BEFORE THE

PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY COMMISSION :

BUREAU OF INVESTIGATION AND ENFORCEMENT :

:

V. : DOCKET NO. C-2019-3007677

:

DINGES MOVING & STORAGE COMPANY INC :

901 SCOTCH VALLEY ROAD :

HOLLIDAYSBURG PA 16648 :

COMPLAINT

The Pennsylvania Public Utility Commission (Commission) is a duly constituted agency of the Commonwealth of Pennsylvania empowered to regulate public utilities within the Commonwealth. The Commission has delegated its authority to initiate proceedings which are prosecutory in nature to the Bureau of Investigation and Enforcement and other bureaus with enforcement responsibilities. Pursuant to that delegated authority and Section 701 of the Public Utility Code, the Bureau of Investigation and Enforcement Prosecutory Staff hereby represents as follows:

1. That Dinges Moving & Storage Co., Inc., Respondent, maintains its principal place of business at 901 Scotch Valley Road, Hollidaysburg, Pennsylvania, 16648.
2. That Respondent was issued a certificate of public convenience authorizing transportation of household goods by this Commission on July 5, 3028, at Application Docket Number A-2018-2645305.
3. That an informal complaint was filed at the Commission regarding a move contracted by the Respondent from Hollidaysburg, Blair County Pa. to Martinsburg, Blair County, Pa., that occurred on April 17 and 18, 2018, alleging violations of the PUC regulation had occurred during the move.
4. That on February 2, 2019, Altoona District Office Supervisor Brian Mehus and Enforcement Officer Ernest Snyder met with Office Manager Debra Benz to investigate the complaint. Ms. Benz provided the documents Respondent had on file pertaining to the move.
5. That the Information for Shippers was not provided 48 hours before the move as set forth in 52 Pa. §31.121 but was provided when Respondent’s trucks and workers arrived to conduct the move.
6. That the Estimated Cost of Services did not meet the criteria set forth in 52 Pa. Code §31.122.
7. The form was missing the words “Estimated Cost of Services” across the top of each form in letters at least ½ inches high.
8. The date of the estimate was not provided.
9. The total estimate was incorrect.
10. There was no signature of the carrier representative or shipper.
11. That failure to provide the information to shippers 48 hours in advance of a move is a violation of 52 Pa. Code §31.121. The penalty for this violation is $250.
12. That failure to comply with Commission regulations within the Estimated Cost of Services is a violation of 52 Pa. Code §31.122. The penalty for this violation is $250.

WHEREFORE, the Bureau of Investigation and Enforcement Prosecutory Staff hereby requests that the Commission fine Dinges Moving & Storage Co., Inc., the sum of five hundred dollars ($500) for the illegal activity described in this Complaint and order such other remedy as the Commission may deem to be appropriate.

Respectfully submitted,

C:\Users\jerelliott\Desktop\Dave Loucks Signature Small.jpg

David W. Loucks, Chief

Motor Carrier Enforcement

Bureau of Investigation and Enforcement

P.O. Box 3265

Harrisburg, PA  17105‑3265

VERIFICATION

I, David W. Loucks, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief and that I expect that the Bureau will be able to prove same at any hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. §4904 relating to unsworn falsification to authorities.

Date: 5/29/2019 C:\Users\jerelliott\Desktop\Dave Loucks Signature Small.jpg

David W. Loucks, Chief

Motor Carrier Enforcement

Bureau of Investigation and Enforcement

**NOTICE**

1. You must file an Answer within twenty (20) days of the date of service of this Complaint. The date of service is the mailing date as indicated at the top of the Secretarial Cover Letter for this Complaint and Notice, 52 Pa. Code §1.56(a). An Answer is a written explanation of circumstances wished to be considered in determining the outcome. The Answer shall raise all factual and legal arguments that you wish to claim in your defense and must include the reference number of this Complaint. Your Answer must be verified and the original **shall be mailed to:**

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission

P.O. Box 3265

Harrisburg, Pennsylvania 17105‑3265

**Or may be sent by overnight delivery to:**

400 North Street, 2nd Floor

Harrisburg, Pennsylvania 17120

**Additionally, a copy should either be mailed to:**

Michael L. Swindler, Deputy Chief Prosecutor

Bureau of Investigation and Enforcement

Pennsylvania Public Utility Commission

P.O. Box 3265

Harrisburg, Pennsylvania 17105-3265

Or, e-mailed to Mr. Swindler at: RA-PCCmplntResp@pa.gov

1. If you fail to answer this complaint within twenty (20) days, the Bureau of Investigation and Enforcement will request that the Commission issue a Secretarial Letter imposing a penalty. The penalty could include a fine, the suspension or revocation of your certificate of public convenience or other remedy.
2. You may elect not to contest this complaint by paying the fine proposed in this Complaint by certified check or money order. Payment must be made to the **Commonwealth of Pennsylvania** and should be forwarded to:

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission

P.O. Box 3265

Harrisburg, PA  17105‑3265

1. Your payment is an admission that you committed the alleged violation and an agreement to cease and desist from further violations. Upon receipt of your payment, the complaint proceeding shall be closed.
2. If you file an Answer, which admits or fails to deny the allegations of the Complaint, the Bureau of Investigation and Enforcement will request that the Commission issue a Secretarial Letter imposing a penalty.
3. If you file an Answer which contests the Complaint, the matter will be assigned to an Administrative Law Judge for hearing and decision. The judge is not bound by the optional fine set forth above.
4. Alternative formats of this material are available for persons with disabilities by contacting the Commission’s ADA Coordinator at 717-787-8714.