



March 27, 2020

Electronically Filed

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: C-2020-3019004– Maurice Hankins vs Verde Energy USA Pennsylvania, LLC

Dear Secretary Chiavetta,

Enclosed please find a Certificate of Service to be filed in the above-referenced matter. A copy of the document has also been served upon the Complainant, as indicated by the Certificate of Service.

If you have any questions, please do not hesitate to contact me.

Sincerely yours,

A handwritten signature in blue ink that reads "Martha Lopez". The signature is written in a cursive, flowing style.

Martha Lopez
Manager, Regulatory

BEFORE THE



verdeenergyusa

PENNSYLVANIA PUBLIC UTILITY COMMISSION

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following person, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54.

Via Electronic Mail (Email)

Maurice Hankins
Mhank1230@yahoo.com

Dated: March 27, 2020

Respectfully submitted,



Martha Lopez
Manager, Regulatory

The logo for Verde Energy USA features the text "verdeenergyusa" in a lowercase, sans-serif font. The word "verde" is in a light green color, while "energyusa" is in a dark grey. A thick, curved green line arches over the text, starting from the left and ending on the right, resembling a stylized leaf or a swoosh.

July 18, 2019

Maurice Hankins
4735 Oakmont St
Philadelphia, PA 19136

Dear Maurice Hankins,

I refer to your pending complaint with the Pennsylvania Public Utility Commission (the "Commission") captioned C-2020-3019004. (the "Complaint").

Verde Energy USA Pennsylvania, LLC ("Verde") has attempted to contact you in regards to your Formal Complaint filed. We have not heard back from you and are wanting to discuss your concerns.

Please provide a good time and date that we can contact you. We will be more than happy to speak with you at that time.

Respectfully submitted,

A handwritten signature in blue ink that reads "Martha Lopez". The signature is written in a cursive, flowing style.

Martha Lopez
Manager, Regulatory