



July 16, 2019

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**VIA HAND DELIVERY**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor – Filing Room  
Harrisburg, PA 17120

**Re: TANYA J. MCCLOSKEY, ACTING CONSUMER ADVOCATE V. HIDDEN VALLEY UTILITY SERVICES, L.P. – WATER, DOCKET NO. C-2014-2447138**

**TANYA J. MCCLOSKEY, ACTING CONSUMER ADVOCATE V. HIDDEN VALLEY UTILITY SERVICES, L.P. – WASTEWATER, DOCKET NO. C-2014-2447169**

**HIDDEN VALLEY UTILITY SERVICES, L.P. – STATUS REPORT ON COMPLIANCE WITH ORDER ENTERED JANUARY 18, 2018 AND RECONSIDERED MAY 3, 2018**

Dear Secretary Chiavetta:

Enclosed for filing with the Pennsylvania Public Utility Commission is the 60-day status report required by Ordering Paragraph No. 17 of the Commission's Order in the above-referenced matters.

Ordering Paragraph 15 requires Hidden Valley Utility Services, L.P. to provide an annual update of telephone service numbers, including copies of bills. Copies of bills for (814) 443-0825 are being filed today as the annual update of telephone service numbers. These bills include account numbers. Consequently, they are being filed in a separate envelope marked CONFIDENTIAL, which we ask be placed in a non-public folder.

All parties to this proceeding are being served as shown on the attached Certificate of Service.

Please contact me if you have any questions regarding this filing. Thank you.

Sincerely,

COZEN O'CONNOR

By: Jonathan P. Nase

Counsel for Hidden Valley Utility Services, L.P.

JPN:kmg  
Enclosures

cc: Per Certificate of Service  
Allison Kaster, Esq.  
James Kettler

PA PUC  
SECRETARY'S BUREAU  
FRONT DESK

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Last updated: July 16, 2019

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**Hidden Valley Utility Services, L.P (“HVUS”) Compliance Timeline  
per May 3, 2018 PUC Order on Reconsideration in  
Docket Nos. C-2014-2447138 and C-2014-2447169**

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

| <b>Task to be completed on or before</b> | <b>Task</b>   | <b>Source – Ordering Paragraph</b> | <b>Status</b>   |
|--|---|------------------------------------|---|
| 1-19-18                                  | HVUS will pay all electric and telephone bills timely and execute forms authorizing Penelec to provide monthly billing and payment information for HVUS accounts to the OCA | 15.                                | HVUS is paying all electric and telephone bills timely.<br>On May 9, 2018, HVUS authorized Penelec to provide monthly billing and payment information for HVUS account to the OCA   |
| 1-19-18                                  | HVUS will have a spare pump and motor available for Well No. 1 within 72 hours of the primary pump and motor becoming inoperable  | 22.                                | HVUS has confirmed with its supplier that pumps and motors necessary for well #1 can be available within 72 hours of notice.  |
| 1-19-18                                  | HVUS will maintain an operable, installed second high lift pump   | 24.                                | The second high lift pump is installed and operational. The pump was installed in Dec. 2014, and a new electric check valve was installed in February 2015. Therefore, the second high lift pump has been operational since February 2015.      |
| 1-19-18                                  | HVUS will provide annual update of telephone service numbers, including copies of bills, so that customers can reliably contact HVUS  | 15.                                | Customer bills include the following working telephone numbers for HVUS:<br>(814) 443-0825<br>(877) 523-8181.<br>In addition, in April, 2018, HVUS obtained the following toll-free number, which was listed in the customer notice of its rate |

| Task to be completed on or before | Task  | Source – Ordering Paragraph | Status   |
|-----------------------------------|---|-----------------------------|--|
|                                   |   |                             | <p>increase in R-2018-3001306 and R-2018-3001307:<br/> (833) HVUS800<br/> On May 18, 2018, HVUS provided a copy of phone bills from the previous year to verify compliance.<br/> As its annual update of its telephone service numbers, HVUS is today filing, as a confidential document, a copy of HVUS's phone bills for (814) 443-0825. (877) 523-8181 is an answering service. As a result, HVUS cannot provide copies of phone bills for this number.</p> |
| 3-19-18                           | HVUS will consult with OCA re modifications to its consumer bills   | 12.                         | A new invoice format was sent to the OCA on March 15, 2018. The OCA made recommendations, which were adopted by HVUS.  |
| 3-19-18                           | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order   | 17.                         | HVUS attempted to file on March 19, 2018, but used the wrong docket numbers. The status report was re-filed on April 11, 2018.   |
| 4-18-18                           | <p>HVUS will file with the Commission a report from an engineer regarding its water system, including a schedule to replace/test customer meters to obtain compliance by April 30, 2019. Copies are to be provided to TUS and OCA within 14 days of receipt.<br/> If the means to address iron and manganese is treatment of water from Wells 1 and 2, HVUS</p> | 6, 7 and 23                 | <p>The report was filed with the Commission on April 18, 2018. A copy was provided to TUS and OCA that same day.<br/> HVUS has completed meter testing and replacement for all customers who have granted access to their meters. HVUS is continuing to contact the remaining</p>  |

| Task to be completed on or before | Task  | Source – Ordering Paragraph | Status  |
|-----------------------------------|---|-----------------------------|---|
|                                   | will install instrumentation to control the on/off cycle of Well 2 <sup>1</sup> .   |                             | homeowners to gain access to their water meters.<br>HVUS has executed a contract for the purchase of a water treatment plant to address the iron and manganese in the water.<br>HVUS’s engineers are currently in the process of applying for the necessary permits from the Pennsylvania Department of Environmental Protection.   |
| 4-18-18                           | HVUS will file with the Commission a report from an engineer regarding its wastewater system. Copies are to be provided to TUS and OCA within 14 days.  | 9. and 10.                  | The report was filed with the Commission on April 18, 2018. A copy was provided to TUS and OCA that same day.   |
| 4-18-18                           | HVUS will modify its billing practices to ensure that all bills are compliant with Commission rules, regulations and orders. A copy of the revised bill form is to be submitted to the PUC for review by BCS and TUS. | 12. and 13.                 | A revised bill was submitted to BCS and TUS on April 18, 2018. On April 24, 2018, BCS provided recommendations, which HVUS agreed to implement. HVUS notified the OCA of BCS’s recommendations and HVUS’s agreement to implement them.<br>HVUS used a modified billing format starting with the 3 <sup>rd</sup> Quarter billing cycle of 2018 and has further modified its bill format for the 2 <sup>nd</sup> Quarter billing cycle of 2019. |

<sup>1</sup> The Commission’s Order is unclear when HVUS is required to install the instrumentation.

| <b>Task to be completed on or before</b> | <b>Task</b>   | <b>Source – Ordering Paragraph</b> | <b>Status</b>  |
|--|---|------------------------------------|--|
| 4-18-18                                  | HVUS will modify practices to comply with its tariff, the Code, the Commission’s regulations and orders | 16.                                | To the knowledge and belief of HVUS, HVUS is in compliance with the Code, the Commission’s regulations and orders. Nevertheless, HVUS is constantly reviewing its practices to ensure compliance with the Code, the Commission’s regulations and orders. |
| 5-18-18                                  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  | 17.                                | The Status Report was filed with the Commission on May 18, 2018  |
| 6-30-18                                  | HVUS will replace 1,500 feet of 3-inch line to the Heights and 1,000 feet of 2-inch line to Valley View | 5.a.                               | The line to the Heights was completed approximately June 8, 2016. A 6” diameter pipe to Valley View was installed by October 20, 2016. In addition, a loop was constructed at Lake Road, which was completed by November 14, 2016.                       |
| 6-30-18                                  | HVUS will begin conducting semi-annual customer meetings  | 5.b.                               | A customer meeting was held on May 19, 2018 with approximately 125 customers in attendance. Representatives from the OCA were present at the meeting.  |
| 7-17-18                                  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  | 17.                                | HVUS filed this Status Report on July 17, 2018   |

| <b>Task to be completed on or before</b> | <b>Task</b>   | <b>Source – Ordering Paragraph</b> | <b>Status</b>  |
|--|---|------------------------------------|--|
| 7-17-18                                  | HVUS will amend any prior reports to the PUC containing incorrect information and ensure that it is filing reports with correct information         | 14.                                | HVUS submitted revised annual PUC reports to the Commission on July 17, 2018. Further corrected reports were filed on or about June 27, 2019 as required by the Commission's Order at Docket Nos. R-2018-3001306 and R-2018-3001307. |
| 9-17-18                                  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  | 17.                                | HVUS filed this Status Report on September 17, 2018.   |
| 11-16-18                                 | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  | 17.                                | HVUS filed this Status Report on November 16, 2018.  |
| 12-31-18                                 | HVUS will conduct another semi-annual customer meeting  | 5.b.                               | HVUS conducted a semi-annual customer meeting on December 22, 2018.  |
| 12-31-18                                 | HVUS will conduct a pressure survey in compliance with 52 Pa. Code § 65.6(d). HVUS shall install booster pumping stations if pressure is inadequate | 22.                                | HVUS conducted a pressure survey in May, 2018 and another pressure survey in December, 2018. Based on those results, HVUS will not install booster pumping stations.   |
| 1-16-19                                  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  | 5.b.                               | HVUS filed this Status report on January 16, 2019.   |
| 1-31-19                                  | HVUS will comply with all recommendations in the engineer's wastewater report   | 11.                                | On January 31, 2019, HVUS filed a status report indicating the tasks that have been completed, the tasks that have been removed from the engineer's wastewater report (and the   |

| Task to be completed on or before                                  | Task  | Source – Ordering Paragraph | Status  |
|--|---|-----------------------------|---|
|  |   |                             | reasons for removing each task from the report), and the tasks that remain outstanding. An updated status report will be filed when all outstanding items have been completed.  |
| 1-31-19 (or when all repairs required by the order have been made) | HVUS will file a final status report with copies to the OCA and TUS   | 19.                         | The status report described in the preceding paragraph was filed with the Commission on 1-31-19, and copies were provided to the OCA and TUS.   |
| 3-17-19  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  | 17.                         | The required status report was filed on March 18, 2019.   |
| March 31, 2019 or 60 days after the final status report            | TUS will investigate the water quality and the water and wastewater services being provided by HVUS. If the repairs have not been made or the water quality is inadequate, OALJ will hold an evidentiary hearing in which the burden of proof will be on HVUS | 20.                         | TUS staff was scheduled for a site visit in mid-March, but cancelled that visit.  |
| 4-16-19  | Within 1 year of the date of the engineer’s report on the water system, HVUS will comply with all recommendations in the engineer’s water report  | 8.                          | On October 18, 2018, HVUS filed a Petition for Amendment seeking to modify this deadline. By Opinion and Order entered January 17, 2019, the Commission denied this Petition. HVUS filed a Petition for Review with the Commonwealth Court of Pennsylvania on February 19, 2019, asking the Court to modify the deadline. This appeal was quashed by order of May 15, 2019. |
| 5/17/19  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  | 17.                         | HVUS filed this Status report on May 16, 2019.  |

| <b>Task to be completed on or before</b> | <b>Task</b>   | <b>Source – Ordering Paragraph</b> | <b>Status</b>                                |
|--|---|------------------------------------|--|
| 6-30-19                                  | HVUS will conduct another customer meeting  | 5.b.                               | This meeting was held on June 8, 2019.       |
| 7-16-19                                  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  |                                    | This document is the required status report. |
| 9-16-19                                  | HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order  |                                    |  |
| 12-31-19                                 | HVUS will conduct another customer meeting  | 5.b.                               |  |
| 12-31-19                                 | HVUS will conduct a pressure survey in compliance with 52 Pa. Code § 65.6(d). HVUS shall install booster pumping stations if pressure is inadequate | 22.                                |  |
| TBD                                      | When HVUS complies with all ordering paragraphs, the Secretary’s Bureau will close the complaint proceedings  | 27                                 |  |

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

|   |   |                           |
|---|---|---------------------------|
| Tanya J. McCloskey, Acting Consumer Advocate      | : |                           |
|   | : |                           |
| v.  | : | Docket No. C-2014-2447138 |
|   | : |                           |
| Hidden Valley Utility Services, L.P. – Water      | : |                           |
|   | : |                           |
| and.  | : |                           |
|   | : |                           |
| Tanya J. McCloskey, Acting Consumer Advocate      | : |                           |
|   | : |                           |
| v.  | : | Docket No. C-2014-2447169 |
|   | : |                           |
| Hidden Valley Utility Services, L.P. – Wastewater | : |                           |

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing correspondence filing the **July 2019 Status Report** upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

**VIA E-MAIL AND FIRST CLASS MAIL:**

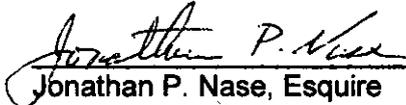
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Hon. Jeffrey A. Watson  
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Pittsburgh, PA 15222

DATED: July 16, 2019

  
\_\_\_\_\_  
Jonathan P. Nase, Esquire  
Counsel for *Hidden Valley Utility Services, L.P.*