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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

February 3rd, 2020

Secretary of Commission  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
P.O. Box 3265, 400 North St.  
Harrisburg, PA 17105-3265

**Re: Kyle D. Blauch v. PPL Electric Utilities Corporation**  
**Docket No. C-2019-3014308**

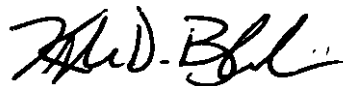
Dear Secretary,

I sincerely apologize for missing the initial telephonic hearing at 1000 this morning on February 3rd, 2020. I thought I had been prepared but had transcribed the phone number to call in wrong. I actually called in at 0945 with wrong number (717-737-1399), not in service. I then called the hotline for help and was holding up until 1005 when I felt something was very wrong. At this time I tried calling Mr. Schultz's direct number, the attorney, but he did not answer. I left message for him I was having trouble contacting PUC. I call back into hotline and wait almost 20 minutes. I then explain entire situation to receptionist because she told me I had wrong docket number because it started with 301,(3014308). She had corrected me and said my docket number was 3744285, which was actually an informal complaint. So after 10 minutes with her, she gave me corrected number I originally needed, 717-787-1399. She also gave me Secretary of Commission phone number in case 717-772-7777. At this point it is 1042 when I finally get through to your office. Searching online for the number while I waited was unsuccessful.

It is for this reason I am requesting a new initial telephonic hearing be scheduled. I am sorry again for the error on my part and will not allow it to reoccur.

Thank you for your time in dealing with this issue. I have also sent a copy of this letter to the lawyer for the utility company.

Sincerely,

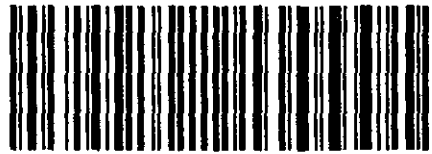


Kyle D. Blauch

Enclosure

cc: Special Agent Kailey Maguire

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