

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Laurie Walters

Complainant

v.

Windstream Communications, LLC

Complaint Docket
No: C-2019-3011719

Respondent

CERTIFICATE OF SATISFACTION

Respondent Windstream Communications, LLC, by and through its counsel, submits this Certificate of Satisfaction pursuant to 52 Pa. Code § 5.24(b). Windstream performed upgrades so that Complainant's telephone services are operational. Windstream hereby certifies that it has addressed the issues raised in the above-captioned Complaint and that Complainant, Laurie Walters, has acknowledged satisfaction of the Complaint to Windstream and that she no longer wishes to pursue the Complaint.

Windstream has served a copy of this Certificate of Satisfaction upon Complainant as evidenced by the attached Certificate of Service. Complainant is hereby informed that she has the right to object, in writing, within ten (10) days and that unless Complainant objects, in writing, within ten (10) days, the Complaint shall be withdrawn and the Public Utility Commission's Complaint Docket at C-2019-3011719 will be marked closed.

DATED: January 30, 2020

Respectfully submitted,



Nikki Cox
Windstream Communications, LLC.
4001 N. Rodney Parham Road
Little Rock, Arkansas 72212
Nikki.Cox@Windstream.com

CERTIFICATE OF SERVICE

I hereby certify that I have on this day January 30, 2020, served a true and correct copy of the foregoing document upon the persons and in the manner listed below in accordance with the requirements of 52 Pa. Code § 1.54:

Laurie Walters (via USPS)
24193 CCC Memorial Highway
Driftwood, PA 15832

Pennsylvania Public Utility Commission (via Electronic Filing)
400 North Street
Harrisburg, PA 17120



Nikki Cox
Counsel