

C-2019-3014906

Specific Service Agreement Statement of Account SA- 1091900762

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
HILLARY LOFTON	2/1/2018	2/1/2020		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
1375 PRATT ST PHIL, PA 191241925	8116073525	1091900762	1868234	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
2/17/2018	LPC									\$12.18	\$830.27	\$830.27
2/17/2018	BILL	557	R	28	182	6.5	728		3/14/2018	\$297.18	\$1,127.45	\$1,127.45
3/20/2018	LPC									\$16.64	\$1,144.09	\$1,144.09
3/20/2018	BILL	724	R	29	167	5.76	663		4/13/2018	\$254.94	\$1,399.03	\$1,399.03
4/21/2018	BILL	843	R	25	119	4.76	531		5/15/2018	\$161.78	\$1,560.81	\$1,560.81
11/29/2018	WO									(\$1,560.81)	\$0.00	\$0.00
9/30/2019	PAY							Check		\$0.00	\$0.00	\$0.00
12/31/2019	XFER									(\$316.48)	(\$316.48)	(\$316.48)
12/31/2019	REACT									\$316.48	\$0.00	\$0.00

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Specific Service Agreement Statement of Account SA- 2182405207

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
HILLARY LOFTON	2/1/2018	2/1/2020		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
1375 PRATT ST PHIL, PA 191241925	8116073525	2182405207	1868234	GS

**STATEMENT**

Transaction Date	Transaction Type	Read Reading	# of Code	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
2/17/2018	LPC								\$53.30	\$3,932.27	\$3,932.27
3/20/2018	LPC								\$53.30	\$3,985.57	\$3,985.57
11/29/2018	WO								(\$3,985.57)	\$0.00	\$0.00
9/30/2019	PAY						Check		\$0.00	\$0.00	\$0.00

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Specific Service Agreement Statement of Account SA- 6202496011

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
HILLARY LOFTON	2/1/2018	2/1/2020		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
1375 PRATT ST PHIL, PA 191241925	606237642	6202496011	1868234	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
9/3/2019	BILL	857	R	73	14	0.19	0		9/26/2019	\$48.26	\$48.26	\$48.26
9/4/2019	CANB									(\$48.26)	\$0.00	\$0.00
9/4/2019	BSEGCN									\$0.00	\$0.00	\$0.00
9/4/2019	BILL	857	R	32	14	0.44	0		9/27/2019	\$33.52	\$33.52	\$33.52
12/24/2019	PAY							Check		(\$350.00)	(\$316.48)	(\$316.48)
12/31/2019	XFER									\$316.48	\$0.00	\$0.00

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Payment: 09/30/2019 - 48.73

Action

Payment... 79019651075 Frozen Sibings...

Account: 0081 1607 3525 Name: Lofton, Hilary R Mr. Payment Amt: 48.73

Payment Amt: 48.73  
 Payment Date: 09/30/2019  
 Tender Type: Q - Check  
 Check Id: 0

Status History:

Status	Date	By
Created	09/30/2019 06:15	Operator, Bccs Job
Frozen	09/30/2019 06:15	Operator, Bccs Job

Totals:

Category	Amou
Distributed	48.73

Pay Distribution Code: [ ]  
 Confirmation: [ ]  
 Shareholder: [ ]  
 Drawer/Bundle: [ ]  
 Payment Source: Remittance Processor  
 Agency/Branch: MTV / [ ]  
 Batch Nbr/Seq Nbr: 1 / 105  
 Grant Type: [ ]

Payor / Receipt  
 Payor...: [ ]   
 Person Id: [ ]  
 Receipt Number: [ ]

Print Receipt

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**Search For Negotiated Payment Arrangement** [X]

Search Criteria

Account... 0081 1607 3525  Lofton, Hillary R Mr. [OK]

From Date: 02/05/2020 [Apply Criteria] [Cancel]

Date	Seq	Status	Comments
10/23/2017	1	Broken	
10/17/2017	1	Canceled	
04/30/2015	1	Broken	
02/26/2010	1	Broken	
07/31/2008	1	Broken	
03/31/2008	1	Broken	
09/04/2007	1	Broken	CUST PAID CURE AMT
05/30/2007	1	Broken	

11 record(s) found.

**Search For Negotiated Payment Arrangement** [X]

Search Criteria

Account... 0081 1607 3525  Lofton, Hillary R Mr. [OK]

From Date: 02/05/2020 [Apply Criteria] [Cancel]

Date	Seq	Status	Comments
07/31/2008	1	Broken	
03/31/2008	1	Broken	
09/04/2007	1	Broken	CUST PAID CURE AMT
05/30/2007	1	Broken	
08/08/2006	1	Broken	
07/13/2006	1	Broken	
01/12/2006	1	Broken	

11 record(s) found.

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# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 3731581  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** HILLARY  
**Customer Middle Initial:**  
**Customer Last Name:** LOFTON  
**Customer Account Number:** 8888888888  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:** 2672312008  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 1375 PRATT ST  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19124  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 1  
**Customer Family Children:** 0  
**Customer Family Age:**  
**Gross Income**  
**Source** **Income Amount**  
UNEMPL COM 1020  
**Date Open:** 2019-09-04  
**Reason For Contact:** APPLICANT / DEPOSITS- SERVICE IS OFF (# 64)  
**Term Date:**  
**Business Name:** SM  
**Case Problem:**  
**Company Position:** 09/03/2019 PGW IS REQUESTING 5545.00 TO ESTABLISH SERVICE.  
**Related Information:** 64 - DENIAL OF SERVICE. SERVICE IS OFF. THE APPLICANT IS NOT DISPUTING THE BALANCE. WANTS A PAYMENT ARRANGEMENT TO ESTABLISH SERVICE. SERVICE HAS BEEN OFF FOR OVER 1 YEAR THE CELL PHONE NUMBER (267) 269 - 7974 HAS BEEN ALLOWED TO BE SHARED.  
**Case Misc Info:**  
**Hot Issue:**

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Case Origin: VISIT  
Prior Case Number: 3697347  
Universal Service: M  
Arrearage: 0  
BCS Investigator First Name: BCS  
BCS Investigator Last Name: CASE POOL  
BCS Investigator Phone w/ Area Code: 7177875468  
BCSIntaker First Name: NAFEESAH  
BCSIntaker Last Name: HOLLIDAY  
Number Of Time Send: 1  
Number Of Time Faxed: 0  
Number Of Time Faxed: 7177876641

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# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 3731581  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** HILLARY  
**Customer Middle Initial:**  
**Customer Last Name:** LOFTON  
**Account Number:** 8116073525  
**Service Address 1:** 1375 PRATT ST  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19124  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 5546.38  
**Date Closed:** 2019-09-09  
**Resolution:**

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DECISION ISSUED. MR. HILLARY LOFTON MUST EITHER PAY PGW 3,550.48 AND RE-ENROLL ON CRP OR HE MUST PAY PGW 5,703.13 TO RESTORE SERVICE. THE SERVICE AT 1375 PRATT STREET IN PHILADELPHIA, PA WAS IN THE NAME OF MR. HILLARY LOFTON WHEN IT WAS SHUT OFF DUE TO NON-PAYMENT ON APRIL 10, 2018. THE SERVICE WAS SHUT OFF AT THE CURB VALVE AND THE METER READING OBTAINED THROUGH THE HAND-HELD DEVICE WAS 843. THE COMPANY VISITED THE PROPERTY ON NOVEMBER 8, 2018 AND FOUND THAT THE SERVICE WAS STILL OFF AT THE CURB. THEY VISITED THE PROPERTY AGAIN ON JULY 19, 2019 AND FOUND THE SERVICE WAS RESTORED AT THE CURB WITHOUT THEIR AUTHORIZATION AND THE METER READING OBTAINED WITH THE HAND-HELD DEVICE WAS 857. THE AMOUNT OF 3,550.48 INCLUDES THE CRP CATCH-UP AMOUNT OF 3,393.73, THE UNAUTHORIZED USAGE CHARGES OF 33.52 FOR THE 14 CCF THAT PASSED THROUGH THE METER ACCORDING TO THE METER READINGS OBTAINED ON APRIL 10, 2018 AND JULY 19, 2019, AND A 123.23 RECONNECTION FEE. THE AMOUNT OF 5,703.13 INCLUDES TO RESTORE SERVICE, WHICH INCLUDES THE UNPAID BALANCE THAT ACCRUED IN THE NAME OF MR. LOFTON UP UNTIL APRIL 10, 2018, THE RECONNECTION FEE, AND THE UNAUTHORIZED USAGE. MR. LOFTON HAS ONLY MADE ONE PAYMENT IN THE PAST 40 MONTHS. HE HAS BROKEN 2 COMPANY PAYMENT ARRANGEMENTS. NO PUC PAR WILL BE ISSUED DUE TO NO GOOD FAITH EFFORT TO PAY.

**Balance Date:** 2019-09-05  
**Service Restored Pay:** 0.00

Service Continue Amount: 0.00

Service Continue Date:

Terms:

Special Budget Amount: 0.00

Regular Budget Amount: 0.00

Arrears Payment Plus: 0.00

FinalMonthlyPayment: 0.00

CurrentMonthlyPayment: 0.00

EndMonthlyPayment: 0.00

LetterDescription: NO GOOD FAITH, UPHOLD CO POSITION FOR RECONNECT.

HeadDate: 2019-09-11

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: JULIE

BCS Investigator Last Name: CARLIN

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7177876641

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