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Charles and Sylvia Bolte
108 Pinebrook Road
Milford, PA 18337
forestnyc@hotmail.com

December 31, 2019

Administrative Law Judge Benjamin Myers
Pennsylvania Public Utility Commission
Office of Administrative Law Judge
400 North Street
Harrisburg, PA 17120

Dear Judge Myers,

My husband and I have a formal complaint (#C-2019-3011287) against Met-Ed to restrain them from turning off my power and also preventing a smart meter installation on my house furthering undue harm to my health. I do not have an attorney and am challenged in knowing what is expected from me in this whole process. I am further disadvantaged because of my poor health which makes it very difficult for me to think clearly and function much of the time.

I have received many papers from Met-Ed and because of being limited in processing information I didn't know what actions to take. Just recently I became aware that I never received what is called a "litigation schedule" telling me what I was supposed to do and by what deadlines. Other people with PUC complaints receive a "litigation schedule" detailing what is due and when. My ability to respond properly has been affected because of never receiving one of these schedules and there is none on my PUC docket. It is reasonable to conclude that in this case I would not know what was expected of me and when it was due.

I am grateful that you granted consideration of my ill condition and moved my hearing from December 18, 2019 to January 21, 2020, but I feel poorly prepared for this hearing. I discovered a document on the PUC formal complaint website that describes the procedures in a formal complaint, and this was a surprise for me. I had not been told about this information before.

I will be submitting an Amended Formal Complaint soon because of the new information I learned. I now request two things: (1) a litigation schedule for my case; (2) additional time factored in this litigation schedule to compensate for my disabled condition which makes it hard for me to respond quickly as my ability to think clearly and concentrate can vary a lot from day to day.

Sincerely,

Sylvia Bolte

Sylvia Bolte

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FRONT DESK

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**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

CHARLES AND SYLVIA BOLTE :
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 V. : **DOCKET NO. C-2019-3011287**
 :
 METROPOLITAN EDISON COMPANY :

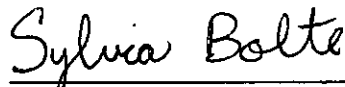
CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of my December 31, 2019 letter to Judge Myers upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Service by First Class Mail, postage prepaid, as follows:

Tori L. Giesler, Attorney
FirstEnergy Service Company
2800 Pottsville Pike
P.O. Box 16001
Reading, PA 19612-6001
tgiesler@firstenergycorp.com

Dated: December 31, 2019



Sylvia Bolte
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