

C-2019-3013621

PGW Exhibit - 1

Specific Service Agreement Statement of Account SA- 8784869340

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Customer Name	From Date	To Date			
KELLY ROANE	12/20/2017	12/20/2019			
Service Address	Account Number	S A Number	Meter	Rate/Class	
133 W APSLEY ST Apt 1F PHIL, PA 191443601	175397056	8784869340	2178805	GS	

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/4/2018	WNA2&5									(\$48.62)	\$123.32	\$123.32
1/4/2018	LPC									\$1.84	\$125.16	\$125.16
1/4/2018	BILL	1529	R	34	180	5.29	1032		1/30/2018	\$254.61	\$379.77	\$379.77
2/3/2018	LPC									\$5.66	\$385.43	\$385.43
2/3/2018	BILL	1690	R	29	161	5.55	877		2/28/2018	\$246.73	\$632.16	\$632.16
2/26/2018	PAY							Check		(\$232.16)	\$400.00	\$400.00
3/6/2018	LPC									\$6.00	\$406.00	\$406.00
3/6/2018	BILL	1806	R	29	116	4	657		3/29/2018	\$199.42	\$605.42	\$605.42
3/22/2018	PAY							Check		(\$200.00)	\$405.42	\$405.42
4/5/2018	LPC									\$6.08	\$411.50	\$411.50
4/5/2018	BILL	1941	R	32	135	4.22	780		4/30/2018	\$181.88	\$593.38	\$593.38
5/4/2018	LPC									\$8.80	\$602.18	\$602.18
5/4/2018	BILL	2010	R	29	69	2.38	383		5/30/2018	\$98.13	\$700.31	\$700.31
6/5/2018	LPC									\$10.28	\$710.59	\$710.59
6/5/2018	BILL	2016	R	30	6	0.2	34		6/28/2018	\$28.19	\$738.78	\$738.78
7/3/2018	LPC									\$10.70	\$749.48	\$749.48
7/3/2018	BILL	2018	R	31	2	0.06	7		7/27/2018	\$17.61	\$767.09	\$767.09
8/3/2018	LPC									\$10.96	\$778.05	\$778.05
8/3/2018	BILL	2018	R	30	0	0	0		8/27/2018	\$14.95	\$793.00	\$793.00
9/5/2018	LPC									\$11.19	\$804.19	\$804.19
9/5/2018	BILL	2019	R	30	1	0.03	0		9/28/2018	\$16.27	\$820.46	\$820.46
10/3/2018	LPC									\$11.43	\$831.89	\$831.89
10/3/2018	BILL	2020	R	32	1	0.03	13		10/26/2018	\$16.26	\$848.15	\$848.15

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/2/2018	LPC									\$11.68	\$859.83	\$859.83
11/2/2018	BILL	2072	R	29	52	1.79	257		11/29/2018	\$79.40	\$939.23	\$939.23
12/4/2018	LPC									\$12.87	\$952.10	\$952.10
12/4/2018	BILL	2207	R	30	135	4.5	632		12/31/2018	\$175.54	\$1,127.64	\$1,127.64
1/5/2019	LPC									\$15.50	\$1,143.14	\$1,143.14
1/5/2019	BILL	2380	R	34	173	5.09	821		1/30/2019	\$254.14	\$1,397.28	\$1,397.28
2/5/2019	LPC									\$19.31	\$1,416.59	\$1,416.59
2/5/2019	BILL	2493	R	29	113	3.9	959		3/1/2019	\$163.31	\$1,579.90	\$1,579.90
3/5/2019	LPC									\$21.76	\$1,601.66	\$1,601.66
3/5/2019	BILL	2607	R	31	114	3.68	846		3/28/2019	\$172.35	\$1,774.01	\$1,774.01
4/3/2019	LPC									\$24.35	\$1,798.36	\$1,798.36
4/3/2019	BILL	2671	R	29	64	2.21	611		4/29/2019	\$103.56	\$1,901.92	\$1,901.92
5/4/2019	LPC									\$25.90	\$1,927.82	\$1,927.82
5/4/2019	BILL	2672	R	30	1	0.03	154		5/29/2019	\$16.23	\$1,944.05	\$1,944.05
6/4/2019	LPC									\$26.14	\$1,970.19	\$1,970.19
6/4/2019	BILL	2673	R	32	1	0.03	66		6/27/2019	\$16.21	\$1,986.40	\$1,986.40
7/3/2019	LPC									\$26.39	\$2,012.79	\$2,012.79
7/3/2019	BILL	2674	R	29	1	0.03	3		7/29/2019	\$16.11	\$2,028.90	\$2,028.90
8/3/2019	LPC									\$26.63	\$2,055.53	\$2,055.53
8/3/2019	BILL	2675	R	30	1	0.03	0		8/27/2019	\$16.09	\$2,071.62	\$2,071.62
9/4/2019	BILL	2676	R	33	1	0.03	0		9/27/2019	\$16.10	\$2,087.72	\$2,087.72
10/4/2019	BILL	2677	R	29	1	0.03	2		10/29/2019	\$16.13	\$2,103.85	\$2,103.85
11/2/2019	BILL	2678	R	29	1	0.03	150		11/27/2019	\$16.16	\$2,120.01	\$2,120.01
12/4/2019	BILL	2743	R	32	65	2.03	702		12/30/2019	\$94.75	\$2,214.76	\$2,214.76

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Search For Negotiated Payment Arrangement

Search Criteria

Account... 0001 7539 7056 Roane, Kelly

From Date: 12/20/2019

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
09/05/2019	1	Canceled	BCS #3731442
05/16/2017	1	Broken	
08/09/2013	1	Broken	

3 record(s) found.

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PGW Exhibit - 2

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3731442	
Company Name:	PGW (PHILA. GAS WORKS (NGDC)	
Company Code:	0766	
Company Type:	GAS TRANSPORTER	
Customer First Name:	KELLY	
Customer Middle Initial:		
Customer Last Name:	ROANE	
Customer Account Number:	0175397056	
Customer Home Phone w/ Area Code:		
Customer Work Phone w/ Area Code:		
Customer Service Class:	RESIDENTIAL	
Customer Mail Address 1:		
Customer Mail Address 2:		
Customer Mail Address City:		
Customer Mail Address State:		
Customer Mail Address Zip:		
Customer Mail Address 4-Zip:		
Customer Service Address 1:	133 W. APSLEY ST	
Customer Service Address 2:		
Customer Service Address City:	PHILADELPHIA	
Customer Service Address State:	PA	
Customer Service Address Zip:	19144	
Customer Service Address 4-Zip:		
Customer Family Adults:	1	
Customer Family Children:	1	
Customer Family Age:	12	
Gross Income		
Source	Income Amount	
WAGES	4302.42	
Date Open:	2019-09-04	
Reason For Contact:	ON - PAR NEEDED (# 61)	
Term Date:	2019-09-13	
Business Name:		
Case Problem:		
Company Position:	09/03/2019 PAY FULL PAST DUE BALANCE.	
Related Information:	61 - CUSTOMER NEEDS A PAYMENT ARRANGEMENT. - RELIEF SOUGHT - PAR THE CELL PHONE NUMBER (215) 760 - 5465 HAS BEEN ALLOWED TO BE SHARED.	
Case Misc Info:		
Hot Issue:		
Case Origin:	TELEPHONE	
Prior Case Number:		

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Universal Service: N
Arrearage: 2024
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: DOUGLAS
BCSIntaker Last Name: PRYER
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

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PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3731442
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: KELLY
Customer Middle Initial:
Customer Last Name: ROANE
Account Number: 175397056
Service Address 1: 133 W. APSLEY ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19144
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 2071.62
Date Closed: 2019-09-04
Resolution: LEVEL 4, BB 87.00 + 346.00 = 433.00 BEGINNING OCTOBER 2019.
Balance Date: 2019-09-04
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms: OCTOBER 2019 BILL DUE DATE
Special Budget Amount: 433.00
Regular Budget Amount: 87.00
Arrears Payment Plus: 346.00
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:
LetterDescription:
HeadDate: 2019-09-06
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount:
BCS Investigator First Name: BUREAU OF
BCS Investigator Last Name: CONSUMER SERVICE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

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