



**Via Electronic Filing**

October 10, 2019

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

RE: ***Steven Zuby. Aqua Pennsylvania, Inc.***  
**PUC Docket No. C-2019-3013059**

Dear Secretary Chiavetta:

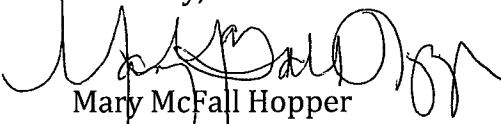
I am writing to request an extension of time to respond to the above captioned Formal Complaint filed by the Complainant against Aqua Pennsylvania, Inc. (Aqua). The above captioned complaint was filed on September 20, 2019 and Aqua's answer is due on October 10, 2019.

On October 7, 2019 Complainant filed a second Formal Complaint (PUC Docket No. C-2019-3013362) raising the same issues. Aqua's response to the second Formal Complaint is due on October 27, 2019.

Aqua requests additional time to complete its investigation of the issues raised in both Formal Complaints and to attempt to resolve the issues raised by Complainant. I have attempted to contact Complainant to discuss his complaints but have not been able to reach him yet.

Aqua respectfully requests an extension of time to respond to Complainant's first Formal Complaint and proposes to file its response to both Formal Complaints on October 27, 2019.

Sincerely,



Mary McFall Hopper  
Regulatory Counsel  
(610) 645-1170

cc: Steven Zuby