

December 13, 2019

Angela M. Lorenz, Esq.  
Griesing Law, LLC  
1880 JFK Blvd.  
Philadelphia, PA 19103

C-2019-3013024

Dear Angela Lorenz, Esq.,

In response to your letter dated December 10, 2019 regarding my phone conversation with Dana McCollum at PECO, it has been brought to my attention that you have listed inaccurate information from that phone call. Due to the nature of this formal complaint and for the record, the below is a clarification from your letter:

- (1) PECO did not "waive" the balance forward of \$78.47 but rather removed the inaccurate balance amount. Dana stated that the balance was from the previous "CAP" program and should not have been carried over as my account had been paid in full.
- (2) The charges of \$111.67 that "I agreed to pay" is for my current electric bill and therefore is not an unusual amount that I am agreeing to but rather for electric services at my present address.

Kindly adjust your records to reflect the actual and honest resolution to this formal complaint should the need arise in the future to revisit inaccurate/fraudulent billing from PECO.

Sincerely,

Kathleen Hehmeyer

  
Cc: Judge Christopher Pell

RECEIVED

DEC 24 2019

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

RECEIVED

DEC 18 2019

PUBLIC UTILITY COMMISSION  
PHILADELPHIA OFFICE  
ADMINISTRATIVE LAW JUDGE