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March 26, 2019

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Susan Smith v. PPL Electric Utilities Corporation**  
**Docket No: F-2019-3008481**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



**GRAIG M. SCHULTZ**  
GMS/cs  
Enclosure  
01239629.DOCX

cc: Susan Smith (w/enc.)  
Faye Steier (w/enc.) via email only  
Donna Kingcaid (w/enc.) via email only  
Michelle L. Bartolomei (w/ enc.) via email only  
Holly M. Groth (w/enc.) via email only  
Shelbie Frederick Bayda (w/enc.) via email only

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUSAN SMITH,

Complainant,

vs.

PPL ELECTRIC UTILITIES  
CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2019-3008481

**CERTIFICATE OF SATISFACTION**

TO: ROSEMARY CHIAVETTA,

**AND NOW**, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Susan Smith.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant Susan Smith ("Complainant") and Respondent PPL Electric Utilities Corp. ("Respondent") agree that Complainant will make a payment to Respondent in the amount of \$103.00, no later than April 8, 2019. Complainant and Respondent further agree that Complainant will pay her currently monthly budget bill plus \$44.00 per month toward her arrearages, until all arrearages are paid in full. Complainant and Respondent further agree that Respondent has referred Complainant to the OnTrack customer assistance program.

(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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Ph. (610) 820-5450; Fax (610) 820-6006

Date: March 26, 2019

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUSAN SMITH,

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**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by First Class Mail, on this the 26th day of March, 2019.

SUSAN SMITH  
728 CHESTNUT STREET  
SUNBURY, PA 17801

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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