

To Whom It May Concern,

My name is Joshua Flores and I am the owner of J&F Express, LLC. I have commercial insurance for my truck, and recently have changed insurance companies. It appears that my new insurance company did not send Form H in for reporting. I am working with my insurance broker now to finalize this, as previously I was under the impression that this was all completed. I am asking that this \$500 fine be waived because this is my first complaint with the PUC, and I have taken steps to have this issue resolved as quickly as possible. My insurance broker as well as my insurance company have both confirmed that they have submitted both the required Form H and also resubmitted Form E to federal and state reporting agencies as appropriate, and are waiting for confirmation of receipt at this time.

My apologies for the confusion, and thank you for bringing this to my attention. If I can be of further assistance, please feel free to reach out to me.

Thank you.

A handwritten signature in black ink, appearing to read 'Joshua J Flores', written in a cursive style.

Joshua J Flores

Owner, J&F Express

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