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March 25, 2020

Special Agent Alphonso Arnold  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Holly Kisailus v. PPL Electric Utilities Corporation**  
**Docket No: F-2019-3014843**

Dear Special Agent Alphonso Arnold:

Kindly accept this correspondence as a status update by PPL Electric in the above referenced matter. During the prior hearing, the parties agreed that upon payment by Complainant for a meter test, PPL Electric would test the accuracy of the meter and report the results. On February 11, 2020, PPL Electric's representative, Sherry Shaffer, placed a call to Complainant and left a voicemail message re-stating the process for obtaining a meter test. This voicemail was then followed up with a second call and a written correspondence. As of the date of this letter, there still has been no payment for a meter test, and accordingly the test has not been performed.

Please note that this filing was eFiled with the Commission on the date indicated above.

Very truly yours,



KIMBERLY G. KRUPKA

KGK/lgk

cc: Holly Kisailus (w/enc.)  
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