

STEVENS & LEE
LAWYERS & CONSULTANTS

17 North Second Street, 16th Floor
Harrisburg, PA 17101
(717) 234-1090 Fax (717) 234-1099
www.stevenslee.com

Direct Dial: (717) 255-7365
Email: mag@stevenslee.com
Direct Fax: (610) 988-0852

December 5, 2019

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

RE: Jeffrey Smiles v. Pennsylvania-American Water Company
Docket No. C-2019-3007663

Dear Secretary Chiavetta:

Enclosed for filing on behalf of Pennsylvania-American Water Company is a Status Report in the above-referenced matter. A copy has been served on the Complainant in accordance with the attached Certificate of Service.

If you have any questions, please feel free to contact me.

Best Regards,

STEVENS & LEE



Michael A. Gruin

Enclosure

cc: Administrative Law Judge Darlene Heep
Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JEFFREY SMILES	:	
Complainant	:	
	:	
v.	:	Docket No. C-2019-3007663
	:	
PENNSYLVANIA-AMERICAN	:	
WATER COMPANY	:	
Respondent	:	

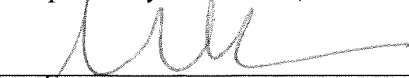
STATUS REPORT

In accordance with the September 25, 2019 Continuance Order issued in the above-referenced matter, Pennsylvania-American Water Company (“PAWC” or “Company”), by and through its attorneys Stevens & Lee, P.C., hereby files this Status Report:

Since the issuance of the Continuance Order, Counsel for PAWC has attempted to contact Mr. Smiles several times via telephone and email to determine whether Mr. Smiles complaint has been resolved, and/or if there are any other issues for further discussion. As of the filing of this report, Counsel has not yet spoken to Mr. Smiles, but will continue attempting to do so in order to determine whether the complaint can be resolved without the need for a hearing. As such, PAWC believes it is appropriate to maintain the current procedural posture, and proposes to submit another status report by January 15, 2020 if the case has not been resolved by then.

DATE: December 5, 2019

Respectfully submitted,


Michael A. Gruin, (I.D. No. 78625)
STEVENS & LEE
17 N. 2nd St., 16th Floor
Harrisburg, PA 17101
Tel. (717) 255-7365
Fax (610) 988-0852
COUNSEL FOR PENNSYLVANIA
AMERICAN WATER COMPANY

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JEFFREY SMILES	:	
Complainant	:	
	:	
v.	:	Docket No. C-2019-3007663
	:	
PENNSYLVANIA-AMERICAN	:	
WATER COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing Status Report upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA FEDERAL EXPRESS
Jeffrey Smiles
3049 Octagon Ave.
Sinking Spring, PA 19608



Michael A. Gruin

DATE: December 5, 2019