

May 25, 2019

**Certificate of Service**

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons in the manner indicated and to the best of my understanding of the requirements of 52 Pa. Code §1.54

**VIA Electronic Filing and Priority Mail:**

Secretary  
PA Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265

Enclosed are the Exceptions of Michele P. White Complainant (Docket C-2018-3003468)

Respectfully,



Michele P. White

Enclosures

Cc: Honorable Elizabeth Barnes (**via Priority Mail**)  
Post & Schell c/o Devin Ryan (**via Priority Mail**)  
Commission's Office of Special Assistants (**via E-Mail**)

05/25/19

Secretary  
PA Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265

Exceptions of Michele P. White Complainant (Docket C-2018-3003468) vs. PPL Electric Utilities

Please accept the following as my Exception filing to the Initial Decision in my case. I am not an attorney, nor do I have legal training or understand most of your terminology or procedures. I am filing this to the best of my abilities.

Regarding Findings Of Fact 11. through 14 (Page 4):

The Federal Fair Housing Act grants accommodations to those with disabilities **including mental health accommodations**. I requested reasonable accommodations under this mandate. Footnote<sup>5</sup> is remarkably similar to the type of accommodation I am requesting and comes directly from the Federal HUD website:

<sup>1</sup>The Act makes it **unlawful** for any person to refuse "to make reasonable accommodations in **rules, policies, practices, or services**, when such accommodations may be necessary to afford ... person(s) [with disabilities] equal opportunity to use and enjoy a dwelling".

<sup>2</sup>Courts have also applied the Act to **state and local governments**.

<sup>3</sup>The term "physical or mental impairment" includes, but is not limited to, such diseases and conditions as orthopedic, visual, speech and hearing impairments, cerebral palsy, autism, epilepsy, muscular dystrophy, multiple sclerosis, cancer, heart disease, diabetes, Human Immunodeficiency Virus infection, mental retardation, **emotional illness**, drug addiction (other than addiction caused by current, illegal use of a controlled substance) and alcoholism.

<sup>4</sup>A "reasonable accommodation" is a change, exception, or **adjustment to a rule, policy, practice, or service** that may be necessary for a person with a disability to have an equal opportunity to use and enjoy a dwelling, including public and common use spaces. Since rules, policies, practices, and services may have a different effect on persons with disabilities than on other persons, treating persons with disabilities exactly the same as others will sometimes deny them an equal opportunity to use and enjoy a dwelling. The Act makes it unlawful to refuse to make reasonable accommodations to rules, policies, practices, or services when such accommodations may be necessary to afford persons with disabilities an equal opportunity to use and enjoy a dwelling.

**<sup>5</sup>Example 2: A housing provider has a policy of requiring tenants to come to the rental office in person to pay their rent. A tenant has a mental disability that makes her afraid to leave her unit. Because of her disability, she requests that she be permitted to have a friend mail her rent payment to the rental office as a reasonable accommodation. The provider must make an exception to its payment policy to accommodate this tenant.**

There is a reasonable system already in place by way of my current electromechanical meter to bill me for my usage.

Regarding Findings Of Fact 15. through 45 (Pages 4 through 8):

Facts 15 through 45 have absolutely no bearing on my case. My complaint was crystal clear that I already have a pre-existing emotional illness **Begin Proprietary**(██████████/██████████/██████████/██████████)**End Proprietary** that will be worsened by installation of technology on my privately-owned home that is contrary to my religious beliefs and will cause me to live in fear and torment beyond which I am already living through due to my **Begin Proprietary**(██████████  
██████████)**End Proprietary** and the associated fears/phobias/symptoms.

When Complainant asked Dr. Israel whether it was detrimental to an individual's mental health to be subjected to something they are terrified of *constantly*, Dr. Israel declined to offer his opinion.

To use an analogy to make this point: No government or utility has the right to force someone with a mortal fear of rats to live in a house filled with rats.

No government or utility has a right to force an individual who is terrified of SMART technology (and religiously opposed to it) to live with it (without control) and in their privately-owned home, when there is an alternative in place. This is mental torture and it is common sense that it would aggravate a pre-existing mental-health condition.

