

C-2018-3006416

RECEIVED

Specific Service Agreement Statement of Account SA- 9171960364

MAR - 5 2019

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>	PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU		
ROSA BROWN	6/19/2015	2/26/2019	RECEIVED OFFICE OF C.A.L.J.		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>	10 FEB 28 PM 2:52
1419 S 56TH ST PHIL, PA 191434734	790792561	9171960364	1720947	GS	PA PUC

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/19/2015	CRPFRZ									(\$4,224.14)	\$0.00	\$0.00
6/24/2015	BILL	9085	R	32	33	1.03	16		7/20/2015	\$120.50	\$120.50	\$120.50
7/24/2015	BILL	9110	R	30	25	0.83	0		8/18/2015	\$120.50	\$241.00	\$241.00
8/21/2015	PAY							Debit Card		(\$241.00)	\$0.00	\$0.00
8/25/2015	BILL	9137	R	32	27	0.84	0		9/18/2015	\$120.50	\$120.50	\$120.50
9/24/2015	BILL	9159	R	30	22	0.73	0		10/19/2015	\$120.50	\$241.00	\$241.00
10/12/2015	PAY							Cash		(\$120.02)	\$120.98	\$120.98
10/23/2015	BILL	9214	R	29	55	1.9	138		11/18/2015	\$120.50	\$241.48	\$241.48
11/24/2015	BILL	9308	R	32	94	2.94	331		12/18/2015	\$120.50	\$361.98	\$361.98
12/23/2015	BILL	9465	R	29	157	5.41	451		1/21/2016	\$120.50	\$482.48	\$482.48
1/27/2016	BILL	9797	R	35	332	9.49	927		2/22/2016	\$120.50	\$602.98	\$602.98
2/26/2016	BILL	118	R	29	321	11.07	801		3/22/2016	\$120.50	\$723.48	\$723.48
3/25/2016	BILL	312	R	28	194	6.93	452		4/19/2016	\$120.50	\$843.98	\$843.98
4/26/2016	BILL	460	R	30	148	4.93	337		5/18/2016	\$120.50	\$964.48	\$964.48
5/24/2016	BILL	527	R	31	67	2.16	209		6/17/2016	\$120.50	\$1,084.98	\$1,084.98
6/23/2016	BILL	568	R	30	41	1.37	0		7/19/2016	\$120.14	\$1,205.12	\$1,205.12
7/26/2016	BILL	598	R	30	30	1	0		8/18/2016	\$120.14	\$1,325.26	\$1,325.26
8/24/2016	BILL	628	R	31	30	0.97	0		9/19/2016	\$120.14	\$1,445.40	\$1,445.40
9/23/2016	BILL	653	R	31	25	0.81	0		10/18/2016	\$120.14	\$1,565.54	\$1,565.54
10/24/2016	BILL	680	R	29	27	0.93	76		11/17/2016	\$120.14	\$1,685.68	\$1,685.68
11/23/2016	BILL	779	R	32	99	3.09	416		12/19/2016	\$120.14	\$1,805.82	\$1,805.82
12/27/2016	BILL	1089	R	30	310	10.33	729		1/20/2017	\$120.14	\$1,925.96	\$1,925.96
1/27/2017	BILL	1460	R	35	371	10.6	886		2/22/2017	\$120.14	\$2,046.10	\$2,046.10
2/28/2017	BILL	1748	R	29	288	9.93	657		3/23/2017	\$120.14	\$2,166.24	\$2,166.24
3/28/2017	BILL	2019	R	28	271	9.68	661		4/21/2017	\$120.14	\$2,286.38	\$2,286.38
4/26/2017	BILL	2144	R	32	125	3.91	299		5/19/2017	\$120.14	\$2,406.52	\$2,406.52
5/24/2017	BILL	2192	R	28	48	1.71	114		6/19/2017	\$120.14	\$2,526.66	\$2,526.66

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6/23/2017	BILL	2220	R	30	28	0.93	20		7/19/2017	\$120.14	\$2,646.80	\$2,646.80
7/25/2017	BILL	2249	R	32	29	0.91	0		8/17/2017	\$120.14	\$2,766.94	\$2,766.94
8/23/2017	BILL	2274	R	29	25	0.86	0		9/18/2017	\$120.14	\$2,887.08	\$2,887.08
9/25/2017	BILL	2303	R	31	29	0.94	7		10/18/2017	\$120.14	\$3,007.22	\$3,007.22
10/24/2017	BILL	2341	R	31	38	1.23	50		11/17/2017	\$120.14	\$3,127.36	\$3,127.36
11/24/2017	BILL	2497	R	30	156	5.2	423		12/19/2017	\$120.14	\$3,247.50	\$3,247.50
12/27/2017	BILL	2804	R	34	307	9.03	819		1/23/2018	\$120.14	\$3,367.64	\$3,367.64
1/30/2018	BILL	3258	R	31	454	14.65	1088		2/22/2018	\$120.14	\$3,487.78	\$3,487.78
2/28/2018	BILL	3539	R	31	281	9.06	738		3/22/2018	\$120.14	\$3,607.92	\$3,607.92
3/28/2018	BILL	3822	R	28	283	10.11	721		4/23/2018	\$120.14	\$3,728.06	\$3,728.06
4/27/2018	BILL	3996	R	30	174	5.8	470		5/21/2018	\$120.14	\$3,848.20	\$3,848.20
5/26/2018	BILL	4047	R	29	51	1.76	81		6/20/2018	\$120.14	\$3,968.34	\$3,968.34
6/26/2018	BILL	4079	R	32	32	1	8		7/20/2018	\$120.14	\$4,088.48	\$4,088.48
7/14/2018	PAY							Debit Card		(\$240.02)	\$3,848.46	\$3,848.46
7/26/2018	BILL	4106	R	30	27	0.9	0		8/20/2018	\$120.14	\$3,968.60	\$3,968.60
8/25/2018	BILL	4132	R	29	26	0.9	0		9/20/2018	\$120.14	\$4,088.74	\$4,088.74
9/26/2018	BILL	4163	R	33	31	0.94	12		10/19/2018	\$120.14	\$4,208.88	\$4,208.88
10/26/2018	BILL	4211	R	29	48	1.66	149		11/20/2018	\$120.14	\$4,329.02	\$4,329.02
11/28/2018	BILL	4456	R	33	245	7.42	638		12/21/2018	\$120.14	\$4,449.16	\$4,449.16
12/28/2018	BILL	4762	R	30	306	10.2	753		1/23/2019	\$120.14	\$4,569.30	\$4,569.30
1/30/2019	BILL	5185	R	33	423	12.82	951		2/22/2019	\$120.14	\$4,689.44	\$4,689.44

Specific Service Agreement Statement of Account SA- 1765644766

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
	6/19/2015	2/26/2019		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
	790792561	1765644766		

STATEMENT

Transaction Date	Transaction Type	Read Reading	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/19/2015	CRPFRZ								\$4,224.14	\$0.00	\$4,224.14
6/24/2015	BILL								\$0.00	\$5.00	\$4,224.14
7/24/2015	BILL								\$0.00	\$10.00	\$4,224.14
8/21/2015	PAY						Debit Card		(\$10.00)	\$0.00	\$4,214.14
8/25/2015	BILL								\$0.00	\$5.00	\$4,214.14
8/25/2015	CRPFOR								(\$117.33)	\$5.00	\$4,096.81
9/24/2015	BILL								\$0.00	\$10.00	\$4,096.81
10/12/2015	PAY						Cash		(\$4.98)	\$5.02	\$4,091.83
10/23/2015	BILL								\$0.00	\$10.02	\$4,091.83
11/24/2015	BILL								\$0.00	\$15.02	\$4,091.83
12/23/2015	BILL								\$0.00	\$20.02	\$4,091.83
1/27/2016	BILL								\$0.00	\$25.02	\$4,091.83
2/26/2016	BILL								\$0.00	\$30.02	\$4,091.83
3/25/2016	BILL								\$0.00	\$35.02	\$4,091.83
4/26/2016	BILL								\$0.00	\$40.02	\$4,091.83
5/24/2016	BILL								\$0.00	\$45.02	\$4,091.83
6/23/2016	BILL								\$0.00	\$50.02	\$4,091.83
7/26/2016	BILL								\$0.00	\$55.02	\$4,091.83
8/24/2016	BILL								\$0.00	\$60.02	\$4,091.83
9/23/2016	BILL								\$0.00	\$65.02	\$4,091.83
10/24/2016	BILL								\$0.00	\$70.02	\$4,091.83
11/23/2016	BILL								\$0.00	\$75.02	\$4,091.83
12/27/2016	BILL								\$0.00	\$80.02	\$4,091.83
1/27/2017	BILL								\$0.00	\$85.02	\$4,091.83
2/28/2017	BILL								\$0.00	\$90.02	\$4,091.83
3/28/2017	BILL								\$0.00	\$95.02	\$4,091.83
4/26/2017	BILL								\$0.00	\$100.02	\$4,091.83

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Transaction Date	Transaction Type	Read Reading	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/24/2017	BILL								\$0.00	\$105.02	\$4,091.83
6/23/2017	BILL								\$0.00	\$110.02	\$4,091.83
7/25/2017	BILL								\$0.00	\$115.02	\$4,091.83
8/23/2017	BILL								\$0.00	\$120.02	\$4,091.83
9/25/2017	BILL								\$0.00	\$125.02	\$4,091.83
10/24/2017	BILL								\$0.00	\$130.02	\$4,091.83
11/24/2017	BILL								\$0.00	\$135.02	\$4,091.83
12/27/2017	BILL								\$0.00	\$140.02	\$4,091.83
1/30/2018	BILL								\$0.00	\$145.02	\$4,091.83
2/28/2018	BILL								\$0.00	\$150.02	\$4,091.83
3/28/2018	BILL								\$0.00	\$155.02	\$4,091.83
4/27/2018	BILL								\$0.00	\$160.02	\$4,091.83
5/26/2018	BILL								\$0.00	\$165.02	\$4,091.83
6/26/2018	BILL								\$0.00	\$170.02	\$4,091.83
7/14/2018	PAY						Debit Card		(\$9.98)	\$160.04	\$4,081.85
7/26/2018	BILL								\$0.00	\$165.04	\$4,081.85
7/26/2018	CRPFOR								(\$117.33)	\$165.04	\$3,964.52
8/25/2018	BILL								\$0.00	\$170.04	\$3,964.52
9/26/2018	BILL								\$0.00	\$175.04	\$3,964.52
10/26/2018	BILL								\$0.00	\$180.04	\$3,964.52
11/28/2018	BILL								\$0.00	\$185.04	\$3,964.52
12/28/2018	BILL								\$0.00	\$190.04	\$3,964.52
1/30/2019	BILL								\$0.00	\$195.04	\$3,964.52

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Account: Brown, Rosa

Action Launch

Account... 0007 9079 2561      Name: Brown, Rosa      ID: 790792561

Agreement Status:	D - Defaulted	Status Date:	11/19/2015
Status Reason:		Current CRP Start Date:	06/19/2015
Agreement Type:	10.00 - 10.00% Of Income	Date Recertified:	06/11/2016
Agreement Amount:	120.14		
Nbr of Persons in Household:	1	Gender:	Female
Nbr of Persons 18 and under:		Nbr of Persons 62 and over:	
Monthly Household Income:	1,201.42	Source of Income:	EMPL - Employment
HH Income Change Date:		Previous Status Date:	
Previous Status:		Previous CRP End Date:	06/11/2016
Previous Type:	10.00 - 10.00% Of Income	Previous Nbr of Persons In Ho	
Previous Source of Income:			
Curable Amount:	4,884.48	Nbr of Times Cured:	0
Curable Bills Nbr:	0		

Suggested CRP Agreement Type\_Amount

Calculate

Main

Address

Billing

Bill Print

Intercept

Misc Pers

Misc

Bankruptcy

CRP Agreement

CRP Credit Limit

Forgiveness Events

Blocker Code

WO Reactivation

Search For Negotiated Payment Arrangement

Search Criteria

Account... 0007 9079 2561  Brown, Rosa

From Date: 02/26/2019

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
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No records found.

PGW Exhibit - 2  
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# PHILADELPHIA GAS WORKS

## PUC Opening XML

PGW Exhibit - 3  
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**Case Number:** 3619532  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** ROSA  
**Customer Middle Initial:** L  
**Customer Last Name:** BROWN  
**Customer Account Number:** 0790792561  
**Customer Home Phone w/ Area Code:** 2157291375  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 1419 S 56TH STREET  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19143  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 1  
**Customer Family Children:** 0  
**Customer Family Age:**  
**Gross Income**  
**Source** **Income Amount**  
**CustIncome** 1733.33  
**Date Open:** 2018-05-30  
**Reason For Contact:** STRAIGHT OFF- SVC TERMINATED/SUSPENDED-NO DISPUTE- PAR NEEDED (# 82)  
**Term Date:** 2018-05-14  
**Business Name:**  
**Case Problem:**  
**Company Position:** 05/04/2018 THEY WANTED THE FULL BALANCE OR, ICAN GET OFF THE CRP, AND I DO NOT WANT TO DO THAT. I WANT SOME HELP WITH THIS.  
**Related Information:** THE COMPANY WANTS \$3.883.00. I NEED TO MAKE A PAYMENT ARRANGEMENT TO PAY THIS PAST DUE BILL. I WOULD LIKE TO MAKE AN ARRANGEMENT TO PAY 500.00 A MONTH UNTIL THE ARREARS ARE PAID IN FULL WITH THE FIRST PAYMENT OF 500.00. I CAN MAKE MY FIRST 500.00 PAYMENT ON JUNE 15TH AND JUNE 29TH, JULY 13TH JULY 27, AUGUST 17TH AND AUG 31ST AND I WILL PAY UNTIL I CAN HAVE THIS BALANCE IN FULL. I AM SINGLE AND I AM STRUGGLING WITH THE OTHER BILLS AND POOR . I WILL REALLY APPRECIATE THIS FROM THE BOTTOM OF MY HEART. MY ONLY SON IS INCARCERATED. HE HAS BEEN IN JAIL SINCE HE WAS 27 AND HE WILL BE 40 IN NOVEMBER. I AM SAD AND DEPRESSED. I NEED HELP. - RELIEF SOUGHT - CUSTOMER IS REQUESTING PUC PAYMENT ARRANGEMENT TO HAVE SERVICE RESTORED.  
**Case Misc Info:**  
**Hot Issue:**  
**Case Origin:** PUC WEBSITE  
**Prior Case Number:** 3613620

Universal Service: M  
Arrearage: 3388  
BCS Investigator First Name: BCS  
BCS Investigator Last Name: CASE POOL  
BCS Investigator Phone w/ Area Code: 7177875468  
BCSIntaker First Name: ANNA  
BCSIntaker Last Name: NOVAK  
Number Of Time Send: 1  
Number Of Time Faxed: 0  
Number Of Time Faxed: 7177876641

PGW Exhibit - 3  
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# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

PGW Exhibit - 3  
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**Case Number:** 3619532  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** ROSA  
**Customer Middle Initial:** L  
**Customer Last Name:** BROWN  
**Account Number:** 790792561  
**Service Address 1:** 1419 S 56TH STREET  
**Service Address 2:**  
**Service City:** PHILA  
**Service State:** PA  
**Service Zip 5:** 19143  
**Service Zip 4:**  
**Decision Issue:** N  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 8293.54  
**Date Closed:** 2018-11-14  
**Resolution:** DISMISSAL LETTER ISSUED-CASE DISMISSED PER 1405(C).  
**Balance Date:** 2018-11-14  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 4509.06  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 0.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2018-11-16  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** JOHN  
**BCS Investigator Last Name:** LANGAN  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7177876641