



Royal Medical Services  
424 Winfield Ave  
Upper Darby, PA 19082

C-2020-3015705

January 13 2020

Secretary Rosemary Chiavetta  
Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

Dear Rosemary,

Thank you for your letter dated December 31, 2019. I received a letter from the insurance company on January 2<sup>nd</sup> stating that our insurer, American Country is out of business and their policies were being handled through National Interstate. Their price was much higher than what we could afford as we only started in August of 2019. The price for one vehicle was over \$20,000.

Therefore, I moved quickly to apply for insurance with other companies. It takes about a week or two to get a quote and I am waiting to receive one between this week and next week.

We have not been in operation since January 3<sup>rd</sup>. Our vehicles are parked at 424 Winfield Ave Upper Darby, PA 19082 and will not resume work until we get insurance. This will not happen again in the future.

Kind Regards,

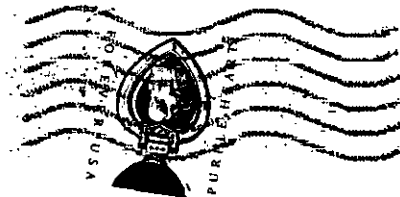
Regina Ndeto  
Operations Director

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Royal Medical Services LLC  
424 Winfield Ave  
Upper Darby, PA 19082

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SECRETARY'S BUREAU

Rosemary Chiavetta  
Secretary

Commonwealth of PA  
Pennsylvania Public Utility Commission  
400 N. Street  
Harrisburg, PA 17120

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