

Certificate No. A-6422255
A-2019-3010306

Paratransit Pa. P.U.C. No. 1

DIVINE CARE SERVICES, LLC

**Tariff Naming Rates, and Rules and Regulations Governing the
Transportation of Persons in Paratransit Service Between Points in Pennsylvania**

To transport, as a common carrier, by motor vehicles, persons non-emergency medical paratransit service, between points in the Counties of Bucks, Chester and Delaware and the City and County of Philadelphia;

Subject to the following condition:

Provided that no service shall originate in Bucks or Chester Counties.

Issued: August 22, 2019

Effective: August 23, 2019

Issued under authority of 52 Pa. Code § 23.42.

Issued By:

Toochukwu Egbukwu, Administrator
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RULES AND REGULATIONS

1. Advance reservations are required and must be made twenty-four (24) hours prior to service being rendered. Any reservation made less than 24 hours to travel time will be charged an additional fee. For any service requiring an overnight stay or that results in longer than ten (10) hours of service, advance reservations must be made no later than seven (7) calendar days prior to when the service is to be rendered. Any reservation for service longer than ten (10) hours made less than seven (7) calendar days prior will be charged an additional fee.
2. Rates for mileage are determined by the odometer of the vehicle in use and begin when the vehicle leaves the passenger's premises. The final mileage reading is determined upon drop-off of the passenger.
3. Additional expenses necessitated by or incurred at the request of the passengers, including but not limited to, highway tolls, bridge tolls, entrance fees and parking, shall be added to the charge of the trip.
4. If any trip requires the vehicle and driver in excess of ten (10) hours or that requires the vehicle and driver to remain at destination overnight, or at any point en route to destination overnight, the patron will be responsible for providing carrier's driver with accommodations at overnight facility (motel, hotel) being utilized by patron and all meals required by the carrier's driver. Expenses for driver's lodging and meals while on trips out of town which are in excess of 10 hours will be added to the basic charge.
5. If an escort or attendant is required due to the health, disability or age of the primary passenger, an additional fee shall be added to the charge of the trip.
6. Trips on the following Holidays are subject to Flat Rate fees as listed in the schedule of rates:
 - New Year's Eve and New Year's Day
 - Easter
 - Memorial Day
 - Independence Day
 - Labor Day
 - Thanksgiving Day and Black Friday (Day after Thanksgiving)
 - Christmas Eve and Christmas Day
7. Waiting time charges shall apply after the first fifteen (15) minutes of waiting time for each subsequent fifteen (15) minutes or fraction thereof.
8. Group service includes the transport of three (3) or more passengers from point of pickup to point of drop-off.

9. CONTRACT SERVICES

Contract services will be for a term of not less than 30 days for pre-qualified persons under a federal, state, county or municipal government agency contract. Rates for the services will be specified in the respective contracts, copies of which, including any amendments thereto, are to be filed with the Commission as executed to become effective on one day's notice.

SCHEDULE OF RATES

Flat Rates – For all loaded miles from the point of pickup to point of drop-off

Individual Service Rates

Standard Hours: 8:00 AM to 6:00 PM

One-way:	\$25.00
Round-trip:	\$50.00

Evening Hours: 6:00 PM to 8:00 AM

One-way:	\$45.00
Round-trip:	\$90.00

Weekend Hours: Saturday 12:01 AM to Monday 7:59 AM

One-way:	\$45.00
Round-trip:	\$90.00

Holidays – 12:01 AM TO 11:59 PM

One-way:	\$60.00
Round-trip:	\$120.00

Group Service Rates

Standard Hours: 8:00 AM to 6:00 PM

One-way:	\$70.00
Round-trip:	\$140.00

Evening Hours: 6:00 PM to 8:00 AM

One-way:	\$125.00
Round-trip:	\$250.00

Weekend Hours: Saturday 12:01 AM to Monday 7:59 AM

One-way:	\$125.00
Round-trip:	\$250.00

Holidays – 12:01 AM TO 11:59 PM

One-way:	\$150.00
Round-trip:	\$300.00

Mileage rate: \$2.00 per mile, or any fraction thereof, applies in addition to the Flat Rate stated above on all loaded miles, after the first five (5) miles, from the point of pick-up to the final destination.

Reservations: Any reservation made less than twenty-four (24) hours before travel time or seven (7) days before travel time where the service rendered exceeds ten (10) hours, passenger will be charged an additional \$25.00 fee.

Waiting Time At Origin: After the first fifteen (15) minutes of free time the passenger will be charged at the rate of \$7.50 for every fifteen (15) minute increment, or any fraction thereof.

Waiting Time During Trip: If the driver is requested to wait for a customer at the destination or during a trip, there will be an additional waiting time charge of \$7.50 for every fifteen (15) minute increment, or any fraction thereof.

Extra Attendant: An extra attendant shall be provided by reservation in those instances where necessary, according to the passenger's needs or condition. The charge for the extra attendant is \$15.00 per trip and an additional \$10.00 per half hour, or any fraction thereof, after the first one (1) hour from pick up time.