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October 8, 2019

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Shani Stanley v. PPL Electric Utilities Corporation**  
**Docket No: F-2019-3013363**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS/tb  
Enclosure

cc: Shani Stanley (w/enc.)  
Tami Roland (w/enc.) via email only  
Michelle L. Bartolomei (w/ enc.) via email only  
Shelbie Frederick Bayda (w/enc.) via email only

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHANI STANLEY,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2019-3013363

**CERTIFICATE OF SATISFACTION**

TO: ROSEMARY CHIAVETTA:

**AND NOW**, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Shani Stanley.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as “PPL Electric”).
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant Shani Stanley (“Complainant”) and Respondent PPL Electric Utilities Corp. (“Respondent”) agree that Complainant will pay her current monthly bill, plus \$17.00 per month toward her arrearages, until all arrearages are paid in full. Complainant and Respondent further agree that Respondent has removed Complainant from its budget billing program. Complainant and Respondent further agree that Respondent has established a high bill alert for Complainant’s account. Complainant and Respondent further agree that Respondent has referred Complainant to the OnTrack customer assistance program as well as the WRAP program.
  - (b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of her objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_  
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Ph. (610) 820-5450; Fax (610) 820-6006

Date: October 8, 2019

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHANI STANLEY,

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PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

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NO. F-2019-3013363

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondent by First Class Mail, on this the 8<sup>th</sup> day of October, 2019.

SHANI STANLEY  
514 1<sup>ST</sup> STREET  
CARLISLE, PA 17013

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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