



151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

March 23, 2020
Via Overnight Delivery

Ms. Rosemary Chiavetta, Commission Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg.
400 North Street 2nd Floor
Harrisburg, PA 17120

RE: Legacy Long Distance International, Inc.
Application for Approval of Abandonment or Discontinuance of Service, in Whole or in Part
Docket No. A-310817

Dear Ms. Chiavetta:

Enclosed for filing please find the Application for Approval of Abandonment or Discontinuance of Service, in Whole or in Part submitted on behalf of Legacy Long Distance International, Inc. to voluntarily relinquish its authority, originally granted in the above referenced docket number, and to cancel any applicable tariffs effective immediately.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon R. Warren

Sharon R. Warren
Consultant

cc: Brian Hill - Legacy
tms: PAX2001

Enclosures
SW/mp

**APPLICATION FOR APPROVAL OF ABANDONMENT OR
DISCONTINUANCE OF SERVICE, IN WHOLE OR IN PART**

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

In re: Application of Legacy Long Distance International, Inc. for approval of the abandonment or discontinuance of providing IXC Reseller Services

Docket No: A-310817

To Pennsylvania Public Utility Commission:

1. The name and address of applicant is:

**Legacy Long Distance International, Inc.
10833 Valley View Street
Suite 150
Cypress, CA 90630**

2. The name and address of applicant's attorney is:

N/A

3. Give a general description of the nature and character of the services rendered by the applicant.

Legacy Long Distance International, Inc. was an interexchange toll services reseller.

4. Provide a statement of change in service proposed by the company for which Commission approval is sought.

Legacy Long Distance International, Inc. would like to voluntarily request to cancel its authority to provide resold IXC services with the Commission. The company is no longer offering any services to any Pennsylvania customers, and has no future prospects of remaining in business in Pennsylvania.

5. Provide a summary of the revenue derived from the operation of the service sought to be discontinued, together with a statement of the expenses accruing from the maintenance of that service. This information may be furnished in detail and attached to the application.

As the Company has no telecommunications customers or operations in Pennsylvania, there is no revenue.

6. Approval of the application is necessary or proper for the following reasons:

The company is no longer providing telecommunications services in Pennsylvania, and will no longer be marketing their services in Pennsylvania.

7. Provide a detailed explanation of why the company wishes to abandon its certificate.

The company is no longer providing telecommunications services in Pennsylvania, and will no longer be marketing their services in Pennsylvania.

8. Provide the number of customers served and date last served.

Legacy Long Distance International, Inc. has zero customers in Pennsylvania since December 31, 2019.

9. What happened to these customers? Who is serving them now?

Legacy provided the few remaining customers with sufficient notice to choose another carrier effective March 16, 2020. Please see Attachment A - Customer Notice.

10. Are there any NXX Codes assigned to your company? If yes, how many?

No.

11. How are the NXX Codes affected by this abandonment?

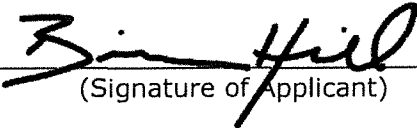
Not applicable.

12. Has the company contacted NANPA regarding returning the NXX Codes?

Not applicable.

13. Has the company contacted the appropriate municipal/city authority of the abandonment for 911 purposes?

Not applicable.



(Signature of Applicant)

Each application to be accompanied by required filing fee. (See 52 Pa. Code §1.43, relating to schedule of fees payable to the Commission.)

To be attested by affidavit in form prescribed by 52 Pa. Code §1.35 and §1.36, relating to execution and verification.

Attachment A
Customer Notice



10833 Valley View Street Suite 150, Cypress, CA 90630

February 10, 2020

URGENT: YOU MUST CHOOSE A NEW LONG DISTANCE TELEPHONE SERVICE PROVIDER!!

Dear Valued Customer,

Thank you for being a valued Legacy Long Distance International, Inc. dba Legacy Inmate Communications ("LLDI") customer. This letter is to inform you that LLDI will no longer be providing Long Distance service in any state or territory within the United States including the state(s) you currently operate on or after March 16, 2020.

YOUR ACTION IS REQUIRED!

Because LLDI will discontinue all Long Distance services in your area on or after March 16, 2020, you need to select a new telephone service provider as soon as possible if you wish to assure continuity of your service. You do have the option to purchase Long Distance services from other service providers in your area. To assist in this transition, we have identified AT&T as an alternative provider. Their contact information is:

AT&T

www.att.com

888-723-0669

Pending state and federal regulatory approvals where applicable, LLDI will be discontinuing all Long Distance services on or after March 16, 2020 in the following states: see Attachment A for list of states. **Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Legacy Inmate Communications at 1-877-553-4440 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. You will need to migrate the services you now receive from LLDI to an alternative provider **before March 16, 2020.**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications). Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. Although we will no longer provide Long Distance services, we greatly appreciate your past business with us.

Legacy Inmate Communications' Customer Service can be reached at 1-877-553-4440 or info@legacyinmate.com or in writing at 10833 Valley View Street Suite 150, Cypress, CA 90630.

If you do not switch your LD service to another provider before March 16, 2020 your service will be terminated, and you may not be able to make Long Distance calls. **Please take action NOW to avoid interruption in your service.**

Sincerely,

Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications)

Attachment A

Alabama
Alaska
Arizona
Arkansas
California
Colorado
Connecticut
Delaware
Florida
Georgia
Hawaii
Idaho
Illinois
Indiana
Iowa
Kansas
Kentucky
Louisiana
Maine
Maryland
Massachusetts
Michigan
Minnesota
Mississippi
Missouri
Montana
Nebraska
Nevada
New Hampshire
New Jersey
New Mexico
New York
North Carolina
North Dakota
Ohio
Oklahoma
Oregon
Pennsylvania
Rhode Island
South Carolina
South Dakota
Tennessee
Texas
Utah
Vermont
Virginia
Washington
West Virginia
Wisconsin
Wyoming
The District of Columbia
All other US Territories



10833 Valley View Street Suite 150, Cypress, CA 90630

February 10, 2020

URGENT: YOU MUST CHOOSE A NEW LONG DISTANCE TELEPHONE SERVICE PROVIDER!!

Dear Valued Customer,

Thank you for being a valued Legacy Long Distance International, Inc. dba Legacy Inmate Communications ("LLDI") customer. This letter is to inform you that LLDI will no longer be providing Operator Services in any state or territory within the United States including the state(s) you currently operate on or after March 16, 2020.

YOUR ACTION IS REQUIRED!

Because LLDI will discontinue all Operator Services in your area on or after March 16, 2020, you need to select a new service provider as soon as possible if you wish to assure continuity of your service. To assist in this transition, we have identified CTI as an alternative provider. Their contact information is:

CTI
website@customteleconnect.com
www.customteleconnect.com
800-672-9080

Pending state and federal regulatory approvals where applicable, LLDI will be discontinuing all Operator services on or after March 16, 2020 in the following states: see Attachment A for list of states. **Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Legacy Inmate Communications at 1-877-553-4440 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. You will need to migrate the services you now receive from LLDI to an alternative provider **before March 16, 2020.**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications). Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. Although we will no longer provide Operator services, we greatly appreciate your past business with us.

Legacy Inmate Communications' Customer Service can be reached at 1-877-553-4440 or info@legacyinmate.com or in writing at 10833 Valley View Street Suite 150, Cypress, CA 90630.

If you do not switch your Operator service to another provider before March 16, 2020 your service will be terminated, and your Operator service calls may not connect or process. **Please take action NOW to avoid interruption in your service.**

Sincerely,
Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications)

Attachment A

Alabama
Alaska
Arizona
Arkansas
California
Colorado
Connecticut
Delaware
Florida
Georgia
Hawaii
Idaho
Illinois
Indiana
Iowa
Kansas
Kentucky
Louisiana
Maine
Maryland
Massachusetts
Michigan
Minnesota
Mississippi
Missouri
Montana
Nebraska
Nevada
New Hampshire
New Jersey
New Mexico
New York
North Carolina
North Dakota
Ohio
Oklahoma
Oregon
Pennsylvania
Rhode Island
South Carolina
South Dakota
Tennessee
Texas
Utah
Vermont
Virginia
Washington
West Virginia
Wisconsin
Wyoming
The District of Columbia
All other US Territories

§ 1.58 Form of Certificate of Service

Certificate of Service

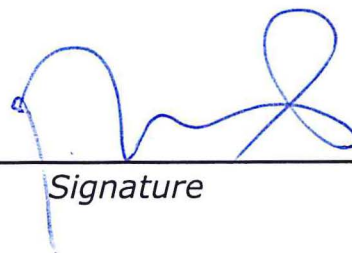
I hereby certify that I have on this day, the 23rd day of March, 2020, served a true copy of the foregoing document(s) upon the participants, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101-1923

Office of Small Business Advocate
Commerce Building Suite 1102
300 North Second Street
Harrisburg, PA 17101

Office of Attorney General
Bureau of Consumer Protection
16th Floor, Strawberry Square
Harrisburg, PA 17120

Dated this 23rd day of March, 2020



Signature