



Emily Farah
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Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Keystone Bldg. 2nd Floor W
400 N. Street
Harrisburg, PA 17120

**RE: Letter Petition of Duquesne Light Company related to its Universal Service and Energy Conservation Plan
Docket Nos. M-2016-2534323; M-2013-2350946**

Dear Secretary Chiavetta:

On April 19, 2018, the Pennsylvania Public Utility Commission's ("Commission") entered an Order on Reconsideration at Docket No. M-2016-2534323 ("Reconsideration Order") approving certain modifications to Duquesne Light Company's ("Duquesne Light" or the "Company") 2018-2020 Universal Service and Energy Conservation Plan ("2018-2020 USECP"). The Pennsylvania Office of Consumer Advocate ("OCA") and the Coalition for Affordable Utility Service and Energy Efficiency ("CAUSE-PA") were the only parties to the Company's 2018-2020 Universal Service and Energy Conservation Plan proceedings. In accordance with the Company's 2018-2020 USECP, Duquesne Light is required to implement its new Customer Assistance Program ("CAP") percentage of income payment plan ("PIPP") in July 2020 concurrent with the implementation of its Customer Care & Billing system update ("Project Spark").

Due to the COVID-19 pandemic, the Company must temporarily halt work on Project Spark so that employees can focus on the critical tasks to ensure business continuity in the days and weeks ahead. Consequently, the PIPP will not be implemented in July 2020 as originally anticipated. The Company intends to resume work on Project Spark as soon as possible. By this letter, the Company is requesting an extension of time to implement the PIPP. Due to the uncertainty resulting from the pandemic, Duquesne Light is unable to determine when the project will resume or be completed at this time. Accordingly, Duquesne Light will provide updates every 30 days to the Commission and parties to the proceeding. Duquesne Light has discussed this



request with the OCA and CAUSE-PA. The OCA and CAUSE-PA have authorized the Company to state that they do not objected to the requested extension.

Respectfully,

A handwritten signature in blue ink, appearing to read "Emily M. Farah", is written over the printed name.

Emily M. Farah
Duquesne Light Company
Counsel, Regulatory

cc: Louise Fink Smith, Law Bureau
Joseph Magee, Bureau of Consumer Services
Christy Appleby, Office of Consumer Advocate
Elizabeth Marx, CAUSE-PA