

BELLHOPS

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SECRETARY'S BUREAU

Bellhops, Inc.
1110 Market Street, Ste 502
Chattanooga, TN 37402
July 26, 2019

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street, Second Floor
Harrisburg, PA 17120
(717) 772-7777
www.puc.pa.gov

Re: Docket No. A-2019-3011341 – Bellhops Moving, LLC Data Request

Secretary:

In a letter dated July 8, 2019, the Pennsylvania Public Utility Commission (the "Commission") requested that the Company respond to the following question:

- 1. You stated your desire to operate on a state-wide basis; however, your lack of a Pennsylvania [location] raises concerns. Please explain your plan to render safe, efficient, and reasonable service in the Pennsylvania [sic] from your Tennessee location. If you intend to open facilities in Pennsylvania, please provide specific details on when, where, and how.**

In response, the Company states as follows:

Bellhops Moving, LLC plans to hire a market manager to reside in the Philadelphia area and oversee all Philadelphia operations. This individual will ensure that all drivers demonstrate *competency in working and communicating with customers and that they successfully pass a road test and understand and abide by their responsibilities in conducting pre- and post-driving inspections.* The market manager will also ensure that the drivers are trained in defensive driving techniques and understand how to safely secure each load for shipment. We plan for the market

manager to conduct random audits of drivers and movers to ensure that they are providing only the highest quality services for customers. Bellhops Moving, LLC is also considering the possibility of obtaining a local office in Philadelphia to rent/lease, which would serve as the company's base for its Philadelphia operations. However, Bellhops Moving, LLC has not obtained such a location at this time.

I, Dustin Carlton, hereby state that the facts above set forth are true and correct to the best of my knowledge, information, and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

I trust that this letter is fully responsive to your concerns. Please do not hesitate to contact me directly with any additional questions or concerns. I can be reached at (615) 594-3150 or at dustin.carlton@getbellhops.com.

Thank you,



Dustin Carlton
VP, Legal & Compliance

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