

Certificate No. 6321300

Pa. P.U.C. Transportation Network Company No. 1

Docket No. A-2019-3011699

OFFICIAL FILED TARIFF

RUBYRIDE-PA LLC DBA RUBYRIDE

**Rates and Rules Governing Transportation Network Company Services
Between Points in the Commonwealth of Pennsylvania, excluding service
under the jurisdiction of the Philadelphia Parking Authority**

Description of the Authorized Rights:

To transport, as a dual motor carrier, persons in transportation network service, between points in Pennsylvania, excluding service under the jurisdiction of the Philadelphia Parking Authority.

Issued: August 5, 2019

Effective: August 6, 2019

Issued under Authority of PA Code, Title 52, Section 23.42

**By: Rubyride-PA, LLC dba Rubyride
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Rules and Regulations

- 1.1 Passengers or their agents will request transportation through the Internet or a mobile application ("App") on their smartphones, or by calling a phone number. Drivers may not solicit or accept street-hails.
- 1.2 When a driver responds to the request, the passenger will receive the vehicle type and a photo of the driver, along with an indication of the driver's estimated time of arrival.
- 1.3 Upon completion of a trip, an electronic receipt will be transmitted to the passenger's email address or smartphone App documenting the details of the trip.

Schedule of Rates

- 2.1 Prices are calculated based on the distance and/or time, and include a minimum base fare and other costs, which may include charges such as booking fees, delivery fees, tolls, airport surcharges, applicable taxes, and/or regulator and compliance costs.
- 2.2 Flat prices may be charged for trips.
- 2.3 Prices may increase or decrease in real time, including for the purpose of balancing supply and demand.
- 2.4 In all situations, before booking the ride, the prospective passenger will be presented with the price or will be advised of the applicable rates being charged and will have the option of receiving an estimated price.
- 2.5 If the passenger's route or destination changes on trip, the price may change based on the rates above and other applicable taxes, tolls, charges, and adjustments.
- 2.6 When a natural disaster or emergency results in a state of disaster emergency being declared by the Governor of Pennsylvania, the dynamic pricing will comply with Act 164.
- 2.7 Cancellation fees, wait time, and cleaning fees may be applied as necessary, with advance notice to the passenger.
- 2.8 Passengers may prearrange services for trips. All pricing shall be presented prior to any arrangement.