

Suzan DeBusk Paiva  
Associate General Counsel



900 Race Street, 6<sup>th</sup> Floor  
Philadelphia, PA 19107

April 15, 2020

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: C-2019-3008691 Opinion & Order – Chailla v. Verizon Pennsylvania LLC**

Dear Secretary Chiavetta:

In compliance with the Opinion & Order entered on March 31, 2020, please be advised that the Verizon service account of Optatus Chailla was credited on April 13, 2020, \$89.27 for 57 days of voice service (see p. 17 of Order) and \$26.66 for 32 days of DSL service (see p. 19 of Order), satisfying the requirements of paragraphs 7 and 8 of the aforementioned Order.

Feel free to contact me if you have any questions.

Very truly yours,

A handwritten signature in blue ink that reads "Suzan D. Paiva/sau".

Suzan D. Paiva  
Counsel for Verizon Pennsylvania LLC

SDP/sau  
cc: Optatus Chailla