



Tawana Dean

Manager, Regulatory Compliance

852 Wesley Drive | Mechanicsburg, PA 17055

Phone: 717-550-1561

E tawana.dean01@amwater.com

VIA e-Filing

April 1, 2020

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg, PA 17120

Re: Pennsylvania-American Water Company
Accounts with Arrearages in Excess of \$10,000
Medical Certificates Submitted in 2019
Docket No. M-2014-2448824

Dear Secretary Chiavetta:

As provided for in Pennsylvania Public Utility Commission regulations at 66 Pa. C.S. § 1410.1(3), Pennsylvania-American Water Company is reporting on residential customer accounts which have accumulated \$10,000 or more in arrearages.

Also, the Company is reporting under 66 Pa. C.S. § 1410.1(4), the number of medical certificates and renewals submitted and accepted by the Company in 2019.

If you have any questions, please do not hesitate to contact me.

Thank you.

Sincerely,

Tawana Dean

Enclosures: Forms Reporting on Medical Certificates and
Accounts with Arrearages in Excess of \$10,000

cc: A. Bechtel w/Enclosures **VIA** E-mail

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported:

Company Name:

Date of "Snapshot":

Filed By:

Phone:

Email:

If NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment	9. Account is Confirmed Low-Income (YES or NO)
1 22217359925	\$10,006.76	11/3/2017	\$550.00	1	0	1	0	Yes

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported:

Company Name:

Date of "Snapshot":

Filed By:

Phone:

Email:

If NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

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1	22186869715	\$20,231.57	4/12/2017	\$280.00	1	0	3	0	Yes
2	21356939775	\$13,035.84	5/28/2013	\$128.00	0	0	5	1	Yes
3	22095057955	\$10,844.75	6/23/2015	\$70.00	0	0	1	1	Yes
4	21354022945	\$10,989.53	12/15/1995	\$62.00	2	0	11	1	Yes
5	21363865865	\$10,368.42	11/17/1984	\$212.00	1	0	21	3	Yes
6	22059331145	\$12,307.46	9/8/2014	\$108.00	0	0	1	0	Yes
7	22131539885	\$15,653.23	3/4/2016	\$882.00	2	0	6	2	Yes
8	22159459925	\$11,635.77	9/8/2016	\$1,116.00	0	0	1	0	No
9	22202958285	\$11,649.91	7/28/2017	\$304.00	0	0	1	0	Yes
10	22186037785	\$10,540.30	4/5/2017	\$132.00	2	0	3	3	Yes
11	22267656085	\$15,266.21	11/6/2018	\$2,006.00	0	0	4	0	Yes

Utility Reporting - Medical Certificates

Year Being Reported:

Company Name:

Date Submitted:

Filed By:

Phone:

Email:

of Med
Certs/Renewals
Submitted by
Customers in
2019

of Med
Certs/Renewals
Accepted by
Utility in 2019