



Emily M. Farah
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July 30, 2019

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Keystone Bldg. 2nd Floor W
400 N. Street
Harrisburg, PA 17120

**RE: Monica Sayles v. Duquesne Light Company
Docket No. C-2019-3010431**

Dear Secretary Chiavetta:

Pursuant to the Interim Order Setting Resolution Conference dated July 2, 2019 in the above-captioned matter, enclosed please find the Report on Resolution Conference filed by Duquesne Light Company. A copy of this letter and the enclosed report have been served on the Complainant and the Mediator assigned to this matter as indicated on the Certificate of Service.

Please contact me with any questions, comments, or concerns.

Respectfully,

A handwritten signature in blue ink, appearing to read "Emily M. Farah", is written over the typed name.

Emily M. Farah
Duquesne Light Company
Counsel, Regulatory

Enclosure

cc: Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

MONICA SAYLES,	:	
	:	
Complainant,	:	
	:	
vs.	:	No: C-2019-3010431
	:	
DUQUESNE LIGHT COMPANY,	:	
	:	
Respondent.	:	

REPORT ON RESOLUTION CONFERENCE

Pursuant to the Interim Order Setting Resolution Conference dated July 2, 2019 (“Interim Order”) regarding the above-captioned Formal Complaint filed by Complainant Monica Sayles, Duquesne Light Company (“Duquesne Light” or the “Company”) provides the following information:

1. Pursuant to the Interim Order, counsel for Respondent Duquesne Light arranged a telephonic conference call with the Complainant, to discuss a potential resolution her Formal Complaint.
2. The settlement call took place on July 30, 2019 at 9:30 a.m. Present for the call were Complainant Monica Sayles, Roxanne Morris (Duquesne Light’s Supervisor of Regulatory Consumer Relations), and the undersigned counsel (collectively, “Parties”).
3. During their discussion, the Parties were unable to resolve the issues set forth in the Formal Complaint and request that this matter proceed to mediation.



Emily M. Farah
Counsel for Duquesne Light Company
411 Seventh Avenue
Pittsburgh, PA 15219
(412) 393-6431
efarah@duqlight.com

Dated: July 30, 2019

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

MONICA SAYLES,	:	
	:	
Complainant,	:	
	:	
vs.	:	No: C-2019-3010431
	:	
DUQUESNE LIGHT COMPANY,	:	
	:	
Respondent.	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participant listed below in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant):

Monica Sayles
2915 Grandview Avenue
McKeesport, PA 15132
(via first-class mailing)

Pennsylvania Public Utility Commission
Office of the Administrative Law Judge
Mediator Matthew Homsher
400 North Street
Harrisburg, PA 17120
(via first-class mailing and electronic mailing)

Dated: July 30, 2019



Emily M. Farah
PA I.D. No. 322559
Counsel for Respondent,
Duquesne Light Company