

C-2019-3009251

Specific Service Agreement Statement of Account SA- 6114990565

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Customer Name	From Date	To Date		
RODGER FERNANDEZ	5/1/2017	6/17/2019		
Service Address	Account Number	S A Number	Meter	Rate/Class
4210 LEVICK ST PHIL, PA 191353110	540114044	6114990565	1583137	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/1/2017	PAY							Check		(\$97.99)	\$98.41	\$98.41
5/12/2017	BILL	4611	R	29	42	1.45	164		6/7/2017	\$98.64	\$197.05	\$197.05
6/1/2017	CRPFRZ									\$237.56	\$434.61	\$434.61
6/13/2017	BILL	4637	R	32	26	0.81	59		7/7/2017	\$48.32	\$482.93	\$482.93
7/7/2017	PAY							Check		(\$150.00)	\$332.93	\$332.93
7/13/2017	BILL	4654	R	30	17	0.57	0		8/7/2017	\$35.83	\$368.76	\$368.76
8/7/2017	PAY							Check		(\$150.00)	\$218.76	\$218.76
8/11/2017	BILL	4670	R	29	16	0.55	0		9/6/2017	\$34.49	\$253.25	\$253.25
9/13/2017	BILL	4689	R	33	19	0.58	7		10/6/2017	\$38.14	\$291.39	\$291.39
10/12/2017	LPC									\$4.37	\$295.76	\$295.76
10/12/2017	BILL	4706	R	29	17	0.59	16		11/6/2017	\$35.37	\$331.13	\$331.13
10/30/2017	PAY							Check		(\$200.00)	\$131.13	\$131.13
11/13/2017	LPC									\$1.96	\$133.09	\$133.09
11/13/2017	BILL	4742	R	29	36	1.24	186		12/7/2017	\$67.74	\$200.83	\$200.83
12/13/2017	LPC									\$2.98	\$203.81	\$203.81
12/13/2017	BILL	4901	R	33	159	4.82	704		1/10/2018	\$224.33	\$428.14	\$428.14
1/2/2018	PAY							Check		(\$200.00)	\$228.14	\$228.14
1/17/2018	LPC									\$3.42	\$231.56	\$231.56
1/17/2018	BILL	5160	R	35	259	7.4	1212		2/9/2018	\$353.03	\$584.59	\$584.59
2/14/2018	LPC									\$8.71	\$593.30	\$593.30
2/14/2018	BILL	5330	R	28	170	6.07	766		3/12/2018	\$272.63	\$865.93	\$865.93
3/16/2018	BILL	5480	R	29	150	5.17	643		4/10/2018	\$236.97	\$1,102.90	\$1,102.90
4/10/2018	PAY							Check		(\$165.00)	\$937.90	\$937.90

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
4/11/2018	PAY							Check		(\$165.00)	\$772.90	\$772.90
4/17/2018	BILL	5624	R	30	144	4.8	617		5/10/2018	\$194.00	\$966.90	\$966.90
4/17/2018	CANP									\$165.00	\$1,131.90	\$1,131.90
4/17/2018	PAYCAN									\$0.00	\$1,131.90	\$1,131.90
4/17/2018	NSFCHA									\$20.00	\$1,151.90	\$1,151.90
5/4/2018	PAY							Check		(\$165.00)	\$986.90	\$986.90
5/15/2018	BILL	5661	R	31	37	1.19	228		6/8/2018	\$64.13	\$1,051.03	\$1,051.03
6/15/2018	BILL	5675	R	30	14	0.47	26		7/10/2018	\$33.84	\$1,084.87	\$1,084.87
7/5/2018	PAY							Check		(\$170.00)	\$914.87	\$914.87
7/17/2018	BILL	5687	R	30	12	0.4	0		8/9/2018	\$30.91	\$945.78	\$945.78
8/6/2018	PAY							Check		(\$200.00)	\$745.78	\$745.78
8/15/2018	BILL	5700	R	31	13	0.42	0		9/7/2018	\$32.25	\$778.03	\$778.03
9/15/2018	BILL	5718	R	31	18	0.58	8		10/9/2018	\$38.87	\$816.90	\$816.90
10/11/2018	PAY							Check		(\$200.00)	\$616.90	\$616.90
10/16/2018	BILL	5735	R	29	17	0.59	8		11/7/2018	\$45.39	\$662.29	\$662.29
11/14/2018	PAY							Check		(\$200.00)	\$462.29	\$462.29
11/14/2018	LPC									\$6.93	\$469.22	\$469.22
11/14/2018	BILL	5825	R	32	90	2.81	446		12/10/2018	\$124.36	\$593.58	\$593.58
12/13/2018	LPC									\$8.79	\$602.37	\$602.37
12/13/2018	BILL	5998	R	29	173	5.97	778		1/10/2019	\$221.99	\$824.36	\$824.36
1/9/2019	LPC									\$12.12	\$836.48	\$836.48
2/7/2019	LPC									\$12.12	\$848.60	\$848.60
2/7/2019	BILL	6064	R	21	66	3.14	458		3/4/2019	\$111.62	\$960.22	\$960.22
3/8/2019	LPC									\$13.80	\$974.02	\$974.02
4/6/2019	LPC									\$13.80	\$987.82	\$987.82
5/2/2019	PAY							Check		(\$148.76)	\$839.06	\$839.06
5/8/2019	LPC									\$12.58	\$851.64	\$851.64
5/24/2019	PAY							Check		(\$181.77)	\$669.87	\$669.87
6/7/2019	LPC									\$10.04	\$679.91	\$679.91

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Specific Service Agreement Statement of Account SA- 899372204

Customer Name	From Date	To Date		
RODGER FERNANDEZ	5/1/2017	6/17/2019		
Service Address	Account Number	S A Number	Meter	Rate/Class
9451 CLARK ST Apt 11 PHIL, PA 191154351	540114044	899372204	1747735	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/9/2019	BILL	7985	R	7	5	0.71	165		2/4/2019	\$6.98	\$6.98	\$6.98
2/7/2019	LPC									\$0.10	\$7.08	\$7.08
2/7/2019	BILL	8031	R	29	46	1.59	458		3/4/2019	\$75.53	\$82.61	\$82.61
3/8/2019	BILL	8068	R	29	37	1.28	816		4/1/2019	\$65.26	\$147.87	\$147.87
4/6/2019	LPC									\$2.21	\$150.08	\$150.08
4/6/2019	BILL	8095	R	29	27	0.93	554		5/1/2019	\$53.36	\$203.44	\$203.44
5/2/2019	PAY							Check		(\$1.24)	\$202.20	\$202.20
5/8/2019	BILL	8115	R	32	20	0.62	145		5/31/2019	\$47.21	\$249.41	\$249.41
5/24/2019	PAY							Check		(\$18.23)	\$231.18	\$231.18
6/7/2019	BILL	8130	R	30	15	0.5	55		7/1/2019	\$36.24	\$267.42	\$267.42

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Search For Negotiated Payment Arrangement

Search Criteria
 Account... 0005 4011 4044 Fernandez, Rodger
 From Date: 06/17/2019

OK
Cancel
Apply Criteria

Date	Seq	Status	Comments
03/09/2018	1	Broken	BCS # 3591422
06/01/2017	1	Broken	
02/08/2012	1	Broken	
03/07/2011	1	Broken	
05/27/2010	1	Broken	
04/30/2010	1	Broken	
08/21/2009	1	Broken	
03/23/2009	1	Broken	

24 record(s) found.

Search For Negotiated Payment Arrangement

Search Criteria
 Account... 0005 4011 4044 Fernandez, Rodger
 From Date: 06/17/2019

OK
Cancel
Apply Criteria

Date	Seq	Status	Comments
02/20/2009	1	Broken	
10/23/2008	1	Broken	
07/01/2008	1	Broken	
04/28/2008	1	Broken	
04/03/2008	1	Broken	
08/04/2007	1	Broken	
04/18/2007	1	Kept	
05/16/2006	1	Broken	

24 record(s) found.

Search For Negotiated Payment Arrangement

Search Criteria
 Account... 0005 4011 4044 Fernandez, Rodger
 From Date: 06/17/2019

OK
Cancel
Apply Criteria

Date	Seq	Status	Comments
04/27/2006	1	Broken	
04/14/2005	1	Broken	
01/04/2005	1	Broken	
07/12/2004	1	Broken	
04/07/2004	1	Broken	
12/22/2003	1	Broken	
09/15/2003	1	Broken	
11/05/2002	1	Broken	

24 record(s) found.

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Negotiated Payment Arrangement

Action

Negotiated Payment Arrangement...

Account Information

Account ID: 0005 4011 4044 Name: Fernandez, Rodger

Arrangement Date: 03/09/2018 Monthly Payment: 164.00

Status: Broken Broken Count: 2

Broken Date: 11/14/2018 Catch-Up Amount: 1,142.00 Remain Number Months: 12

Background Information

Household Income: 2,075.00 Source of Income: OTHE - Other

Expenses

Rent/Mortgage: 0.00 Arrangement Type: P - Puc

Second Mortgage: 0.00 PUC Investigator: BCS # 3591422

Food: 0.00 Level of Payment:

Food Stamps: 0.00 Phone number: 215

Electric: 0.00

Gas: 0.00 Total Number in Household: 2

Water/Sewer: 0.00 65 years or older: 0

Total Other Expense: 0.00 5 years or younger: 0

Arrangement Exception Explanation: BCS # 3591422

Main
Arrangement/Budget
Scheduled Payments

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Negotiated Payment Arrangement

Action

Negotiated Payment Arrangement...

Down Payment Arrangement
 Due Date: Down Payment: Status: Broken

Utility Arrears Arrangement
 Due Date: 04/13/2018 Total Amount: 865.93
 Monthly Repayment: Repay Months:
 Billing Method: Tot React Amt: 0.00

Non Utility Arrears Arrangement
 Due Date: Total Amount: 0.00
 Monthly Repayment: Repay Months:

Budget
 First Scheduled Pay Date: 04/13/2018
 Suggested Budget Amount:
 Pay By EFT:

Calculate NPAR Terms
 Show Terms _____

Accept Terms Reject Terms

Main
 Arrangement/Budget
 Scheduled Payments

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PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3591422
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: ROGER
Customer Middle Initial:
Customer Last Name: FERNANDEZ
Customer Account Number: 0540114040
Customer Home Phone w/ Area Code: 2154791506
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2: PGW Exhibit - 3
Customer Mail Address City: Page 1 of 6
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 1410LEVITT ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19135
Customer Service Address 4-Zip:
Customer Family Adults: 2
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
SSD	1057
SSD	1018

Date Open: 2018-03-08
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2018-03-12
Business Name:
Case Problem:
Company Position: 03/06/2018 PAY 582 TO GET ON A PAYMENT PLAN
Related Information: CUST NEEDS PAR THE CELL PHONE NUMBER (267) 761 - 1665 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS ROGERFERNANDOZ60@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.
Case Misc Info:
Hot Issue:

Case Origin: TELEPHONE
Prior Case Number:
Universal Service: Y
Arrearage: 800
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: SANDRA
BCSIntaker Last Name: YATES
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

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PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3591422
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: ROGER
Customer Middle Initial:
Customer Last Name: FERNANDEZ
Account Number: 540114044
Service Address 1: 1410LEVITT ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19135
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 865.93
Date Closed: 2018-03-08
Resolution: LEVEL 2, BB 139.00 + 25.00 = 164.00 BEGINNING APRIL 2018.
Balance Date: 2018-03-08
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms: APRIL 2018 BILL DUE DATE
Special Budget Amount: 164.00
Regular Budget Amount: 139.00
Arrears Payment Plus: 25.00
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:
LetterDescription:
HeadDate: 2018-03-12
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount:
BCS Investigator First Name: BUREAU OF
BCS Investigator Last Name: CONSUMER SERVICE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

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PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3679128	
Company Name:	PGW (PHILA. GAS WORKS (NGDC)	
Company Code:	0766	
Company Type	GAS TRANSPORTER	
Customer First Name:	RODGER	
Customer Middle Initial:		
Customer Last Name:	FERNANDEZ	
Customer Account Number:	0540114044	
Customer Home Phone w/ Area Code:	2676862137	
Customer Work Phone w/ Area Code:		
Customer Service Class:	RESIDENTIAL	
Customer Mail Address 1:		
Customer Mail Address 2:		
Customer Mail Address City:		
Customer Mail Address State:		
Customer Mail Address Zip:		
Customer Mail Address 4-Zip:		
Customer Service Address 1:	9451 CLARK STREET	
Customer Service Address 2:	APT 11	
Customer Service Address City:	PHILADELPHIA	
Customer Service Address State:	PA	
Customer Service Address Zip:	19115	
Customer Service Address 4-Zip:		PGW Exhibit - <u>3</u>
Customer Family Adults:	2	Page <u>4</u> of <u>6</u>
Customer Family Children:	0	
Customer Family Age:		
Gross Income		
Source	Income Amount	
SSD	1180	
SSD	1223	
Date Open:	2019-02-22	
Reason For Contact:	ON - PAR NEEDED (# 61)	
Term Date:	2019-04-01	
Business Name:	SM	
Case Problem:		
Company Position:	02/19/2019 CO WANTS 843.46 BEFORE APRIL 1ST.	
Related Information:	STRAIGHT PAR CUSTOMER WANTS TO STOP TERM AND NEEDS NEW PAR. THE EMAIL ADDRESS RODGERFERNANDEZ60@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.	
Case Misc Info:		
Hot Issue:		

Case Origin: TELEPHONE
Prior Case Number: 3591422
Universal Service: Y
Arrearage: 843.46
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: KATHY
BCSIntaker Last Name: LAMORGIA
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

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PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number:	3679128	
Company Name:	PGW (PHILA. GAS WORKS (NGDC))	
Company Code:	0766	
Company Type:	GAS TRANSPORTER	
Customer First Name:	RODGER	
Customer Middle Initial:		
Customer Last Name:	FERNANDEZ	
Account Number:	540114044	
Service Address 1:	9451 CLARK STREET	
Service Address 2:	APT 11	
Service City:	PHILADELPHIA	
Service State:	PA	
Service Zip 5:	19115	
Service Zip 4:		
Decision Issue:	N	PGW Exhibit - <u>3</u>
Oral Written:	W	Page <u>6</u> of <u>6</u>
Violation:	NO	
Chapter:		
Section Rule:		
Total Balance:	1042.83	
Date Closed:	2019-03-29	
Resolution:	CASE DISMISSED PER 1405(D). CUSTOMER DID NOT SATISFY PUC PAR 3591422. CUSTOMER IS NOT ELIGIBLE FOR PUC PAR. CUSTOMER HAS A CATCH-UP AMOUNT OF 836	
Balance Date:	2019-03-06	
Service Restored Pay:	0.00	
Service Continue Amount:	836.00	
Service Continue Date:		
Terms:		
Special Budget Amount:	0.00	
Regular Budget Amount:	52.00	
Arrears Payment Plus:	0.00	
FinalMonthlyPayment:	0.00	
CurrentMonthlyPayment:	0.00	
EndMonthlyPayment:	0.00	
LetterDescription:		
HeadDate:	2019-03-19	
Paragraph:		
Bill Date:		
Reconnect Amount:	0	
Pay Amount:	0.00	
BCS Investigator First Name:	IJANAYA	
BCS Investigator Last Name:	YOUNG	
Number Of Time Send:	1	
Number Of Time Faxed:	0	
PUC Fax:	7177876641	