
DOCKET NO. C-2019-3015133

January 3rd, 2020
Benjamin L Fisher
Ben The Mover Guy, LLC
PO Box 19928
Philadelphia PA 19143

To whom it may concern,

This letter is in response to the complaint filed by the PUC against Ben the Mover Guy, for insufficient/outdated proof of liability insurance. According to my insurance broker, the discrepancy happened when we transitioned between insurance brokers, and our commercial policy with Progressive was rewritten entirely. Although I did that request our to have the Form F filing done, my new mailing address was not up to date with the carrier (whom I had my previous policy with) and my old address was used.

Proper measures have been taken to ensure that all involved entities have the up-to-date mailing address for Ben the Mover Guy. To prevent this from happening again in the future, I have documented the direct contact information from every representative that I correspond with, and future address changes will immediately be sent to all relevant contacts.

Thank you,

Ben