

BEFORE THE
PA PUBLIC UTILITY COMMISSION

DEBORAH A. REDMAN,

Complainant

V.

FIRST ENERGY AND PENELEC,
CHARLES E, JONES, JR.
CEO, FirstEnergy Corp.
76 Main St.
Akron, OH 44308,

Respondent

No. C-2019 -3013582

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2019 NOV 15 AM 9:59
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SECRETARY'S BUREAU

**COMPLAINANT'S REQUEST FOR INFORMATION
FROM SECRETARY CHIAVETTA¹**

Comes now Complainant Dr. Deborah A. Redman and requests the following information from PUC Secretary Rosemary Chiavetta concerning Complainant's complaints about First Energy Corp. and Penelec:

(1) a comprehensible copy of the Bureau of Consumer Services (BCS) Decision 3709810, dated 19 August 2019, referred to in Respondent Attorney Morris's Answer, and annexed to the Answer as Attachment 1. Complainant did not receive a copy and was not advised that a BCS decision had been made. She does not believe anyone she spoke to at First Energy or Penelec ever identified themselves as staff of BCS. Respondent

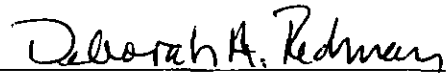
¹ *Two copies* of this Request for Information have been mailed to Rosemary Chiavetta, Secretary, Pennsylvania Utility Commission, 400 North St., Keystone Bldg., Harrisburg, PA 17120, to ensure receipt.

Attorney Morris's copy is very difficult to understand. If it is indeed a decision, Dr. Redman asks that it be rendered in normal narrative with an explanation of how BCS came to its conclusions.

(2) an explanation for why Dr. Redman did not receive the BCS Decision in her matter or notification that a decision had been made.

(3) the name, title, and function of the person who provided the Verification for Respondent Attorney Morris's Answer and New Matter. A copy of the Verification is attached for the Public Utility Commission's convenience.

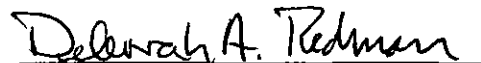
Yours respectfully,



Deborah A. Redman
414 Park Ave.
Meadville, PA 16335
Tel: 814-853-3770

CERTIFICATE OF SERVICE

I hereby certify that on this 12th day of November 2019 I served a copy of this Complainant's Request for Information from Secretary Chiavetta on Attorney Margaret A. Morris at Reger Rizzo Darnall, Cira Centre, 13th Fl., 2929 Arch St., Philadelphia, PA 19104 by putting a copy in the U.S. mail, postage prepaid.



Deborah A. Redman

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION


DEBORAH REDMAN
Complainant

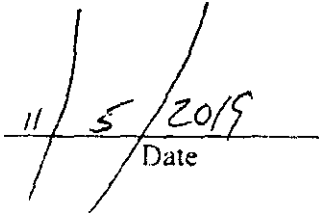
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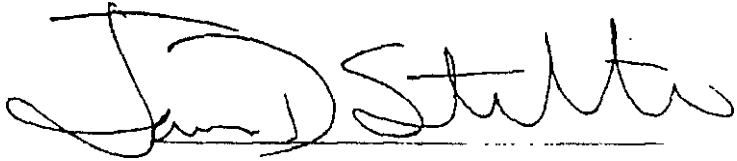
PENNSYLVANIA ELECTRIC COMPANY:
Respondent

Docket No. C-2019-3013582

VERIFICATION

 hereby state that the facts set forth above are true and correct to the best of my knowledge, information and belief and that I expect Pennsylvania Electric Company to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904.


Date



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Deborah A. Redman
414 Park Avenue
Meadville, PA 16335

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Rosemary Chiavetta, Secretary
Pennsylvania Utility Commission
400 North St.
Keystone Bldg.
Harrisburg, PA 17120

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