

**DFL | LEGAL**DINGESS, FOSTER, LUCIANA,  
DAVIDSON & CHLEBOSKI LLPSamantha L. Brutout  
412-926-1816 (O)  
412-926-1801 (F)  
sbrutout@dflegal.com

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APR 17 2019

April 17, 2019

**VIA FEDERAL EXPRESS**PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAURosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, Pennsylvania 17120**Re: *Khawaja v. SFE Energy Pennsylvania, Inc.***  
**Case No. C-2019-3008864**

Dear Ms. Chiavetta:

Enclosed please find SFE Energy Pennsylvania, Inc.'s ("SFE Energy") Satisfaction of Formal Complaint Pursuant to 52 Pa. Code § 5.24(b) ("Satisfaction") in the above-captioned matter.

Pursuant to 52 Pa. Code § 5.24(c), Mr. Khawaja, who has been copied on this letter, has been provided with a copy of the Satisfaction and has the right to object to the Satisfaction in writing within ten days.

If no written objection is received from Mr. Khawaja, SFE Energy respectfully requests that the PUC dismiss Mr. Khawaja's formal complaint and close the docket.

If you have any questions or need any further information, please do not hesitate to contact me.

Best regards,



Samantha L. Brutout

SLB/baf  
Enclosure

cc: Mansoor Khawaja (w/encl.)

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Mansoor A. Khawaja                    )  
  Complainant                    )  
  v.    )  
  C-2019-3008864                    )  
  )  
SFE Energy Pennsylvania, Inc. &    )  
  )  
  Respondent                        )

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**SATISFACTION OF FORMAL COMPLAINT PURSUANT TO 52 Pa. Code § 5.24(b)**

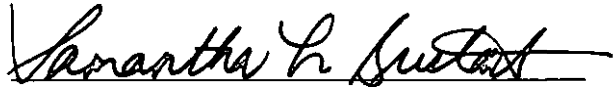
Pursuant to 52 Pa. Code § 5.24(b), Respondent SFE Energy Pennsylvania, Inc. (“SFE Energy”) hereby submits the following Satisfaction of Formal Complaint Filed by Complainant Mansoor A. Khawaja (“Satisfaction”).

I, Samantha L. Brutout, Esquire, representing SFE Energy in this matter, and supported by the verification of Elgin Tagle, SFE Energy’s Manager, Regulatory Affairs and Compliance, hereby certify that the Formal Complaint filed by Mansoor A. Khawaja (“Khawaja”) with the Public Utility Commission and docketed at Complaint Docket C-2019-3008864 has been resolved via a written settlement agreement for a monetary payment of \$482.21. A copy of the letter outlining the settlement agreement and amount is attached as Exhibit A.

Pursuant to 52 Pa. Code § 5.24(c), Khawaja has been provided a copy of this Satisfaction and has the right to object in writing within ten (10) days. If no written objection is provided within ten (10) days, SFE Energy respectfully requests that the PUC dismiss the formal complaint against SFE Energy and close the docket.

April 17, 2019

Respectfully submitted,



**Dingess, Foster, Luciana, Davidson &  
Chleboski LLP**

Samantha L. Brutout, PA ID. No. 203553

([sbrutout@dflegal.com](mailto:sbrutout@dflegal.com))

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Pittsburgh, Pennsylvania 15222

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*Counsel for SFE Energy Pennsylvania, Inc.*

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# Exhibit A



Mansoor Khawaja  
1113 Tyson Avenue  
Philadelphia, PA 19111

April 15, 2019

Dear Mr. Khawaja,

**RE: Reimbursement and Waiving of Early Termination Fees**

As per our discussions on April 10<sup>th</sup> and April 15<sup>th</sup>, please find enclosed reimbursement check in the amount of \$482.21 (the difference in the amount you would have paid to the utility for gas and electricity while under contract with SFE Energy).

Furthermore, SFE Energy has also waived early termination fees (for both gas and electric) in the amount of \$137.50.

Please note and be advised that this settlement shall not be considered as an admission of liability, fault, negligence or wrongdoing by any of the parties, but are made for the purpose of amicably resolving the dispute between the parties to avoid any future claims or litigation.

If you have any questions, please do not hesitate to contact the writer.

Thank you and have a great day,

A handwritten signature in black ink, appearing to read "Elgin Tagle".

**Elgin Tagle**  
Manager, Regulatory Affairs and Compliance  
PH: 905-366-7006 | Fax: 905-366-7011  
100 Milverton Dr – Suite 608 | Mississauga | ON | L5R 4H1

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**VERIFICATION**

I, Elgin Tagle, SFE Energy's Manager, Regulatory Affairs and Compliance, verify that the facts set forth in the foregoing Satisfaction of Formal Complaint Pursuant to 52 Pa. Code § 5.24(b) are true to the best of my knowledge, information and belief. I understand that false statements herein are made subject to the penalties set forth in 18 Pa.C.S. § 4904 relating to unsworn falsifications to authorities.

Date: Apr. 15, 2019



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**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that on April 17, 2019, the foregoing Satisfaction of Formal Complaint Pursuant to 52 Pa. Code § 5.24(b) was served by Federal Express on the following:

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

Mansoor A. Khawaja  
1113 Tyson Avenue  
Philadelphia, PA 19111



Samantha L. Brutout

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ORIGIN ID: BTPA (412) 926-1816  
SAMANTHA L. BRUTOUT  
DFL LEGAL  
20 STANWIX STREET, THIRD FLOOR  
PNC CENTER  
PITTSBURGH, PA 15222  
UNITED STATES US

SHIP DATE: 17APR19  
ACTWGT: 0.50 LB  
CAD: 101779323/NET4100

BILL SENDER

TO **ROSEMARY CHIAVETTA, SECRETARY**  
**PENNSYLVANIA PUBLIC UTILITY COMMISS**  
**400 NORTH ST**  
**FL 2**  
**HARRISBURG PA 17120**

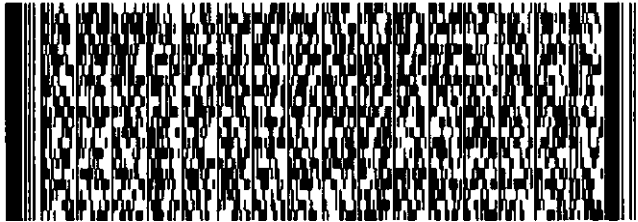
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(717) 772-7777

REF 155 000

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PRIORITY OVERNIGHT

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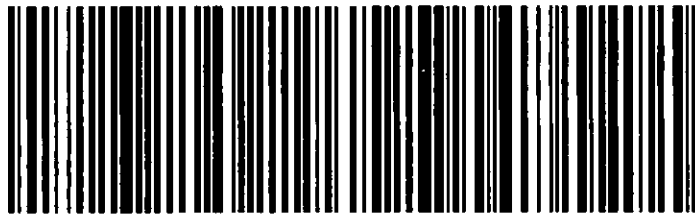
DSR

17120

**XH MDTA**

PA-US

MDT



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