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May 30, 2019

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North St.
Harrisburg, PA

Re: Docket Number – C-2019-3009827 - Proof of Insurance Complaint

Dear Ms. Chiavetta

I am replying to a complaint that we had received pertaining to our timely filing of our proof of liability insurance coverage.

According to our records, proofs of coverage were sent to the commission on February 28, 2019 and March 27, 2019.

Our insurance certificates are supposed to have been filed automatically to all certificate holders upon any change or renewal. This has been occurring for the 30+ years that we have been in business. To my knowledge, this is the first occurrence of this nature that we have been involved in. I have immediately notified our insurance broker (Cottingham & Butler) to resolve this issue. We may have had an incorrect email address in our certificate holder file. I have asked our agent to also mail hard copies rather than only rely on electronic transmissions.

I have also enclosed copies of our original certificates that had been transmitted earlier this year.

Hopefully this will resolve the issue and we should not have a repeat occurrence in the future.

Sincerely,

Road Scholar Transport

James J. Zielinski
Executive Director

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MS. ROSEMARY CHIAVETTA, SECRETARY
PUBLIC UTILITIES COMMISSION
PENNSYLVANIA
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