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| PUC logo | COMMONWEALTH OF PENNSYLVANIAPENNSYLVANIA PUBLIC UTILITY COMMISSION400 North Street, HARRISBURG, PA 17120 | **IN REPLY PLEASE REFER TO OUR FILE****Phone: 717-772-7777** |

 December 18, 2019

 Docket# C-2019-3014395

ENERGY TRANSFER RETAIL POWER LLC

C/O WHITNEY SNYDER, ESQ.

HAWKE MCKEON & SNISCAK LLP

100 NORTH 10TH STREET

HARRISBURG PA 17105

Dear Ms. Snyder:

 This is to advise that the Formal Complaint at Docket Number C-2019-3014395, Michelle Lutz vs Energy Transfer, was processed against Energy Transfer Retail Power LLC in error. No other action is required of Energy Transfer Retail Power LLC concerning this matter.

 We are sorry for any inconvenience this may have caused you.

 Very truly yours,

 Rosemary Chiavetta

Secretary

RC: ss