

October 28, 2019

Rosemary Chiavetta, Esquire
Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
1-717-772-7777

RE: Docket No. C-2019-3013282
Robert Guckert v. Pennsylvania Power Company
New Matter of Pennsylvania Power Company

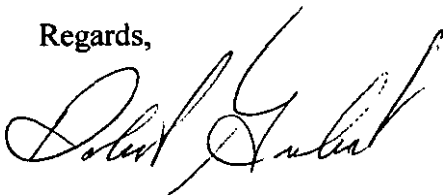
Dear Secretary Chiavetta:

Below I Robert Guckert have answered the questions 11 thru 14 concerning the new matter.

NEW MATTER

11. The PUC has the ability to RIGHT a WRONG.
12. Penn Power **did not** provide safe and reasonable service.
13. Penn Power has not been given the right to apply any amount of voltage to the customer and jeopardize the equipment or the person of the customer.
14. Penn Power is responsible for the safe and reasonable transmission of power to the end user. Homes cannot be safe when the amount of power is uncontrolled, even in emergencies.

Regards,



Robert Guckert
370 Inwood Road
Pittsburgh, PA 15237
412-366-6138

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PA PUC
SECRETARY'S BUREAU

P.S. I would like to request a telephonic hearing for this formal complaint

Pa Power New Matter

R. Guckert
370 Inwood Road
Pittsburgh, PA 15237

PITTSBURGH PA 152

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