



341 Via De Pellegrini
Henderson, NV 89011

November 8, 2019

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Frontier Communications Commonwealth Telephone Company; Supplement No. 43 to introduce Live Operator Fee when the customer chooses to speak with a live operator in the Competitive Services Tariff Telephone - PA P.U.C. No. 500

Secretary Chiavetta:

Enclosed via electronic filing, please find Supplement No. 43 to Frontier Communications Commonwealth Telephone Company, Tariff Telephone - PA P.U.C. No. 500.

Supplement No. 43 introduces Live Operator Fee when the customer chooses to speak with a live operator. The live operator fee will be added to the customers' account if the customer chooses to speak with a live operator instead of going through the automated system in the Competitive Services Tariff.

Supplement No. 43 is filed with an issued date of November 8, 2019 and an effective date of November 13, 2019.

Please contact Linda Saldaña at (916) 686-3590 or linda.saldana@ftr.com with any questions or comments.

Sincerely,

/s/ Linda Saldaña

Linda Saldaña
Sr. Analyst, Pricing and Tariffs

Enclosures

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY

COMPETITIVE SERVICES TARIFF

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,
SUSQUEHANNA, TIOGA, AND YORK COUNTIES
IN THE STATE OF PENNSYLVANIA

ISSUED: November 8, 2019

EFFECTIVE: November 13, 2019

by

STATE MANAGER
GOVERNMENT AND EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
COMMONWEALTH TELEPHONE COMPANY
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 43
Telephone – PA P.U.C. No. 500
Forty-Third Revised Sheet 2
Cancels Forty-Second Revised Sheet 2

LIST OF MODIFICATIONS

This filing introduces Live Operator Fee when the customer chooses to speak with a live operator in the Competitive Services Tariff.

Title Page

Forty-Third Revised Title Page 1

List of Modifications

Forty-Third Revised Sheet 2

Check Sheet

Forty-Third Revised Sheet 3

Section 4

Original Sheet 4

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
 INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 43
 Telephone – PA P.U.C. No. 500
 Forty-Third Revised Sheet 3
 Cancels Forty-Second Revised Sheet 3

CHECK SHEET

Title Page	Forty-Third Revised*	Section 1	Sheet 37	Original	
Sheet 2	Forty-Third Revised*		Sheet 38	Original	
Sheet 3	Forty-Third Revised*		Sheet 39	First Revised	
Sheet 4	Original		Sheet 40	Original	
Sheet 5	Original		Sheet 41	Original	
Sheet 6	First Revised		Sheet 42	First Revised	
Section 1	Sheet 1	First Revised	Section 2	Sheet 1	Fourth Revised
	Sheet 2	First Revised		Sheet 2	Fourth Revised
	Sheet 3	First Revised			
	Sheet 4	Third Revised	Section 3	Sheet 1	First Revised
	Sheet 5	Original		Sheet 2	Original
	Sheet 6	First Revised		Sheet 3	Sixth Revised
	Sheet 7	Third Revised			
	Sheet 8	First Revised	Section 4	Sheet 1	First Revised
	Sheet 9	First Revised		Sheet 2	First Revised
	Sheet 10	Second Revised		Sheet 3	Original
	Sheet 11	First Revised		Sheet 4	Original*
	Sheet 12	Second Revised			
	Sheet 13	Second Revised	Section 5	Sheet 1	Original
	Sheet 14	Original		Sheet 2	Fifth Revised
	Sheet 15	First Revised		Sheet 3	Original
	Sheet 16	Original		Sheet 4	Fifth Revised
	Sheet 17	Second Revised		Sheet 5	First Revised
	Sheet 18	Original		Sheet 6	Original
	Sheet 19	First Revised		Sheet 7	Original
	Sheet 20	First Revised		Sheet 8	Original
	Sheet 21	First Revised		Sheet 9	First Revised
	Sheet 22	First Revised		Sheet 10	First Revised
	Sheet 23	First Revised		Sheet 10.1	Original
	Sheet 24	Second Revised		Sheet 11	Fifth Revised
	Sheet 25	Second Revised			
	Sheet 26	Second Revised	Section 6	Sheet 1	Original
	Sheet 27	Second Revised			
	Sheet 28	Second Revised			
	Sheet 29	Second Revised			
	Sheet 30	First Revised			
	Sheet 31	Original			
	Sheet 32	Original			
	Sheet 33	Original			
	Sheet 34	Original			
	Sheet 35	First Revised			
	Sheet 36	Second Revised			

* Indicates page submitted with most recent filing

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 43

Telephone – PA P.U.C. No. 500

Section 4
Original Sheet 4

Operator Services

3. OPERATOR SERVICES (Cont'd)

D. Live Operator Fee

1. General

In addition to other operator service charges set forth in this section (or wherever the other operator service charges reside in the tariff), a Live Operator fee is applied when the customer chooses to speak with a live operator. The customer is informed by the automated system of the applicable charges prior to connection to the operator. The charge will be collected at the time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- Customer is requesting a call to an emergency service.
- Call cannot be made by the automated system.

2. Rates and Charges

Nonrecurring Charge

Live Operator Fee, per occurrence	\$1.50
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