



October 29, 2019

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg PA 17105-3265

RECEIVED

OCT 29 2019

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Re: Michael Toplonsky**  
**PUC Docket no. C-2019-3013692**

Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,

A handwritten signature in cursive script, appearing to read "Christina Hrvatin".

Christina Hrvatin  
Director of Quality Control  
American Power & Gas  
1-727-479-0602

CC: Michael Toplonsky  
PO Box 125  
Taylor, PA 18517

**FedEx** Package  
Express US Airbill

FedEx  
Tracking  
Number

8146 6656 1622

MURI

Form 0215

Recipient's Copy

1 From  
Date 10/29/2019  
Sender's Name Christina Hrvatin Phone 727 733-8700  
Company AMERICAN POWER AND GAS LLC  
Address 10601 BELCHER RD S  
City SEMINOLE State FL ZIP 33777-1407

2 Your Internal Billing Reference

3 To  
Recipient's Name Rosemary Lavetta Secretary Phone 717 772-7777  
Company PA Public Utility Commission  
Address 400 North Street  
City Harrisburg State PA ZIP 17105

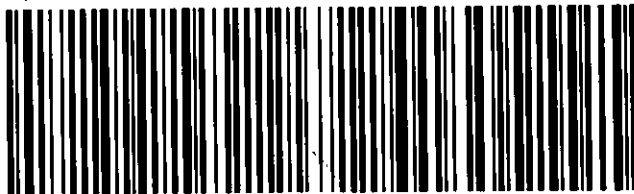
Hold Weekday  
FedEx location address  
REQUIRED. NOT available for  
FedEx First Overnight.  
Hold Saturday  
FedEx location address  
REQUIRED. Available ONLY for  
FedEx Priority Overnight and  
FedEx 2Day to select locations.

**FedEx**  
TRACK 0215 8146 6656 1622

WED - 30 OCT AA  
STANDARD OVERNIGHT

XH MDTA

17105  
PA-US  
MDT



FID 460220 29OCT19 PIEA 56AC3/2A3C/05A2

4 Express Package Service \*To most locations.

Packages up to 150 lbs.  
For packages over 70 lbs., use the  
FedEx Express Freight US Airbill.

Next Business Day  
 FedEx First Overnight  
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless Saturday Delivery is selected.  
 FedEx Priority Overnight  
Next business morning.\* Friday shipments will be delivered on Monday unless Saturday Delivery is selected.  
 FedEx Standard Overnight  
Next business afternoon.\* Saturday Delivery NOT available.

7 or 3 Business Days  
 FedEx 2Day A.M.  
Second business morning.\* Saturday Delivery NOT available.  
 FedEx 2Day  
Second business afternoon.\* Thursday shipments will be delivered on Monday unless Saturday Delivery is selected.  
 FedEx Express Saver  
Third business day.\* Saturday Delivery NOT available.

5 Packaging \*Declared value limit \$500.  
 FedEx Envelope\*  FedEx Pak\*  FedEx Box  FedEx Tube  Other

6 Special Handling and Delivery Signature Options Fees may apply. See the FedEx Service Guide.

Saturday Delivery  
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required  
Package may be left without obtaining a signature for delivery.  
 Direct Signature  
Someone at recipient's address may sign for delivery.  
 Indirect Signature  
If one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only.

Does this shipment contain dangerous goods?  
One box must be checked.  
 No  Yes As per attached Shipper's Declaration.  Yes Shipper's Declaration not required.  Dry Ice Dry Ice, 6 UN 1845 \_\_\_\_\_ x \_\_\_\_\_ kg  
Restrictions apply for dangerous goods — see the current FedEx Service Guide.  Cargo Aircraft Only

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below. Obtain recip. Acct. No.

Sender Acct. No. in Section 1 will be billed.  Recipient  Third Party  Credit Card  Cash/Check

Total Packages Total Weight Credit Card Acct.

Your liability is limited to US\$200 unless you declare a higher value. See the current FedEx Service Guide for details.

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