

Fax 215-684-6798

D# 201

300809

To: Whom It May Concern:

My Name is Carolyn Bush
I am writing this letter, because
I am objecting the settlements
that I was going through with
Due to not receiving my new
meter that was told to me. No
phone call's was made to me
on getting my meter replace.

Plus I was told that I would
get a shout of notice in a 4 month
matter where I could get help
from Crisis Grants to help
me pay my bill down. By
the time the shout of I
go in to reflect, the program
will be over and I'll be
ok to square one. I am
disabled, only get a little
money a month. Don't have
money to be paying high bills
when I don't even use my
BAS Store, nor run my hot water
Plus I don't use what my
← over →

meter & my house in this home
to be - I've for 14 years now
Use very little hot water. I
cook on my toaster oven not
on my gas stove my oven on
my stove has not worked in 5
years. So their gas bills are
higher than my PECO - Water
Bill each month. So Please
not until they take care of
me the way they say they
are I am objecting to a
settlement. Plus I to pay my
bill every month faithfully
I can't get OK on my
C.R.P. Program

They want to let me. Please
help me get this problem
taken care of Thank you
Please help me get OK on
my C.R.P. Program and get
my new meter in my home.
P.N.

(215-221-9419)

Thank you

Carolyn Bush

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MAR 14 2019

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Graciela Christlieb, Senior Attorney
Legal Department
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

March 8, 2019

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

RE: Carolyn Bush v. PGW, Docket No. C-2019-3008096

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Carolyn Bush, have discussed the issues raised in the Complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, no further Commission action is necessary.

By copy of this letter, I am notifying the Complainant of her right to object to this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

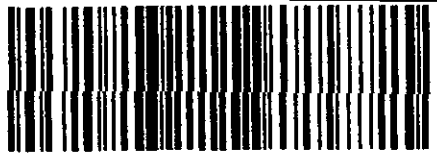
Graciela Christlieb

*Need help getting back
on C.R.P. Program Please
help me. I am
making payments*

cc: Carolyn Bush

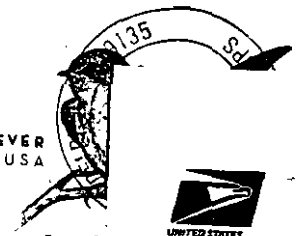
*I made copy's of this letter
and letter to write*

Cardyn Bush
6168 Edmund St
Phila, Pa, 19135.



7018 0360 0001 2333 0739

FOREVER
USA



Barn Swallow



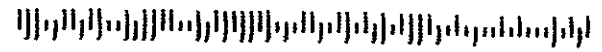
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To: Rosemary Chiavetta Secretary.
Pennsylvania Public Utility Commission.
400 North Street.
Harrisburg, Pa, 17120.

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SECRETARY'S BUREAU

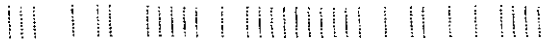


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