

October 4, 2019

RECEIVED

Lesette Bartell
429 Main Street, 1st Front
Darby, PA. 19023

OCT 07 2019

PUBLIC UTILITIES COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

Pennsylvania Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

RE Lesette Bartell v. PECO Energy Company
Docket Number. C-2019-3012636
(New Motion):

RECEIVED
2019 OCT 15 PM 2:33
PA PUC
SECRETARY'S BUREAU
FRONT DESK

Dear Judge Darlene Heep

I am still receiving shut off notices when my service is currently shut off and bills, saying that I owe money.

On Tuesday June 4, 2019 my service was shut off at the resident 429 Main Street, Darby PA.19026. I did not receive any bill for the month of April & May or a shut off notice. I started receiving bills once my service was shut off. I received a shut off notice a moth later on Wednesday July 24, 2019 @ or around 7:45pm that was given to me by a neighbor who said the letter was in the hallway of the apartment. The Shut Off Notice said that I had to pay \$2,457.49 and a deposit amount of \$205.00 totally \$2,662.49. The door was open most of the day and my mail was not deliver to me.

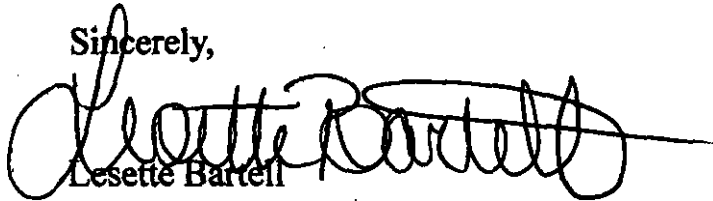
On Friday August 30, 2019 I receive another shut off notice saying to pay the past due amount of \$2,710.49; my new billing is \$48.15 and the total amount owe is \$2,758.64 and my service is to be shut off on September 9, 2019 if I don't pay \$2,710.49.

On Wednesday September 11, 2019 I receive another bill saying that I have to pay \$2,868.06 charges from a previous bill of \$500.90, reinstate bad debt service of \$131.88, a reinstate bad debt Misc business \$29.57, reinstate bad debt service \$1,592.16, deposit \$102.50, deposit of 51.25, deposit of \$51.25, connection charged standard \$6.00, nine charges of InPA: In

Program Arrearage of \$4.96 and a late payment charge of \$347.94, Total other charges \$2,858.09. The total amount to pay by 09/30/2019 is \$2,858.09.

I would like to submit this information as a New Motion for your review. I have been without electricity for 4 months due to there negligence, carelessness and malicious acts. I have also enclosed three exhibits for your review. Exhibit's A-1, A-2, A-3

Sincerely,

A handwritten signature in black ink, appearing to read 'Lesette Bartell', with a long horizontal flourish extending to the right.

Lesette Bartell

Exhibits A-1

YOUR ELECTRIC/GAS HAS BEEN SHUT-OFF

(AVISO DE SUSPENSION DE SERVICIO)

WE SHUT OFF YOUR ELECTRIC/GAS SERVICE BECAUSE:

You did not pay your past due bill.

Other: _____

Name: LESETTE BARTEL

Date: 7/24/19

Address: 429 MAIN ST DARBY

Account: 8962915071

TO HAVE YOUR SERVICE RESTORED, CALL OUR OFFICE @ 1-888-480-1533

You must contact us after your payment has been made to be sure you've met all conditions to have the service turned back on and to arrange access to your premises.

You must pay the following before we can restore your service:

- Past Due Amount of	\$ <u>2,457.49</u>	; and
- Deposit Amount of	\$ <u>285.00</u>	
- Agreement Unsettled Balance	\$ <u>0.00</u>	
- **Total	\$ <u>2,642.49</u>	
- Reconnection Charges: \$	_____	

You may be required to pay any additional bills that have become past due to restore your service.

**Since your service has been terminated, you may have to make substantial payments to have your service restored. In addition to any balance owed, you will have to pay a reconnection charge of between \$20 and \$1,700. This fee is set by PECO and is based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

WE MAY BE ABLE TO QUICKLY RESTORE YOUR SERVICE IF:

- Someone in your home is **SERIOUSLY ILL**. Read the **MEDICAL EMERGENCY NOTICE** below.
- Your income is at or below **250%** of the **Federal Poverty Level**. See the chart on the back of this notice and call us at 1-888-480-1533.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is **SERIOUSLY ILL**. **WE WILL NOT SHUT OFF YOUR SERVICE** during such an illness provided you:

1. Have your licensed physician, physician assistant or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off. Phone certification must be followed by written certification within 7 days.
- 'AND'**
2. Make some equitable arrangement to pay the company your current bills for service.

SEE OTHER SIDE FOR MORE INFORMATION

PECO Business Office hours are Monday through Friday, from 8:30 a.m. to 5 p.m. Our business office is located at:

2301 MARKET STREET, PHILADELPHIA, PA 19103.

TO PAY BY CREDIT CARD OR CHECK BY PHONE, CALL 1-877-432-9384.

TEN DAY SHUT OFF NOTICE

Exhibits A2 (AVISO DE SUSPENSION DE SERVICIO EN 10 DIAS)

Account Number: 8962915071
 For Service To: FRNT 1ST
 Date Prepared: August 26, 2019

Past Due Amt: \$2,710.49
 New Billing: \$48.15
 Total Amount: \$2,758.64

Your Electric/Gas Service May Be Shut Off!

Because your bill is past due, we will shut off the service to FRNT 1ST on or after 8:00 a.m. on September 09, 2019. If this date is a Friday, the service shut off will occur on, or soon after, the next business day.

We will NOT shut off your electric/gas service if you do ONE of the following:

- Pay \$2,710.49 in full before September 09, 2019, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs which may stop the termination of your service. Call 1-888-480-1533 right away to determine if you are eligible for a payment agreement or assistance, to dispute your bill or to provide us with household income or occupant information.
- To talk about your bill, please call our office at 1-888-480-1533.

WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.

If we shut off your electric/gas service, you may have to pay all of the following before we can turn service on:

- Past Due Amount of \$2,505.49
- Deposit Past Due Amount of \$205.00
- Agreement Unbilled Balance \$0.00
- Total \$2,710.49*

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is seriously ill. **WE WILL NOT SHUT OFF YOUR SERVICE** during such an illness provided you:

1. Have your licensed physician, nurse practitioner or physician assistant certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.
'AND'
2. Make some equitable arrangement to pay the company your current bills for service.

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion ! Este es un mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-8384. The service provider will charge a convenience fee.

See other side for more information

Exhibit's A-3



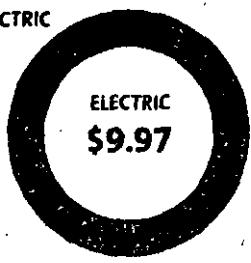
Name: LESETTE BARTEL
Account Number: 89629-15071
Phone Number: 215-400-0333
Service Address: Frnt 1st, 429 Main St, Darby

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



TAXES & FEES

PECO
2301 Market Street
Philadelphia, PA 19103
800-494-4000

Billing Summary

Table with 2 columns: Description and Amount. Includes Bill Date (09/06/20), Charges from previous bill (\$500), Reinstatement fees (\$131, \$29, \$1,592), Deposits (\$102, \$51, \$51), Connection charge (\$6), InPA arrears (\$4 x 8), Late payment charge (\$347), and Total Other Charges (\$2,858.06).

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company
2301 Market Street
Philadelphia, PA 19103-3380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

- Enroll in Automatic Payment. Complete form on reverse side.
Pledge a donation to MEAF. Complete form on reverse side.

Account # 89629-15071

877-432-9384
Pay by phone, a convenience fee will apply.

Please pay this amount by 09/30/2019 \$2,868.06

Payment Amount

0008261 01 AV 0.380 **AUTO T8 0 8875 19023-264198 -C01-81-P08269-112 4 67



LESETTE BARTEL
FRNT 1ST
429 MAIN ST
DARBY, PA 19023-2641



PECO - Payment Processing
PO Box 37629
Philadelphia, PA 19101-0629