



April 30, 2020

**Electronically Filed**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: C-2020-3019313 – Mark Donaghy vs Verde Energy USA Pennsylvania, LLC

Dear Secretary Chiavetta,

Enclosed please find a Certificate of Service to be filed in the above-referenced matter. A copy of the document has also been served upon the Complainant, as indicated by the Certificate of Service.

If you have any questions, please do not hesitate to contact me.

Sincerely yours,

A handwritten signature in blue ink that reads "Martha Lopez". The signature is written in a cursive, flowing style.

Martha Lopez  
*Manager, Regulatory*



verdeenergyusa

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing has been served upon the following person, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54.

Via Electronic Mail (Email)

Mark Donaghy  
[mdonaghy1373@gmail.com](mailto:mdonaghy1373@gmail.com)

Dated: April 30, 2020

Respectfully submitted,



Martha Lopez  
*Manager, Regulatory*

The logo for Verde Energy USA features the text "verdeenergyusa" in a lowercase, sans-serif font. The word "verde" is in a light green color, while "energyusa" is in a dark grey color. A large, stylized green swoosh or arc curves over the text from the left, ending on the right side.

verdeenergyusa

April 30, 2020

Mark Donaghy  
233 S. Trooper Rd.  
Norristown, PA 19403

Dear Mark Donaghy,

I refer to your pending complaint with the Pennsylvania Public Utility Commission (the "Commission") captioned C-2020-3019313. (the "Complaint").

Verde Energy USA Pennsylvania, LLC ("Verde") has attempted to contact you in regards to your Formal Complaint filed. We would like to discuss your concerns.

Please provide a good time and date that we can contact you. We will be more than happy to speak with you at that time.

Respectfully submitted,

A handwritten signature in blue ink that reads "Martha Lopez". The signature is written in a cursive, flowing style.

Martha Lopez  
*Manager, Regulatory*