



341 Via De Pellegrini  
Henderson, NV 89011

August 1, 2019

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

RE: Frontier Communications Commonwealth Telephone Company; Supplement No. 39 to move Operator Services into the Competitive Services Tariff Telephone - PA P.U.C. No. 500

Secretary Chiavetta:

Enclosed via electronic filing, please find Supplement No. 39 to Frontier Communications Commonwealth Telephone Company, Tariff Telephone - PA P.U.C. No. 500.

Supplement No. 39 move Operator Services into the Competitive Services Tariff.

Supplement No. 39 is filed with an issued date of August 1, 2019 and an effective date of August 4, 2019.

Please contact Linda Saldaña at (916) 686-3590 or [linda.saldana@ftr.com](mailto:linda.saldana@ftr.com) with any questions or comments.

Sincerely,

/s/ Linda Saldaña

Linda Saldaña  
Sr. Analyst, Pricing and Tariffs

Enclosures

**FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY**

COMPETITIVE SERVICES TARIFF

---

**RATES AND RULES**

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS  
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,  
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,  
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,  
SUSQUEHANNA, TIOGA, AND YORK COUNTIES  
IN THE STATE OF PENNSYLVANIA

---

ISSUED: August 1, 2019

EFFECTIVE: August 4, 2019

by

STATE MANAGER  
GOVERNMENT AND EXTERNAL AFFAIRS  
FRONTIER COMMUNICATIONS  
COMMONWEALTH TELEPHONE COMPANY  
DALLAS, PENNSYLVANIA

**NOTICE**

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 39  
Telephone – PA P.U.C. No. 500  
Thirty-Ninth Revised Sheet 2  
Cancels Thirty-Eighth Revised Sheet 2

LIST OF MODIFICATIONS

This filing moves Operator Services into the Competitive Services Tariff.

**Title Page**

Thirty-Ninth Revised Title Page 1

**List of Modifications**

Thirty-Ninth Revised Sheet 2

**Check Sheet**

Thirty- Ninth Revised Sheet 3

**Section 4**

First Revised Sheet 1

First Revised Sheet 2

Original Sheet 3

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 39  
Telephone – PA P.U.C. No. 500  
Thirty-Ninth Revised Sheet 3  
Cancels Thirty- Eighth Revised Sheet 3

**CHECK SHEET**

Title Page	Thirty- Ninth Revised*	Section 1	Sheet 37	Original	
Sheet 2	Thirty- Ninth Revised*		Sheet 38	Original	
Sheet 3	Thirty- Ninth Revised*		Sheet 39	Original	
Sheet 4	Original		Sheet 40	Original	
Sheet 5	Original		Sheet 41	Original	
Sheet 6	First Revised		Sheet 42	Original	
Section 1	Sheet 1	First Revised	Section 2	Sheet 1	Fourth Revised
	Sheet 2	First Revised		Sheet 2	Fourth Revised
	Sheet 3	First Revised			
	Sheet 4	Third Revised	Section 3	Sheet 1	First Revised
	Sheet 5	Original		Sheet 2	Original
	Sheet 6	First Revised*		Sheet 3	Fifth Revised
	Sheet 7	Third Revised*			
	Sheet 8	First Revised*	Section 4	Sheet 1	First Revised*
	Sheet 9	First Revised		Sheet 2	First Revised*
	Sheet 10	Second Revised		Sheet 3	Original*
	Sheet 11	First Revised			
	Sheet 12	Second Revised	Section 5	Sheet 1	Original
	Sheet 13	Second Revised		Sheet 2	Fourth Revised
	Sheet 14	Original		Sheet 3	Original
	Sheet 15	First Revised		Sheet 4	Fourth Revised
	Sheet 16	Original		Sheet 5	First Revised
	Sheet 17	Second Revised		Sheet 6	Original
	Sheet 18	Original		Sheet 7	Original
	Sheet 19	First Revised		Sheet 8	Original
	Sheet 20	First Revised		Sheet 9	First Revised
	Sheet 21	First Revised		Sheet 10	First Revised
	Sheet 22	First Revised		Sheet 10.1	Original
	Sheet 23	First Revised		Sheet 11	Fourth Revised
	Sheet 24	Second Revised			
	Sheet 25	First Revised	Section 6	Sheet 1	Original
	Sheet 26	Second Revised			
	Sheet 27	First Revised			
	Sheet 28	Second Revised			
	Sheet 29	Second Revised			
	Sheet 30	First Revised			
	Sheet 31	Original			
	Sheet 32	Original			
	Sheet 33	Original			
	Sheet 34	Original			
	Sheet 35	First Revised			
	Sheet 36	Second Revised			

\* Indicates page submitted with most recent filing

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 39

Telephone – PA P.U.C. No. 500

Section 4  
First Revised Sheet 1  
Cancels Original Sheet 1

Operator Services

(C)

1. DIRECTORY ASSISTANCE

1. GENERAL

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of Commonwealth Telephone Company request assistance in determining telephone numbers with the same Number Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Number Plan Area.

2. REGULATIONS

a. Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowance or calls are not transferable between separate accounts of the same customer. The Telephone Company may apply a charge, not to exceed \$.25, on any Local Directory Assistance calls originated from pay telephones.

b. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

- (i) (reserved for future use)
- (ii) Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking, the surgical, medical and nursing care of the sick and disabled.
- (iii) Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

(C) Indicates Change

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 39

Telephone – PA P.U.C. No. 500

Section 4  
First Revised Sheet 2  
Cancels Original Sheet 2

Operator Services

(C)

1. DIRECTORY ASSISTANCE (Cont'd)

3. <u>RATES</u>	<u>Per Call</u>
a. Where the customer direct dials Directory Assistance	\$1.49
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator	\$1.49 *
c. Where the customer direct dials Directory Assistance from a pay telephone	

\*Plus the applicable operator handled rate

2. 411 DELUXE ENHANCED NATIONAL DIRECTORY ASSISTANCE

(C)

411 Deluxe National Directory Assistance provides the customer with the ability to obtain listing information, reverse number look up, and call completion by dialing 4 1 1. By using this service, customers may also access information on local events such as movie box office, sports, weather, traffic reports, stock quotes and multi-language support. This information is available on a 24 hour per day, seven day per week basis.

a. Rates per Call

411 Deluxe National Directory Assistance -(per attempted search)	\$1.49
Call Completion *	.35

\* 411 Deluxe National Directory Assistance charge required prior to Call Completion; both fees applied with 411 Deluxe National Directory Assistance request followed by a call completion. Call completion charge applicable per attempt.

(C) Indicates Change

Issued: August 1, 2019

Effective: August 4, 2019

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 39

Telephone – PA P.U.C. No. 500

Section 4  
Original Sheet 3

Operator Services

3. OPERATOR SERVICES

A. Line Status Verification

Upon customer request, the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. Call Interruption

Upon customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

C. Operator Calls

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card Customer Dialed</u>	<u>Operator Station-to-Station #</u>	<u>All Types Person-to-Person</u>
\$ .35	\$ .90	\$2.50

# Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

Refer to Section 6, Sheet 21, of this Tariff for special provisions regarding Caller ID Service.