

11/13/2019

Keith M. Chitwood- Owner
Mike Moves Pittsburgh
606 James Street
Turtle Creek, PA 15145

Rosemary Chiavetta, Secretary
Pennsylvania PUC
400 North Street
Harrisburg, PA 17120

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Dear Secretary Chiavetta,

I have recently received a letter from your office regarding the safe and lawful operation of an enterprise I own and operate called "Mike Moves Pittsburgh". There are a number of complaints in the document that I'm certain you're aware of that mainly focus on a failure by my insurance carrier, National General Insurance, to maintain the correct electronic forms on file with the PUC.

My Insurance provider has failed my company time and time again in this past two years in regards to filing the proper forms and/or filing them on time. In the coming year I will be looking for a new Insurance Provider but make no mistake- I have paid them all monies to keep my policy intact, on time, and they still fail to provide adequate service to ensure my company remains compliant with the State of Pennsylvania.

I hope I am not fined the \$500.00 mentioned in your correspondence, but if I am, I am willing to do what I must on my part to remain in good standing with the PUC and your office. This business is my ONLY source of income to provide for my family so when an outside entity (insurance provider) interferes by not performing the service they were paid to perform, it causes a great deal of consternation.

I am very grateful to your office for allowing me the opportunity to correct this error on their part.

Sincerely,

Keith M. Chitwood- Owner
Mike Moves Pittsburgh



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