

Dear Customer,

February 21, 2020

I am writing in regards to your property at 52 S. Pine St. York, Pa. Columbia Gas of Pennsylvania upgraded the gas lines on your street. The system upgrade project consisted of upgrading our main lines as well as any necessary service connections. The successful completion of this project requires us to disconnect the pre-existing facilities that currently serve your property.

. Arrangements need to be made, by the tenant or property owner, to allow Columbia Gas of Pennsylvania access to the property to complete the necessary service line and meter upgrades.

By this letter, Columbia Gas of Pennsylvania is hereby notifying you of our intent to complete our project on Monday, March 2<sup>nd</sup>. At that time the existing gas service to 52 S.Pine St. York, PA. will be shut off . We will not be able to re-establish service to the property unless we have access to the piping inside the building. We have conducted the PA one call effective this morning. We are available to complete this work next week on Wednesday, Thursday or Friday, February 26<sup>th</sup>, 27<sup>th</sup> or 28<sup>th</sup>.

Please contact Francis Pujols @ 717-472-0145 to schedule the necessary work.

If no contact is made, Columbia Gas of Pa. will need to be contacted to re-establish service to your property. You will be able to reach them at 1-888-460-4332. Thank you in advance for your co-operation in this matter.

John A. Boldizar

Construction Specialist

Columbia Gas of Pa.

717-858-8355



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY  
PLEASE REFER  
TO OUR FILE

1/23/2020

**BCS: 3753631**

Bryan K Tate  
377 E Market Street  
York PA 17403

Dear Bryan K Tate:

You contacted the Public Utility Commission's (PUC) Bureau of Consumer Services (BCS) on 12/13/2019 regarding utility service with Columbia Gas of PA ("company"). You stated that the company has ignored the Historic Exception of the meter relocation project that is happening in York, PA. The York City Historic Districts appear on the National Register of Historic Places. You have been in conversation for two years, yet Columbia Gas refuses to understand that one of the only economic opportunities that York City has is its historic properties and that by moving unattractive meters (in some cases many meters) to the fronts of properties it is destroying the historic nature of the property and the economic viability of the property. The company has ignored citizen and York City concerns with outside meter placements blocking ADA passage on narrow sidewalks and safety issues in neighborhoods where criminals can easily tamper with meter shut offs. Residents of the City of York have requested Columbia Gas, in a meeting at City Hall last year, and again at a Town Hall Meeting set up by Mayor Helfrich this year, as well as during individual meetings by individual property owners, to either mirror UGI's work in Harrisburg's Historic District placing regulators only on the outside of Historic District properties with meters remaining in basements, or by placing new outside meters only on the side or rear of properties.

In response to this complaint, the company reported that you are the property owner of 52 S Pine Street, York, PA. This address is a part of the historical area in York, PA. The company has had several conversations with you regarding the meter location regulations at 52 PA Code 59.18, which requires meters and regulators be located outside and aboveground, unless otherwise allowed. The regulation also states that the inside meter location shall be considered for buildings in historic districts. The meter location regulations were imposed to reduce the dangers from gas leaks.

Per company records, Columbia Gas provided you with options for relocation and placement of the meter at 52 S Pine Street, York, PA. The company has offered to locate the meter on the outside front right of the home. The company has offered to paint the meter to match the paint of the exterior of the home. The company has also offered to put a cage screening around the meter and paint the screen. You have not agreed to these options.

The company's position is that the relocation of meters as directed by the PUC at the time of the company's pipeline upgrades is an important part of construction timeline. The location of the meter is at the determination of the utility company and Columbia believes that the location for the meter at 52 S Pine Street, York, PA is best located at outside front right.

According to the company's PUC approved tariff, section 4.6 - Meter Location. The company shall have the right to determine the location of its meters.

Please note that the PUC's Bureau of Consumer Services has limited jurisdiction over service-related complaints. We cannot decide where a utility company should place their meter, so long as the utility is not in violation of Pennsylvania statutes or regulations. BCS cannot issue a legally binding decision on this complaint. Therefore, this informal complaint has been closed without a decision.

You may pursue this matter further by filing a formal complaint. The formal complaint process involves a legal proceeding before an Administrative Law Judge (ALJ), similar to a trial. This means that you and the utility must present facts on the issues raised in your complaint to the ALJ. You must participate in a hearing, respond to questions from the utility and prove why the judge should uphold your position. Formal complaint forms can be found on the PUC website ([www.puc.pa.gov](http://www.puc.pa.gov)), or by calling 717-772-7777.

Sincerely,

Tim Clark  
Investigator



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY  
PLEASE REFER  
TO OUR FILE

12/20/2019

**BCS: 3753631**

Bryan K Tate  
377 E Market Street  
York PA 17403

Dear Bryan K Tate:

This letter is in reference to the informal complaint you filed with the Pennsylvania Public Utility Commission (PUC) on 12/13/2019 against Columbia Gas of PA Inc (NGDC). You asked the PUC to investigate.

I have received the company report and need to talk to you about your complaint. Please call me within 10 days of the date of this letter to discuss your complaint.

In addition to calling me, if you have any documents or evidence to support your claim against the company (for example, copies of notes, letters, bills or shut-off notices, etc.), please send those immediately. You may mail, fax, or email your documentation. Please include your BCS Case Number on all documents that you are providing.

- [timclark@pa.gov](mailto:timclark@pa.gov)
- Fax to (717) 787-6641.
- Mail to Pennsylvania Public Utility Commission, Bureau of Consumer Services, 400 North Street, 2nd Floor, Harrisburg, PA 17120

You can reach me by calling 1-800-692-7380 or 717-772-4835. When you call, please refer to the BCS case number at the top of this letter.

If you have resolved the complaint with the company and would like your case closed, please contact me at the above listed numbers.

If I do not hear from you within 10 days of the date of this letter, I will proceed to resolve your complaint based on available information.

Sincerely,  
Tim Clark  
Investigator

## Tate, Bryan K.

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**From:** Tate, Bryan K.  
**Sent:** Friday, December 13, 2019 1:06 PM  
**To:** Tate, Bryan K.  
**Subject:** FW: 52 S. Pine Street - Meter Move-Out

On Dec 12, 2019, at 3:51 PM, [rbedell@nisource.com](mailto:rbedell@nisource.com) wrote:

Mr. Tate,

Thank you for filling out the meter relocation form for 52 S. Pine Street in York and requesting an exception to the meter relocation policy.

Pennsylvania Public Utility Commission (PUC) regulations require that gas meters and pressure regulators be located outside. An exception may be considered—but is not mandated—if we can readily confirm that a building is located within a historic district that is listed in the national register of historic places. However, that is not a guarantee that a meter will not be moved. Safety is the number one priority of Columbia Gas, and we follow all federal and state laws and regulations to ensure natural gas is delivered safely to our customers in York and across our service territory in Pennsylvania.

We have not experienced tampering and vandalism on gas meters that have been moved outside as part of this safety program, and if a meter were accidentally damaged, the excess flow valve installed with the new service line would minimize or shut off the flow of gas. Additionally, the new service line and meter would be installed further away from the porch stairs than the current service line to address the shallow sidewalk concern.

Part of our commitment to safety includes having ready access to meters and other lines to ensure that the equipment is operating safely. An outdoor meter eliminates the risk of shut-off due to access issues and provides first responders with easy access to our customers' meters in the event of an emergency.

Because of these overriding safety considerations, we must deny your request to have the meter at 52 S. Pine Street remain inside.

The old gas pipeline on Pine Street will be taken out of service on December 18. Please make arrangements with us to have the new meter and service line installed at 52 S. Pine Street by December 16, or there could be an interruption of service.

If you do not agree with our findings, you may file an informal complaint with the Pennsylvania Public Utility Commission. To ensure preservation of your rights, an informal complaint must be filed within ten (10) days of this message. You may contact the Pennsylvania Public Utility Commission at 1-800-692-7380 or in writing at P. O. Box 3265, Harrisburg, PA 17105-3265.

Sincerely,  
Russell Bedell

Communications Manager  
<mime-attachment.gif>

Columbia Gas of Pennsylvania & Maryland  
P: 717-849-0129  
C: 717-514-8034

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Confidentiality Notice: This email and any attachments are confidential and are protected by the attorney-client and work product legal privileges. Please do not forward to others. If you are not the intended recipient: Please do not disclose, copy, distribute or use this email or attachment for any purpose. Please notify us by return email of this error and delete the email and any copies from your system. Thank you for your cooperation.

Dear Customer,

December 10, 2019

I am writing in regards to your property at 52 S. Pine St. York, Pa. Columbia Gas of Pennsylvania began upgrading the gas lines on your street several weeks ago. The system upgrade project consists of replacing our main lines as well as any necessary service connections. The successful completion of this project requires us to replace the service line and move the meter out that currently serves your property.

Columbia Gas of Pennsylvania has personally met with you several times to discuss your meter placement. Arrangements need to be made to allow Columbia Gas of Pennsylvania access to the property to complete the necessary service line and meter upgrades.

By this letter, Columbia Gas of Pennsylvania is hereby notifying you of our intent to complete this project on December 18<sup>th</sup> 2019. At that time the existing gas service to 52 S. Pine St. York PA, will be without gas as the existing main line will go dead. We will not be able to re-establish service to the property unless we have access to the piping inside the building.

Please contact the onsite coordinator Frank Pujols (717-472-0145) to schedule the required work. If we do not hear from you by Dec. 16th, you will need to contact Columbia Gas and apply for gas. You will be able to reach them at 1-888-460-4332. Thank you in advance for your co-operation in this matter.

John A. Boldizar  
Construction Specialist  
Columbia Gas of Pa.  
717-858-8355

**Columbia Gas Meter Relocation Reconsideration Form**

Your Contact Information

Full Name: *Bryan Tate*

Email: *bryantate@comcast.net*

Columbia Gas Account # (if known): *account in name of tenants not me*

Company Name (if applicable): *na*

Street address of property served by Columbia Gas: *52 S. Pine Street*

City:

*York*

State:

*PA*

ZIP Code:

*17403*

Preferred Contact Method:

Daytime Phone     Evening Phone     Email

Daytime Phone: *717-825-4640*

Evening Phone: *717-825-4640*

Your Reconsideration Request

I have received a letter from Columbia Gas regarding a meter relocation

Yes     No

I request an exception to the Columbia Gas Meter Relocation Policy. Check the reason below (you may select more than one):

I live in a designated historic district

I live in an area where I have a concern that an outside meter is at a high risk of being subject to tampering or vandalism

Other (Please explain)

Comments:

*the sidewalk is shallow on S. Pine and my porch and stairs are where gas enters the property*

Please email form to: Russell Bedell, Columbia Gas Communications Manager  
rbedell@nisource.com

*August 23, 2019*

*Our records indicate you are the owner of a property located within the Historical District of York. This property is within the scope of an infrastructure project planned by Columbia Gas of Pennsylvania. Please see the enclosed letter that provides details of project work that may affect your property. A copy of the letter was also delivered to the occupants of 52 Pine St York, PA.*

*If you have any questions or concerns please contact,*

*Bryan Lauchman  
717-893-6391  
Construction Specialist*

*John Boldizar  
717-858-8355  
Construction Specialist*

**IMPORTANT NOTE: YOUR GAS METER WILL BE MOVED OUTSIDE NO SOONER THAN 30 DAYS**

As part of our ongoing commitment to provide safe and reliable natural gas service to our customers, Columbia Gas of Pennsylvania ("Columbia Gas" or "Company") is making significant investment to upgrade existing natural gas pipelines in your neighborhood. This letter is to give you advance notice of the work that will take place on your property.

In order to complete the pipeline replacement work, Columbia Gas will have to temporarily interrupt gas service to your home or business for several hours to ensure the safety of customers and work crews as lines are replaced. Prior to starting work on your property, a company representative will be in your neighborhood to notify you in person or with a door hanger approximately three days before your gas service is temporarily interrupted. The door hanger will contain contact information allowing you to contact the representative in the event you have questions concerning the start of the project or specific questions about the work on your property. We apologize for any inconvenience this may cause you.

As part of this project, Columbia Gas will also relocate the natural gas meter from the inside of your home or business so that it will be located outside, consistent with contemporary standards for gas meters. Your meter will not be moved for at least 30 days. Based on an assessment of the building exterior, and considering standard construction practices, we indicated a proposed meter location with an X in the diagram below. Unknown conditions on the interior could alter that location, and this can only be determined after viewing the internal piping that must be reconnected. At that time, any necessary changes will be communicated to you in person by our representative. The meter relocation is required by recent regulatory changes in Pennsylvania and will be completed at no cost to you.

Columbia Gas is regulated by the Pennsylvania Public Utility Commission ("PUC"). As a regulated utility, Columbia Gas must comply with the PUC's regulations in Title 52 of the Pennsylvania Code ("Code"). A recently approved change to Section 59.18 of the Code now requires that gas meters and pressure regulators be located outside. An exception may be granted if we can readily confirm that the building is, or is eligible to be, listed on the national register of historic places, or is located within a historic district that is listed in the national register of historic places. Please contact Columbia Gas using the contact information below as soon as possible if you believe that your home may qualify for an exemption from the PUC's meter relocation requirements. As our customer, if you are not the building owner, the Code further requires that you forward this notice to the owner of the building.

Columbia Gas must also comply with its tariff, which is a set of rules that has been approved by the PUC. Section 4, paragraph 4.4 provides Columbia Gas with the sole discretion to determine the locations of its meters. You may view our tariff in its entirety at [www.ColumbiaGasPA.com](http://www.ColumbiaGasPA.com) and search the term "tariff." Again, Columbia Gas is required to relocate the meter to the outside of the building. We note that refusal to provide Columbia Gas with access to the building to relocate the meter may result in the termination of gas service.

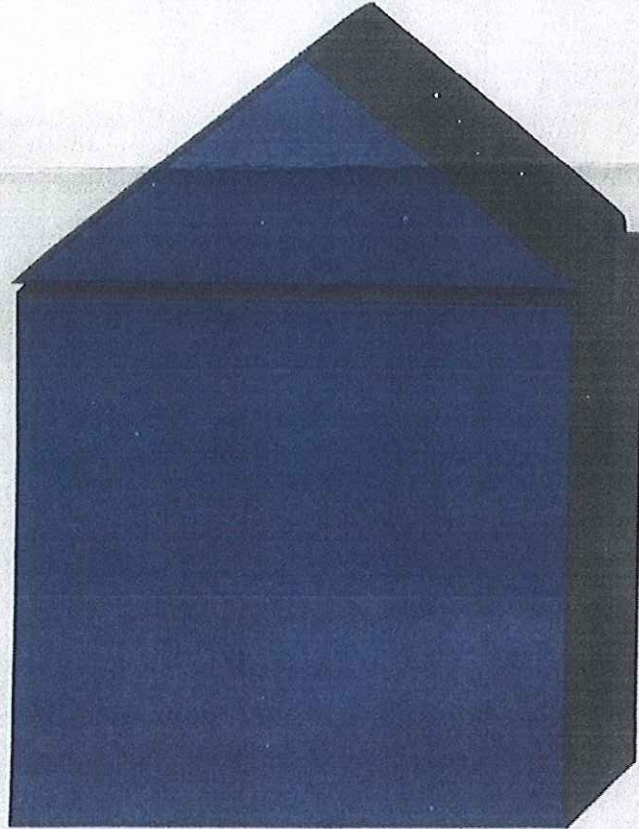
Please note that all Company representatives have photo identification badges that identify them as employees or contractors of Columbia Gas. You are welcome to ask to see this identification before allowing anyone into your home.

Please be assured that Columbia Gas will fully restore any landscaping or disruptions to property that occur as a result of the work as soon as weather permits. We are committed to minimizing the inconvenience to you and your neighborhood and encourage you to contact us, using the contact information detailed below, with any questions or concerns. You may also contact the PUC's Bureau of Consumer Services at 1-800-692-7380.

We appreciate your patience and cooperation while this important project is completed.



Know what's below.  
Call before you dig.



Front of structure

**The X notes the meter location on the structure.** Unknown conditions on the interior could alter this location, and this can only be determined after viewing the internal piping that must be reconnected. At the time of review, any necessary changes will be communicated to you in person by our representative.

Columbia Gas<sup>®</sup>  
of Pennsylvania

A NiSource Company

John Boldizar  
Construction Specialist  
Construction Services

729 Loucks Mill Road  
York, PA 17403

Cellular: (717) 858.8355  
jboldizar@nsource.com

For Gas Related Emergencies  
Call 1-888-460-4332

## Subject: unsightly gas meter installation

The matter of sidewalk gas meter installation in Newton Square and Salem Square came up at last week's ANA meeting. Then at our OTE/YWCA Elm Street Design Committee meeting on Friday Richard Miller was asked to investigate this for the OTE area, see his information below that meters can be placed in our basements. (thank you Richard)

As you may have seen, the gas company has already installed these large unsightly meters on the sidewalks directly in front of the buildings in some of our historic neighborhoods, degrading our architectural heritage.

The Neighborhood Associations need to keep watch and speak with the company if they continue to put them on the sidewalks.

Unfortunately, if city officials do not stop this they will probably continue to put the meters where it's easiest for them in areas where our neighborhoods do not complain. After attending Roger Brooks presentation last week and hearing the "importance of first visual impressions" for the city, it's another example of why York looks so trashy.

Joan Burgasser

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**From:** "Richard Miller" <[rmiller@ywcaofyork.org](mailto:rmiller@ywcaofyork.org)>

**Date:** Mon, 17 Aug 2009 13:45:34 -0400

**Subject:** Miller Pipeline Corporation

Hello All,

As some of you may be aware, Miller Pipeline Corporation has been trenching along East Princess Street between Queen and Broad for quite awhile now. In conjunction with Miller Pipeline Corp, Columbia Gas will be installing new meters along East Princess Street in the coming weeks. There have been some reservations from residents in Olde Towne East about the installation of the new meters. There have been conflicting talks that the meters would be placed in the front of the properties along the 200 and 300 blocks of East Princess Street.

It is in the interest of the Community Renaissance Project/Elm Street Program that all precautions are made to maintain the architectural integrity of the homes throughout Olde Towne East. I spoke with a representative of Miller Pipeline Corporation, who assured me that installation of the meters would be *inside* the homes. The exception being the homes built by Dorgan and Zuck where the meters will be *on the side* of their homes.

I will continue to spread the word along to residents in Olde Towne East about the meters.

Have a wonderful day,  
Richard L Miller

Elm Street Manager  
YWCA of York  
320 East Market Street  
York, Pa 17403

I'd be happy to facilitate a meeting. I'm including an email from Greg Radabaugh at Columbia Gas, who is my principal contact. As I stated I believe they are attempting to be cooperative.

Jim Gross  
August 18,2009

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Jim,

We fully understand and support their concerns. There is, generally speaking, no plans for us to install our gas meters outside of the homes/businesses in the established HARB areas of York. Columbia Gas actually has a HARB map hanging in our local Construction Leader's Hartley Street office indicating where the physical boundaries of the HARB district are located. We've also been communicating with numerous residents in the 300 Block of West Princess Street and thought we were in good shape with what we had completed thus far. Apparently there are still more concerns that we aren't aware of.

You'll notice that the work we are currently performing on East Princess Street between Queen Street and Edgar Street has us leaving the gas meters inside the homes as you would fully expect in this established HARB district and has been the plan from the beginning of the project.

Would you like for me to speak with Richard Miller or Joan Burgasser individually as a next step? We could also have our Communications Manager, Bethany Burtyk, address this group at one of their upcoming meetings. We'll gladly share our short-term and long-term plans for our pipeline replacement initiative within York City that will impact gas meter locations in some of these neighborhoods noted below. I'll wait for your direction to proceed with further conversation with Mr. Miller/Joan Burgasser pending any input you may have regarding our plans.

Columbia Gas fully supports York City and the efforts by the HARB supporters to further beautify and save the historical integrity of the homes, businesses, and other structures located within these specified areas. Hopefully some additional communication on our part to those concerned will leave them fully convinced that our infrastructure replacement goals in no way conflict with their goals. In fact, there may even be opportunity for us to help support their efforts with our restoration practices as we gradually replace our aging infrastructure in many of these areas.

Please provide me with some dates and times if you would like me to set up a meeting. Thank you

Let me know what you think and thanks for the info!

Greg Radabaugh  
Construction Management Leader  
Columbia Gas of PA/MD  
Pittsburgh Office 724-416-6342  
York Office 717-849-0105  
Cell Phone 717-891-2417

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>>> Joan Burgasser <[joaninyork@comcast.net](mailto:joaninyork@comcast.net)> 08/17/09 05:19PM >>>  
Jim,

Thank you for your offer to give us the contact person and phone # for Columbia Gas and I would appreciate receiving it.

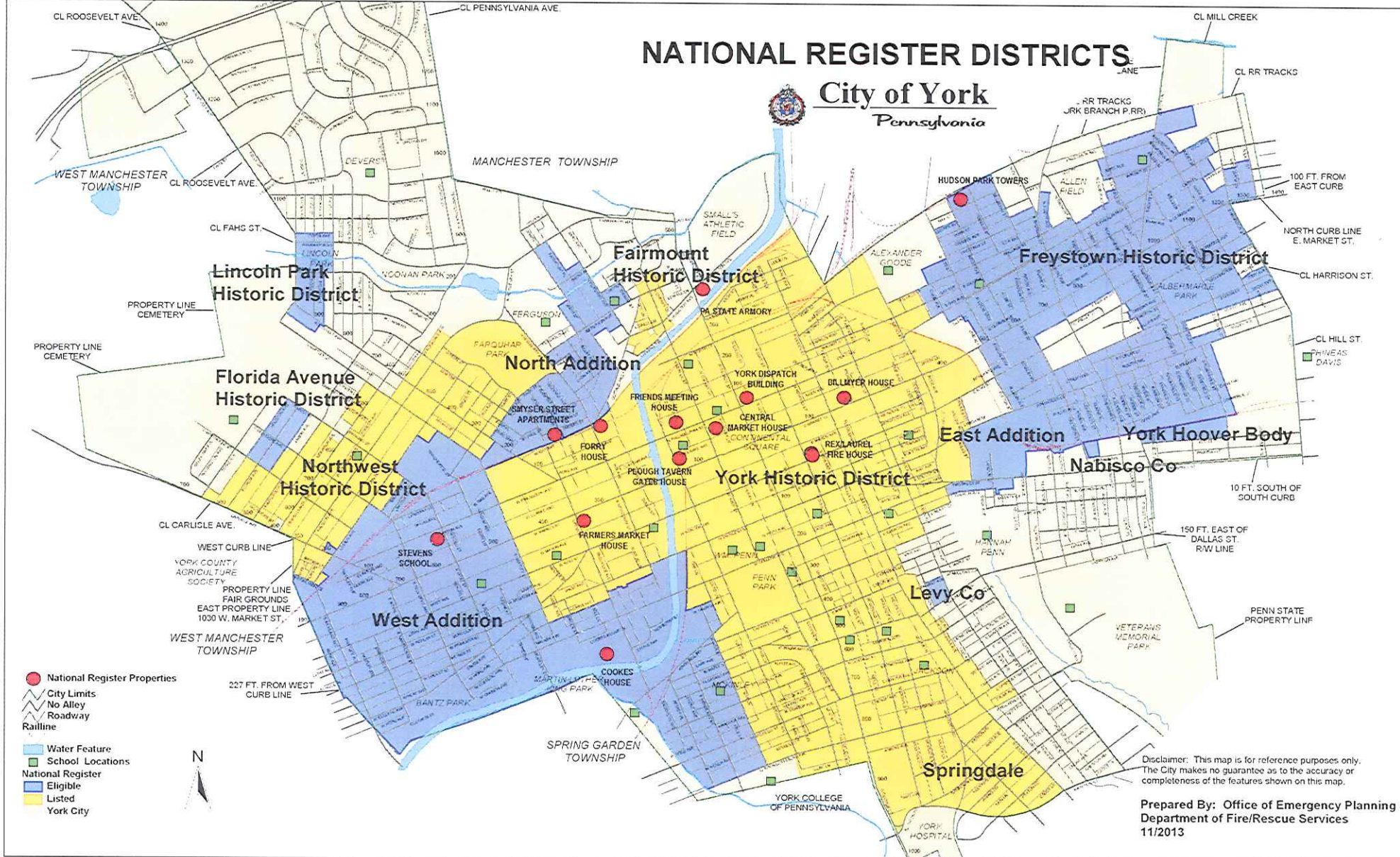
However, it would be more productive and send a stronger message for the city to be pro-active in protecting our historic city from the detrimental visual impact of these eyesores by meeting with Columbia Gas and the installers to represent the city and it's neighborhoods as a whole.

Joan Burgasser  
~~~~~

> From: "Jim Gross" <[JGross@yorkcity.org](mailto:JGross@yorkcity.org)>  
> Date: Mon, 17 Aug 2009 16:17:16 -0400  
> To: <[joaninyork@comcast.net](mailto:joaninyork@comcast.net)>  
> Subject: Re: unsightly gas meter installation  
>  
> Thanks for your email Joan, unfortunately "city officials" do not have control  
> over Columbia Gas. They are regulated by the Pennsylvania Public Utility  
> Commission. We have been working with them on their gas main replacement  
> projects and they have been cooperative. I know they have met with residents  
> in the Salem Square area to address some of their concerns. I'm sure they  
> would be willing to meet with Richard or other representatives for the east  
> end. If you need contact information for CG employees we can provide it. Thank  
> you.  
>  
>>>> Joan Burgasser <[joaninyork@comcast.net](mailto:joaninyork@comcast.net)> 08/17/09 04:08PM >>>>

# NATIONAL REGISTER DISTRICTS

**City of York**  
Pennsylvania



- National Register Properties
- City Limits
- No Alley
- Roadway
- Railline
- Water Feature
- School Locations
- National Register
- Eligible
- Listed
- York City



Disclaimer: This map is for reference purposes only. The City makes no guarantee as to the accuracy or completeness of the features shown on this map.

Prepared By: Office of Emergency Planning  
Department of Fire/Rescue Services  
11/2013



*Commonwealth of Pennsylvania  
Pennsylvania Historical & Museum Commission*


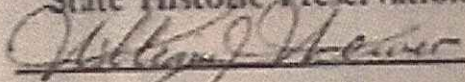
York Historic District  
York County

has been entered in the

*National Register of Historic Places*

under provisions of the National Historic Preservation Act of 1966

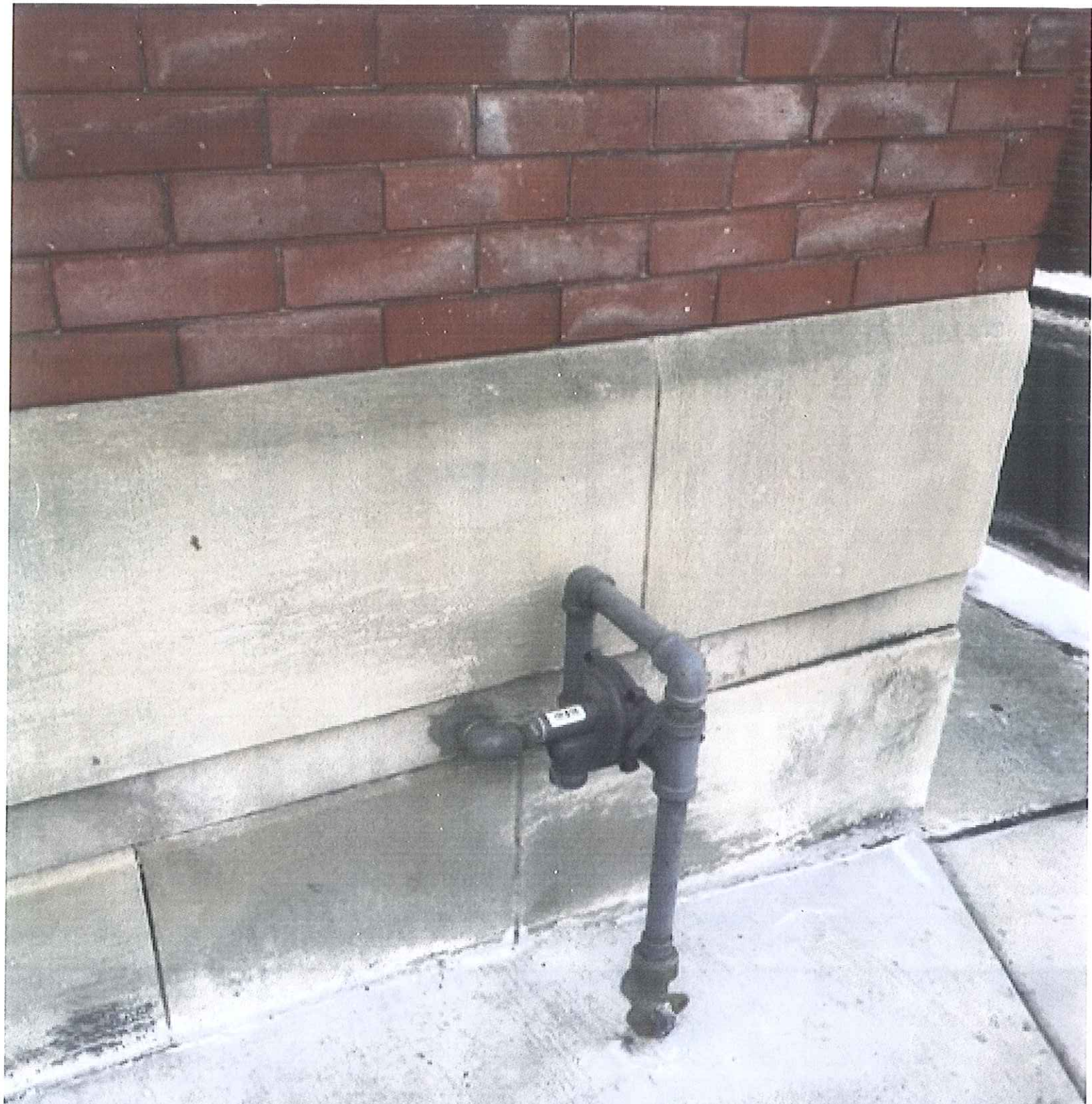
The National Register of Historic Places, kept by the United States Department of Interior, is the official list of the Nation's cultural resources worthy of preservation and includes properties significant in Architecture, American History, Archaeology, Culture, and those embodying the precious heritage of the United States of America.

  
\_\_\_\_\_  
State Historic Preservation Officer  
  
\_\_\_\_\_  
Executive Director

AUGUST 29, 1979

Date entered

THIS PROPERTY  
HAS BEEN PLACED ON THE  
NATIONAL REGISTER  
OF HISTORIC PLACES  
BY THE UNITED STATES  
DEPARTMENT OF THE INTERIOR



Harrisburg City  
Historic District  
Regulator only

257 E.  
Market St  
York PA

Regulator only

no water



Regulator  
only

no  
meter

257  
E.  
Market  
St.  
York  
PA

