

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Paul Thorne Jr.**

v.

**Philadelphia Gas Works**

:  
:  
:  
:  
:  
:

**Docket No. F-2020-3019308**

**NOTICE TO PLEAD**

**To: Paul Thorne Jr.,**

Pursuant to 52 Pa. Code §5.101, you are hereby notified to file a written response to the enclosed Preliminary Objections, within ten (10) days from service hereof or you may be deemed to be in default and relevant facts stated in these pleadings may be deemed admitted and a judgment may be entered against you.

Respectfully submitted,

April 8, 2020

/s/ Graciela Christlieb

Graciela Christlieb, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6164

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>Paul Thorne Jr.</b>	:	
	:	
	:	
<b>v.</b>	:	<b>Docket No. F-2020-3019308</b>
	:	
<b>Philadelphia Gas Works</b>	:	

**Preliminary Objections of Philadelphia Gas Works  
to the Complaint of Paul Thorne Jr.**

Pursuant to 52 Pa. Code § 5.101, the Philadelphia Gas Works (“PGW”) hereby files its Preliminary Objections to the Complaint filed in the above captioned matter on the grounds that issues raised in the instant Complaint were the subject matter of a formal complaint filed by the Complainant at Docket No. C-2017-2606020. That complaint was subsequently settled by the parties and closed by the Commission pursuant to Commission regulations at 52 Pa.Code § 5.24. These Preliminary Objections request the dismissal as impertinent matter of any issues raised in the instant Complaint that seek to relitigate the issues settled at Docket No. C-2017-2606020.

In support of its preliminary objections and motion to strike, PGW hereby avers the following:

1. On May 10, 2017, the Complainant filed a formal complaint at Docket No. C-2017-2606020 alleging that his balance is the result of a tenant who did not pay the gas bill and asking the Commission to adjust the amount. That complaint is attached hereto as Exhibit “A.”
2. On July 25, the parties settled the complaint at Docket No. C-2017-2606020; PGW agreed to issue a Revenue Credit Adjustment (“RCA”) to the Complainant as well as waive Late Payment Charges (“LPC”), reducing the amount of the balance he was contesting at the time. PGW processed the LPC waiver the same day; the PGW record reflecting this is attached hereto as PGW Exhibit “B.”

3. On July 26, 2017, PGW filed a Certificate of Satisfaction with the Commission at Docket No. C-2017-2606020. The Certificate of Satisfaction is attached hereto as Exhibit “C.”

4. On July 27, 2017, PGW processed the RCA; the PGW record reflecting this is attached hereto as PGW Exhibit “D.”

5. At no time did the Complainant file an objection to the Certificate of Satisfaction filed at Docket No. C-2017-2606020.

6. On March 10, 2020, the Complainant filed the instant Complaint, again alleging that his balance is the result of a tenant who did not pay the gas bill and asking the Commission to adjust the amount.

7. Commission regulations at 52 Pa.Code § 5.24(b) permit a utility to file a Certificate of Satisfaction indicating that a complaint has been addressed. A complainant then has ten (10) days in which to object to the Certificate and if no objection is filed, the matter is closed.

8. Insofar as the Complainant is attempting to relitigate issues that were raised and settled at Docket No. C-2017-2606020, the Commission should strike those issues as impertinent matter in the instant case.

WHEREFORE, PGW requests that the Commission sustain its Preliminary Objections.

Respectfully submitted,

April 8, 2020

/s/ Graciela Christlieb

Graciela Christlieb, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6164

**VERIFICATION**

I, Graciela Christlieb, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Preliminary Objections are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18 Pa. C.S. §4904, concerning false statements to authorities.

April 8, 2020

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING PRELIMINARY OBJECTIONS UPON THE PARTICIPANT(S) LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant via electronic mail:

Mr. Paul Thorne Jr.  
7900 Lindbergh Blvd.  
4811  
Philadelphia, PA 19153  
paulthornejr2018@gmail.com

April 8, 2020

/s/ Graciela Christlieb\_\_\_\_\_

Graciela Christlieb, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6164

A

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case.  
If you do not wish to be a party to the case, consider filing an informal complaint.

RECEIVED  
2017 APR 28 PM 2:16  
PA PUC  
SECRETARY'S BUREAU

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name PAUL THORNE, JR

Street/P.O. Box 7900 LINDBERGH BLVD Apt # 4811

City PHILA State PA Zip 19153

County PHILA

Pennsylvania PUC

Telephone Number(s) Where We Can Contact You During the Day:

(267) 343 2270 (cell) (home) ( ) (mobile)

APR 28 2017

Consumer Services  
CAC Division

E-mail Address (optional): paulthornejr@gmail.com

Utility Account Number (from your bill) 0427365807

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

RECEIVED

Name PAUL THORNE, JR MAY 10 2017

Street/P.O. Box 1813 S. RINGGOLD ST PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

City PHILA State PA Zip 19145

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PGW - Philadelphia Gas Works

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC
- GAS
- WATER
- STEAM HEAT
- WASTEWATER/SEWER
- TELEPHONE/TELECOMMUNICATIONS (local, long distance)
- MOTOR CARRIER (e.g. taxi, moving company, limousine)

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain).

~~Pennsylvania PUC~~

~~APR 28 2017~~

~~Consumer Services  
CAC Division~~

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MAY 10 2017

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Tenant Sued in Landlord/Tenant Courts  
for Gas Bill and Rent. (See Attached)

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I request that the PGW adjust the total amount due by crediting this account by the Real Debt sued in court the amount of \$1,653.00.  
(see attached)

RECEIVED

MAY 10 2017

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

~~Pennsylvania PUC~~

~~APR 28 2017~~

~~Consumer Services  
CAC Division~~

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection From Abuse (PFA)

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES   
NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES   
NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES   
NO

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Consumer Services  
CAC Division~~

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

**Note:** Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name \_\_\_\_\_  
Street/P.O. Box \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Area Code/Phone Number \_\_\_\_\_  
E-mail Address (if known) \_\_\_\_\_

**Note:** Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

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~~Consumer Services  
CAC Division~~

9. Verification and Signature

**You must sign your complaint.** Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. If you do not sign the Formal Complaint, the PUC **will not accept it**.

Verification:

I PAUL THORNE, JR, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Paul Thorne, Jr (Signature of Complainant) 5-6-17 (Date)  
4-25-17

Managing Member  
Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. Two Ways to File Your Formal Complaint

**Electronically.** You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

**Mail.** Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

RECEIVED

MAY 10 2017

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, Pennsylvania 17120

Pennsylvania PUC

APR 28 2017

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Consumer Services  
CAC Division

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.



**PHILADELPHIA GAS WORKS**

Gas Leak Emergencies: 215-235-1212  
Billing & General Information (English & Espanol): 215-235-1000  
Access Your Account Online: www.pgworks.com

Page: 1 of 3  
Billing Date: Apr 11, 2017  
Account Number: 0427365807

**MONTHLY STATEMENT**

From Mar 10, 2017 thru Apr 10, 2017 (31 Days)

**PAUL THORNE JR**  
1813 S RINGGOLD ST  
PHILA PA 19145-1810

**Billing Summary**

Past Due Amount \$4,906.71  
Current Charges \$34.53  
Adjustments \$41.80

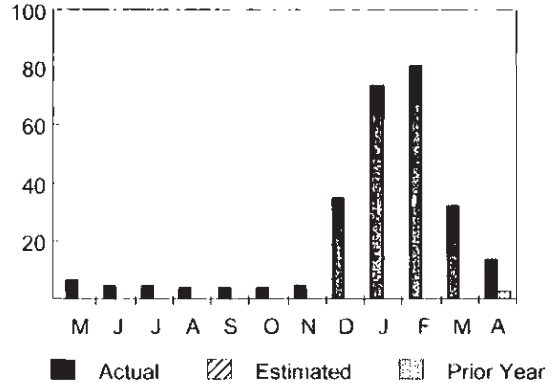
Total Amount Due By  
May 05, 2017 **\$4,983.04**

**RECEIVED**

MAY 10 2017

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Energy Usage Information**



- Average daily temperature 45.2 °F.
- Your average daily cost is \$1.11 compared to \$0.35 last year.
- For the last 12 months:
  - Your total usage is 270 Ccf.
  - Your average monthly usage is 22.5 Ccf.

**Call 811 before you dig.** Have a project that requires digging? Call 8-1-1 before you start so utility lines on your site can be marked. Remember, it's the law.

**Manage your PGW bill online.** How? Visit pgworks.com and set up a My Account. Pay your bill, view gas usage and billing history, and get helpful efficiency information - all in one place. Visit pgworks.com today.

**This spring save time and money!** Sign up for My Account in the Customer Care section of pgworks.com and choose AutoPay. It's free, and your payment will never be late.

~~Philadelphia PUC  
APR 28 2017  
Consumer Services  
CAC Division~~

Questions or Complaints about your bill? Please call us before the due date at 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050

Please return this portion with your payment.

Write your account number on your check or money order made payable to Philadelphia Gas Works



Place "X" in box for address corrections. Print corrections on reverse side.

Account Number: 0427365807  
Due Date: May 05, 2017  
Please Pay: \$4,983.04

Amount Enclosed: \$

004273 000021703



PAUL THORNE JR  
1813 S RINGGOLD ST  
PHILA PA 19145-1810



Philadelphia Gas Works  
P.O. Box 11700  
Newark, NJ 07101-4700

0004273658078000000004983045

**GENERAL INFORMATION****ACCESS YOUR ACCOUNT ONLINE**

www.pgworks.com

**CONTACT US BY PHONE**

Gas Leaks & Emergencies (24/7)	215-235-1212
Billing & General Information (8am to 6pm, M-F)	215-235-1000
Appliance Service	215-235-2050
Report Theft of Gas	215-684-6383
Hearing Impaired TTY Line	215-236-4646

**VISIT A CUSTOMER SERVICE CENTER**

(9AM TO 5PM)

Center City	1137 Chestnut St. (M, T, TH, F)
Germantown	212 W. Chelton Ave. (T, W, F)
S. Philadelphia	1601 S Broad St. (M, W, TH)
Frankford	4410 Frankford Ave. (T, TH, F)
N. Philadelphia	1337 W. Erie Ave. (M, W, TH)
W. Philadelphia	5230 Chestnut St. (M, T, W, F)

**EXPLANATION OF TERMS**

**BUDGET PLAN** – This plan is available to all residential customers who are not in arrears. It spreads your payments over a 12 month plan. You may start the Budget Plan at any time. To do so, or for more information, call 215 235-1000 or visit any of our Customer Service Centers.

**CCF** - 100 cubic feet of gas. This is a measure of gas usage. **DEKATHERMS (DTH)** - A measure of the heat content value of gas. Gas usage is determined by multiplying the CCF used by the heat content value of the gas. One DTH equals approximately nine hundred seventy cubic feet. **MCF** - 1,000 cubic feet of gas.

**COMMODITY CHARGE** – The charge for basic gas supply service which is sold either by volume (ccf or mcf) or heating value (dekatherms).

**CUSTOMER CHARGE** – A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

**DISTRIBUTION CHARGES** – The charge for delivery of natural gas from the city gate to the consumer.

**GAS COST ADJUSTMENT** – Amount billed or credited each month to account for differences between projected and actual gas supply costs of the Natural Gas Distribution Company.

**METER READING INFORMATION** – PGW shall use its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, we estimate your gas use. To avoid estimates, you may read your own meter and tell us the reading by calling 215-235-1000 at any time. We also offer stamped, pre-addressed post cards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call 215 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

**MIGRATION RIDER** – Applies to customers switching to an alternative gas supplier or interruptible service. Credits or surcharges a customer's bill for gas costs that the company paid during the time that the customer bought gas from PGW but which have not yet been fully recovered from or paid back to customers. Effective for usage occurring September 1, 2016, and thereafter, PGW will cease applying the Migration/Reverse Migration Rider.

**NATURAL GAS DISTRIBUTION COMPANY (NGDC)** – A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer.

**PAYMENT AGREEMENT PLANS** – If you are behind and cannot pay your full bill, PGW offers special payment plans. Call our Collection Department at 215 235-1777 or visit any of our Customer Service Centers.

**STATE SALES TAX** – An approximate amount of your bill that is used to pay taxes to the Commonwealth of Pennsylvania.

**WEATHER NORMALIZATION ADJUSTMENT (WNA)** – An adjustment approved by the Pennsylvania Public Utility Commission as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.

**NATURAL GAS SUPPLIER**

If you have selected a Natural Gas Supplier other than PGW, the Natural Gas Supplier is responsible for the billing of Natural Gas Supplier charges, unless your charges are consolidated on your PGW bill. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.

**RIGHTS & OBLIGATIONS**

A summary of your rights and obligations as a PGW customer will be made available upon request. A Rate Schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

**Mailing Address**

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (\_\_\_\_) \_\_\_\_\_

**Service Location (Address of Property)**

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (\_\_\_\_) \_\_\_\_\_

**Electronic Check Recovery Authorization**

When you pay by check, preauthorized bank draft, ACH, or by a telephone authorized transaction you expressly authorized PGW, if your check is dishonored or returned for any reason, to electronically debit your account for the amount of the check plus a processing fee not to exceed the state maximum legal limit (plus all applicable sales tax). The use of a check for payment is your acknowledgement of this policy and its terms.

3N-1786

**PHILADELPHIA MUNICIPAL COURT  
FIRST JUDICIAL DISTRICT OF PENNSYLVANIA**

1339 Chestnut Street, 10th Floor, Philadelphia, PA 19107

Marsha H. Neifield, President Judge Patricia R. McDermott, Deputy Court Administrator

# LT-14-01-06-3415

ELITE INVESTMENT PROPERTY AKA/DBA: PAUL THORNE-MANAGER 824 YEADON AVE. YEADON, PA 19050     <p style="text-align: right;"><i>Plaintiff(s)</i></p>	TENIECE CLEARY AKA/DBA: AND ALL OCCUPANTS 1813 S RINGGOLD ST PHILADELPHIA, PA 19145     <p style="text-align: right;"><i>Defendant(s)</i></p>
---	---

Property Address: 1813 S RINGGOLD ST, PHILADELPHIA, PA 19145

\_\_\_\_\_  
 Petitioner/Attorney

\_\_\_\_\_  
 Attorney #

Address &  
Phone

Robert H. Messerman, ESQ.  
Landlord & Tenant Officer of the  
Philadelphia Municipal Court

**WRIT OF POSSESSION  
Eviction**

TO: 21 So. 12th Street - Suite 902  
Philadelphia, PA 19107  
(215) 563-2133

(1) To satisfy the judgment of possession in the above matter you are directed to deliver possession of the following described property to:  
ELITE INVESTMENT PROPERTY PAUL THORNE-MANAGER

(2) To satisfy the debt and costs against:  
TENIECE CLEARY AND ALL OCCUPANTS

Pennsylvania PUC

APR 28 2017

Consumer Services  
CAC Division

you are directed to levy upon any property and sell his/her/their interest therein of:  
1813 S RINGGOLD ST, PHILADELPHIA, PA 19145

REAL DEBT           \$ 1,653.00  
 CREDIT             \$ \_\_\_\_\_  
 INTEREST  
 From 01/31/2014   \$ \_\_\_\_\_

Joseph Evers, Prothonotary  
 The Philadelphia Municipal Court  
 By \_\_\_\_\_ N. TAYLOR

ATTEST  
FEB 10 2014  
NORATAYLOR

COSTS PAID:  
 Prothonotary       \$ 6.60  
 LT Officer/Sheriff \$ 95.00

Date: 02/10/2014  
Clerk



34-1

**PHILADELPHIA MUNICIPAL COURT**  
**FIRST JUDICIAL DISTRICT OF PENNSYLVANIA**

1339 Chestnut Street, 10th Floor, Philadelphia, PA 19107

Marsha H. Neifield, President Judge Patricia R. McDermott, Deputy Court Administrator

# LT-14-01-06-3415

ELITE INVESTMENT PROPERTI  
AKA/DBA: PAUL THORNE-MANAGER  
824 YEADON AVE.  
YEADON, PA 19050

TENIECE CLEARY  
AKA/DBA: AND ALL OCCUPANTS  
1813 S RINGGOLD ST  
PHILADELPHIA, PA 19145

*Plaintiff(s)*

*Defendant(s)*

**Property Address:** 1813 S RINGGOLD ST, PHILADELPHIA, PA 19145

**Petitioner/Attorney**

**Address &  
Phone**

**Attorney #**

Robert H. Messerman, ESQ.  
Landlord & Tenant Officer of  
the Philadelphia Municipal  
Court

**ALIAS WRIT OF POSSESSION**

**Eviction**

**TO:** 21 So. 12th Street - Suite 902  
Philadelphia, PA 19107  
(215) 563-2133

- (1) To satisfy the judgment of possession in the above matter you are directed to deliver possession of the following described property to:

ELITE INVESTMENT PROPERTI  
PAUL THORNE-MANAGER

**RECEIVED**

MAY 10 2017

- (2) To satisfy the debt and costs against:  
TENIECE CLEARY AND ALL OCCUPANTS

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Pennsylvania PUC

you are directed to levy upon any property and sell his/her/their interest therein of:  
1813 S RINGGOLD ST, PHILADELPHIA, PA 19145

APR 28 2017

Consumer Services  
CAC/Division

**REAL DEBT** \$ 1,653.00  
**CREDIT** \$ \_\_\_\_\_  
**INTEREST**  
From 01/31/2014 \$ \_\_\_\_\_

Joseph Evers, Prothonotary  
The Philadelphia Municipal Court

By \_\_\_\_\_ K. Dorety

**COSTS PAID:**  
**Prothonotary** \$ 6.60  
**LT Officer/Sheriff** \$ 130.00

**Date:** 03/13/2014

*Clerk*





Paul Thorne, Jr.  
7900 Lindbergh Blvd  
Apt 4811  
Phila. Pa. 19153

Investigator/Secretary  
Bureau of Consumer Service  
Pennsylvania PUC  
Commonwealth Keystone Building 2<sup>nd</sup> Flr  
400 North Street  
Harrisburg, Pa 17120  
April 24, 2017

RECEIVED  
2017 APR 28 PM 2:16  
PA PUC  
SECRETARY'S BUREAU

BCS:3501172  
ACCT:427365807

To Whom This May Concern;

This is to inform you that I, with all due respect, request a FORMAL COMPLAINT as per the NOTIFICATION OF APPEAL attached.

However, because of a change of address as well as some physical illnesses due to being a disabled USAF veteran I was unable to respond in a timely manner.

Please consider this request for leniency with regard to the time allowed to respond to this letter.

Thank you for your time and energy with regard to this very important matter.

Sincerely,

Paul Thorne, Jr.

Pennsylvania PUC

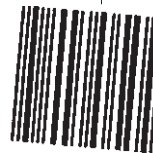
APR 28 2017

Consumer Services  
CAC Division

From: PAUL THORNE JR  
7900 LINDBERGH BLVD  
APT # 4811  
PHILA PA 19153



1000



17120

U.S. POSTAGE  
PAID  
PHILADELPHIA, PA  
19145  
MAY 08 17  
AMOUNT  
**\$0.91**  
R2305M148552-07

To: Secretary  
PA - Public Utility Commission  
400 NORTH ST.  
HARRISBURG, PA  
17120

Ready **P**ost.

Document Mailer

1712030211 0000

17120

R2305M144314-01

# PRIORITY MAIL

FROM:

PAUL THORN, JR  
7900 LINDBERGH Blvd  
Apt # 4811  
Phila, PA 19153

TO:

Investigator/Secretary  
Bureau of Consumer Service  
PA Public Utility Commission  
Commonwealth Keystone Bldg 2nd Flr  
400 NORTH ST  
Harrisburg, PA 17120

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APR 28 2017

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

DATE OF DELIVERY SPECIFIED\*

USPS TRACKING™ INCLUDED\*

INSURANCE INCLUDED\*

PICKUP AVAILABLE

\* Domestic only

Expected Delivery Day: 04/28/2017

USPS TRACKING NUMBER



9505 5153 7816 7116 0534 64



PS00001000014

EP14F July 2013  
OD: 12.5 x 9.5

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**B**



Action Launch

Adjustment... 4273605041 Frozen

Status	Date	By
Created	07/25/2017	Glance, Jessica
Frozen	07/25/2017	Glance, Jessica

Account: 0004 2736 5807 Name: Thorne, Paul Jr

SA: G2-GS, Active

Adjustment Amount: -399.51

Type

- SA SA... 5268442824 G2-GS, Active
- Deposit

	Begin	+Adj	=Final	Revenue Month/Year:
Total Amt Due		-399.51		7/2017
Current Amt Due		-399.51		
Write Off Amt		0.00		

Adjustment Code... LPCWVE  Late Payment Charge Waive

Adjustment Amount: -399.51 Comments: Waive LPC adjustment

Memo Adjustment

Appear on Next Bill Description: Late Payment Charge Waive

- Main
- Financial Details
- Tax Location
- GL Accounting

C



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

**Laureto A. Farinas, Senior Attorney**  
**Legal Department**  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: [laureto.farinas@pgworks.com](mailto:laureto.farinas@pgworks.com)

July 26, 2017

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Paul Thorne Jr. v. Philadelphia Gas Works, Docket No. C-2017-2606020**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and has satisfied the complaint. With this discussion, the Complainant has indicated that he is satisfied with the resolution of this complaint.

**Therefore, the Initial Hearing scheduled for July 31, 2017 in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: Paul Thorne, Jr. (Regular Mail)  
Administrative Law Judge Eranda Vero (email)  
Jessica Glace (PGW Mail)  
Wendy Vacca  
Tyra Jackson

D



Action Launch

Adjustment... 4273697260 Frozen  
Account: 0004 2736 5807 Name: Thorne, Paul Jr  
SA: G2-GS, Active

Status	Date	By
Created	07/27/2017	Schwartz, Michelle
Frozen	07/27/2017	Schwartz, Michelle

Adjustment Amount: -1,122.62

Type

SA SA... 5268442824 G2-GS, Active  
 Deposit

	Begin	+Adj	=Final	Revenue Month/Year:
Total Amt Due		-1,122.62		7/2017
Current Amt Due		-1,122.62		
Write Off Amt		0.00		

Adjustment Code... REVADJ  Revenue Adjustment

Adjustment Amount: -1,122.62 Comments: per CRU

Memo Adjustment

Appear on Next Bill Description:

- Main
- Financial Details
- Tax Location
- GL Accounting