

RECEIVED
2019 MAY 22 AM 10: 21
PA PUC
SECRETARY'S BUREAU

4/18/2019

Keith M. Chitwood- Owner
Mike Moves Pittsburgh
606 James Street
Turtle Creek, PA 15145

Rosemary Chiavetta, Secretary
Pennsylvania PUC
400 North Street
Harrisburg, PA 17105-3265

Dear Secretary Chiavetta,

I have recently received a letter from your office regarding the safe and lawful operation of an enterprise I own and operate called "Mike Moves Pittsburgh". There are a number of complaints in the document that I'm certain you're aware of that mainly focus on a failure by my insurance carrier to maintain the correct electronic forms on file with the PUC, namely, Form H, which is proof of Cargo Insurance for my company.

On March 20, 2019, a new policy was enacted by my insurance provider, National General Insurance, and I paid them to enact the new policy. I made a change to the amount of Cargo coverage I paid for; last year (2018) I carried \$10,000.00 worth of coverage. This year, I upped it to \$25,000.00 worth of protection.

My Insurance provider filed a form E instead of a form H, a mistake that I tried for weeks to have corrected to no avail. Finally, 10 days after I showed them your letter, they corrected their mistake and filed the correct form.

I hope I am not fined the \$500.00 mentioned in your correspondence, but if I am, I am willing to do what I must on my part to remain in good standing with the PUC and your office. This business is my ONLY source of income to provide for my family so when an outside entity (insurance provider) interferes by not performing the service they were paid to perform, it causes a great deal of consternation.

I am very grateful to your office for allowing me the opportunity to correct this error on their part. I have asked them to provide a letter of explanation as well, but as of this date they have not provided my request.

Please know that I have kept the Cargo insurance intact, without interruption, as well as the General Liability policy, to remain in compliance with the PUC and will continue to fulfill my responsibility to the PUC & your office. Thank you for your patience & understanding in this matter.

Mike Moves Pittsburgh

Sincerely,

A handwritten signature in black ink, appearing to read "Keith M. Chitwood". The signature is written in a cursive style with a large, sweeping initial 'K'.

Keith M. Chitwood- Owner
Mike Moves Pittsburgh

Keith Chitwood
606 James St.
Turtle Creek, PA 15145



Rosemary Chavetta
Pennsylvania PUC Secretary
400 North Street
Harrisburg, PA 17105-3265

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