

July 30, 2019


Docket # C-2019-3011550

To Whom It May Concern,

I am writing this answer in response to the formal complaint against Trucking EnDevers LLC. We switched insurance carriers at the beginning of July to Progressive Insurance. I received a letter from PUC dated July 3rd stating that the PUC operating authority would be suspended if we did not maintain proof of insurance. We immediately contacted our insurance agent, Emerald Isle Insurance, to request that they submit the Form E and H. I sent them a photo of the letter I received and they said they would take care of it. I then received the letter dated July 24th that stated a formal complaint was filed against our company. On July 30th, I contacted my insurance agent again to inquire about whether they had submitted the forms. They, in turn, contacted Progressive to find out if the forms had been sent. Over the course of the day, we spoke to the agent many times and we have been assured that Progressive has sent the forms. The company has maintained insurance coverage the entire time, the problem was that during the switch in insurance, the Forms E and H were either not filed or incorrectly filed, on our behalf.

Thank you,

Corinne Dever

 7-30-19