



**PHILADELPHIA GAS WORKS**

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December 10, 2019

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: *Bryan Robinson v. Philadelphia Gas Works, Docket No. F-2019-3012936***

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and has satisfied the complaint. With this discussion, the Complainant has indicated that he is satisfied with the resolution of this complaint.

**Therefore, the Further In-Person Hearing scheduled for January 10, 2020 in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Farinas', is written over a large, faint, light-blue circular watermark that contains a stylized flame or gas burner logo. The signature is fluid and cursive.

Laureto Farinas

cc: Bryan Robinson (Regular Mail)  
Administrative Law Judge Christopher Pell (Email)  
Tiffany Jones (PGW Mail)