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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Kristina L. Woods**

DIRECT LINE: (614) 682-4405

kwoods@aepenergy.com

July 17, 2019

ORIGINAL

**Via Overnight Mail**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

**Re: Amanda Klages v. AEP Energy, Inc. and West Penn Power Company  
Complaint Docket No. C-2019-3009612**

Dear Judge Myers:

Enclosed please find a Certificate of Satisfaction, Notice of Right to Object, and Certificate of Service to be filed in the above-captioned case. Please contact me with any questions or comments.

Respectfully,

Kristina L. Woods  
Legal Administrator – Regulatory Compliance

Encl.

cc: Administrative Law Judge Benjamin J. Myers  
Aron J. Beatty, Esquire  
Amanda Klages



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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Amanda Klages,	)	
Complainant	)	
v.	)	Complaint Docket No. C-2019-3009612
AEP Energy, Inc. and West Penn Power	)	
Company, Respondents	)	

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AEP ENERGY CERTIFICATE OF SATISFACTION

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Respondent AEP Energy, Inc. ("Respondent" and "AEP Energy") submits this Certificate of Satisfaction pursuant to 52 Pa. Code §5.24(b)(1) and states that the Complaint of Amanda Klages ("Complainant") has been fully satisfied as to her complaint against AEP Energy, and Complainant has acknowledged satisfaction to Respondent. AEP Energy has agreed to refund an amount of three hundred twenty-six dollars and thirty-one cents (\$326.31) either directly to Ms. Klages to her home address of 1651 Grimm Drive, Washington, PA 15301 or to West Penn Power as a credit to her Utility Account No. 100122247834, as directed by the Commission.

Therefore, the Commission should treat this Complaint as withdrawn against AEP Energy in accordance with 52 Pa. Code §5.24(b) subject only to directing to whom such refund should be paid, unless Complainant objects within ten (10) days of this filing. If no objection is received within 10 days, then Respondent also respectfully requests that the proceeding against AEP Energy be closed.

Respectfully Submitted,

F. Mitchell Dutton  
Regulatory Counsel  
AEP Energy, Inc.  
1 Easton Oval, Suite 200  
Columbus, OH 43219  
Direct 614-682-4350  
Cell 614-499-5700



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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Amanda Klages,	)	
Complainant	)	
v.	)	Complaint Docket No.
AEP Energy, Inc. and West Penn Power	)	C-2019-3009612
Respondents	)	

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NOTICE OF RIGHT TO OBJECT

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Pursuant to 52 Pa. Code §5.24(c), AEP Energy informs Complainant that she has the right to object in writing to the attached Certificate of Satisfaction within ten days of its filing.

Respectfully Submitted,

F. Mitchell Dutton  
 Regulatory Counsel  
**AEP Energy, Inc.**  
 1 Easton Oval, Suite 200  
 Columbus, OH 43219  
 Direct 614-682-4350  
 Cell 614-499-5700



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BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Amanda Klages,	)	
Complainant	)	
v.	)	Complaint Docket No.
AEP Energy, Inc. and West Penn Power	)	C-2019-3009612
Respondents	)	

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**CERTIFICATE OF SERVICE**

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I certify that a copy of the foregoing AEP ENERGY, INC.'s CERTIFICATE OF SATISFACTION and NOTICE OF RIGHT TO OBJECT was mailed by express mail, overnight delivery to:

Secretary  
 Pennsylvania Public Utility Commission  
 400 North Street  
 Harrisburg, PA 17120  
 Attn: Rosemary Chiavetta, Secretary

Amanda Klages  
 1651 Grimm Drive  
 Washington, PA 15301  
 Phone: 724-470-8761 (home)  
 Utility Account No. 100122247834

Aron J. Beatty, Esquire  
 2800 Pottsville Pike  
 PO Box 16001  
 Reading, PA 19612-6001  
 Phone: 610-921-6202  
 Representing West Penn Power Company

This 7th day of July 2019.

Respectfully Submitted,

F. Mitchell Dutton  
 Regulatory Counsel  
 AEP Energy, Inc.  
 1 Easton Oval, Suite 200  
 Columbus, OH 43219  
 Direct 614-682-4350  
 Cell 614-499-5700

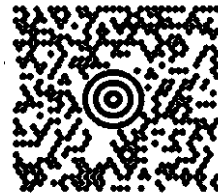
KRISTINA L. WOODS  
614-682-4405  
AEP ENERGY INC.  
1 EASTON OVAL  
COLUMBUS OH 432196195

0.0 LBS LTR

1 OF 1

**SHIP TO:**

ROSEMARY CHIAVETTA  
PA PUBLIC UTILITY COMMISION  
ROOM N201  
400 NORTH STREET  
COMMONWEALTH KEYSTONE BUILDING  
**HARRISBURG PA 17120**

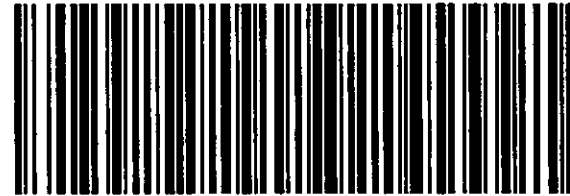


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