



May 15, 2020

VIA E-FILING

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Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor – Filing Room
Harrisburg, PA 17120

Re: TANYA J. MCCLOSKEY, ACTING CONSUMER ADVOCATE V. HIDDEN VALLEY UTILITY SERVICES, L.P. – WATER, DOCKET NO. C-2014-2447138

TANYA J. MCCLOSKEY, ACTING CONSUMER ADVOCATE V. HIDDEN VALLEY UTILITY SERVICES, L.P. – WASTEWATER, DOCKET NO. C-2014-2447169

HIDDEN VALLEY UTILITY SERVICES, L.P. – STATUS REPORT ON COMPLIANCE WITH ORDER ENTERED JANUARY 18, 2018 AND RECONSIDERED MAY 3, 2018

Dear Secretary Chiavetta:

Enclosed for filing with the Pennsylvania Public Utility Commission is the 60-day status report required by Ordering Paragraph No. 17 of the Commission's Order in the above-referenced matters.

Ordering Paragraph 15 includes the following requirement: "Hidden Valley Utility Services, L.P. shall also provide an annual update of telephone service numbers which includes copies of bills for telephone service so that customers are able to reliably contact Hidden Valley Utility Services, L.P." Customer bills include two telephone numbers. Redacted copies of bills for the past year for the first number ((814) 443-0825) are enclosed. This number has been in continuous service during the past year.

The second number included on customer bills ((877) 523-8181) has also been in continuous service during the past year. This number, however, is an answering service, so Hidden Valley Utility Services, L.P. ("Hidden Valley") is unable to provide copies of phone bills for this number. When the answering service receives a call, a message is relayed to a cell phone number for a Hidden Valley employee. Proof of payment of the bills for this cell phone is enclosed.

Additionally, in April 2018, a toll-free number was obtained for HVUS ((833) HVUS-800). This number has been in continuous service since its acquisition.

All parties to this proceeding are being served as shown on the attached Certificate of Service.

Rosemary Chiavetta, Secretary

May 15, 2020

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Please contact me if you have any questions regarding this filing. Thank you.

Sincerely,

COZEN O'CONNOR



By: Jonathan P. Nase
Counsel for *Hidden Valley Utility Services, L.P.*

JPN:kmg

Enclosure

cc: Hon. Katrina L. Dunderdale
Per Certificate of Service
Paul Diskin, Director, Bureau of Technical Utility Services
James Kettler

**Hidden Valley Utility Services, L.P (“HVUS”) Compliance Timeline
per May 3, 2018 PUC Order on Reconsideration in
Docket Nos. C-2014-2447138 and C-2014-2447169**

Task to be completed on or before	Task	Source – Ordering Paragraph	Status
1-19-18	HVUS will pay all electric and telephone bills timely and execute forms authorizing Penelec to provide monthly billing and payment information for HVUS accounts to the OCA.	15.	HVUS is paying all electric and telephone bills timely. On May 9, 2018, HVUS authorized Penelec to provide monthly billing and payment information for HVUS account to the OCA
1-19-18	HVUS will have a spare pump and motor available for Well No. 1 within 72 hours of the primary pump and motor becoming inoperable.	22.	HVUS has confirmed with its supplier that pumps and motors necessary for well #1 can be available within 72 hours of notice.
1-19-18	HVUS will maintain an operable, installed second high lift pump.	24.	The second high lift pump is installed and operational. The pump was installed in Dec. 2014, and a new electric check valve was installed in February 2015. Therefore, the second high lift pump has been operational since February 2015.
1-19-18	HVUS will provide an annual update of telephone service numbers, including copies of bills, so that customers can reliably contact HVUS.	15.	Customer bills include the following working telephone numbers for HVUS: (814) 443-0825 (877) 523-8181. In addition, in April, 2018, HVUS obtained the following toll-free number, which was listed in the customer notice of its rate increase in R-2018-3001306 and R-2018-3001307: (833) HVUS800

Task to be completed on or before	Task	Source – Ordering Paragraph	Status
			<p>On May 18, 2018, HVUS provided a copy of phone bills from the previous year to verify compliance.</p> <p>On July 16, 2019, HVUS provided its annual update of telephone service numbers to the Commission, including copies of bills. Attached to this status report are HVUS’s phone bills to verify compliance during the past year.</p>
3-19-18	HVUS will consult with OCA re modifications to its consumer bills.	12.	A new invoice format was sent to the OCA on March 15, 2018. The OCA made recommendations, which were adopted by HVUS.
3-19-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order.	17.	HVUS attempted to file on March 19, 2018, but used the wrong docket numbers. The status report was re-filed on April 11, 2018.
4-18-18	<p>HVUS will file with the Commission a report from an engineer regarding its water system, including a schedule to replace/test customer meters to obtain compliance by April 30, 2019. Copies are to be provided to TUS and OCA within 14 days of receipt.</p> <p>If the means to address iron and manganese is treatment of water from Wells 1 and 2, HVUS will install instrumentation to control the on/off cycle of Well 2.¹</p>	6, 7 and 23	<p>The engineer’s report was filed with the Commission on April 18, 2018. A copy was provided to TUS and OCA that same day. With regard to water meter testing and replacement, 52 Pa. Code § 65.8 requires periodic testing of water meters. HVUS is in compliance with this regulation.</p> <p>HVUS has purchased a water treatment plant to address the iron and manganese in the water. On March 9, 2020, the Pennsylvania Department of Environmental Protection (“DEP”) issued a public water supply permit</p>

¹ The Commission’s Order is unclear when HVUS is required to install the instrumentation.

Task to be completed on or before	Task	Source – Ordering Paragraph	Status
			authorizing the construction of the water treatment plant. HVUS will soon apply for a building permit. It has received bids from contractors and is negotiating a construction contract. The construction will include the installation of instrumentation to control the on/off cycle of Well 2.
4-18-18	HVUS will file with the Commission a report from an engineer regarding its wastewater system. Copies are to be provided to TUS and OCA within 14 days.	9. and 10.	The report was filed with the Commission on April 18, 2018. A copy was provided to TUS and OCA that same day.
4-18-18	HVUS will modify its billing practices to ensure that all bills are compliant with Commission rules, regulations and orders. A copy of the revised bill form is to be submitted to the PUC for review by BCS and TUS.	12. and 13.	A revised bill was submitted to BCS and TUS on April 18, 2018. On April 24, 2018, BCS provided recommendations, which HVUS agreed to implement. HVUS notified the OCA of BCS’s recommendations and HVUS’s agreement to implement them. HVUS used a modified billing format starting with the 3 rd Quarter billing cycle of 2018 and has further modified its bill format for the 2 nd Quarter billing cycle of 2019.
4-18-18	HVUS will modify practices to comply with its tariff, the Code, the Commission’s regulations and orders.	16.	To the knowledge and belief of HVUS, HVUS is in compliance with the Code, the Commission’s regulations and orders. Nevertheless, HVUS is constantly reviewing its practices to ensure compliance with the Code, the Commission’s regulations and orders.

Task to be completed on or before	Task	Source – Ordering Paragraph	Status
5-18-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	The Status Report was filed with the Commission on May 18, 2018.
6-30-18	HVUS will replace 1,500 feet of 3-inch line to the Heights and 1,000 feet of 2-inch line to Valley View.	5.a.	The line to the Heights was completed approximately June 8, 2016. A 6” diameter pipe to Valley View was installed by October 20, 2016. In addition, a loop was constructed at Lake Road, which was completed by November 14, 2016.
6-30-18	HVUS will begin conducting semi-annual customer meetings.	5.b.	A customer meeting was held on May 19, 2018 with approximately 125 customers in attendance. Representatives from the OCA were present at the meeting.
7-17-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this Status Report on July 17, 2018.
7-17-18	HVUS will amend any prior reports to the PUC containing incorrect information and ensure that it is filing reports with correct information.	14.	HVUS submitted revised annual PUC reports to the Commission on July 17, 2018. Further corrected reports were filed on or about June 27, 2019 as required by the Commission’s Order at Docket Nos. R-2018-3001306 and R-2018-3001307.
9-17-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this Status Report on September 17, 2018.
11-16-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this Status Report on November 16, 2018.
12-31-18	HVUS will conduct another semi-annual customer meeting.	5.b.	HVUS conducted a semi-annual customer meeting on December 22, 2018.

Task to be completed on or before	Task	Source – Ordering Paragraph	Status
12-31-18	HVUS will conduct a pressure survey in compliance with 52 Pa. Code § 65.6(d). HVUS shall install booster pumping stations if pressure is inadequate.	22.	HVUS conducted a pressure survey in May, 2018 and another pressure survey in December, 2018. Based on those results, HVUS will not install booster pumping stations.
1-16-19	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	5.b.	HVUS filed this Status report on January 16, 2019.
1-31-19	HVUS will comply with all recommendations in the engineer’s wastewater report.	11.	On January 31, 2019, HVUS’s engineer filed a verified status report indicating the tasks that were completed, the tasks that were removed from the engineer’s wastewater report (and the reasons for removing each task from the report), and the tasks that remained outstanding. On February 14, 2020, HVUS’s engineer filed a verified status report indicating that all remaining items on the engineer’s report had been completed.
1-31-19 (or when all repairs required by the order have been made)	HVUS will file a final status report with copies to the OCA and TUS.	19.	The status reports described in the preceding paragraph were filed with the Commission on the dates indicated and copies were provided to the OCA and TUS.
3-18-19	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	The required status report was filed on March 18, 2019.
March 31, 2019 or 60 days after the final status report	TUS will investigate the water quality and the water and wastewater services being provided by HVUS. If the repairs have not been made or the water quality is inadequate, OALJ will hold an	20.	TUS staff was scheduled for a site visit in mid-March 2019, but cancelled that visit.

Task to be completed on or before	Task	Source – Ordering Paragraph	Status
	evidentiary hearing in which the burden of proof will be on HVUS.		
4-18-19	Within 1 year of the date of the engineer’s report on the water system, HVUS will comply with all recommendations in the engineer’s water report.	8.	On October 18, 2018, HVUS filed a Petition for Amendment seeking to modify this deadline. By Opinion and Order entered January 17, 2019, the Commission denied this Petition. HVUS filed a Petition for Review with the Commonwealth Court of Pennsylvania on February 19, 2019, asking the Court to modify the deadline. This appeal was quashed by order of May 15, 2019 and the matter was remanded for hearings. A hearing is scheduled for this matter on May 20, 2020. With regard to the status of the water treatment plant project, see pages 2-3 above.
5/17/19	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this status report on May 16, 2019.
6-30-19	HVUS will conduct another customer meeting.	5.b.	This meeting was held on June 8, 2019.
7-16-19	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this status report on July 16, 2019.
9-16-19	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this status report on September 16, 2019.
11-15-19	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this status report on November 15, 2019.
12-31-19	HVUS will conduct another customer meeting.	5.b.	This meeting was held on December 21, 2019.

Task to be completed on or before	Task	Source – Ordering Paragraph	Status
12-31-19	HVUS will conduct a pressure survey in compliance with 52 Pa. Code § 65.6(d). HVUS shall install booster pumping stations if pressure is inadequate.	22.	HVUS conducted a pressure survey during 2019. Based on those results, HVUS will not install booster pumping stations.
1-14-20	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this status report on January 14, 2020.
3-16-20	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	HVUS filed this status report on March 16, 2020.
5-15-20	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the May 3, 2018 order.	17.	This document is the required status report.
6-30-19	HVUS will conduct another customer meeting.	5.b.	Due to the COVID-19 Pandemic, HVUS is currently evaluating the need for an extension of this deadline in order to hold an in-person meeting with customers.
TBD	When HVUS complies with all ordering paragraphs, the Secretary’s Bureau will close the complaint proceedings.	27	

**HVUS 2020 Status Report Redacted
Exhibit - Verizon Landline Invoice
(May 2019 to April 2020)**

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: May 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	94.06	
Payment Received - Thank You	-94.06	4/25
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	5/16 - 6/15
Dial Tone Line	22.75	5/16 - 6/15
Federal Subscriber Line Charge	6.50	5/16 - 6/15
Federal Universal Service Fee	1.52	5/16 - 6/15
Federal Access Recovery Charge	1.57	5/16 - 6/15
VLD Federal Universal Service Fee	1.86	5/16 - 6/15
VLD PA Gross Receipts Tax Surcharge	.68	5/16 - 6/15
VLD Long Distance Access Charge	1.85	5/10 - 6/9
VLD Carrier Cost Recovery Charge	.36	5/10 - 6/9
VLD Long Distance Administrative Charge	.74	5/10 - 6/9
Subtotal	\$83.83	

Equipment and additional services to personalize your Verizon service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.93	
PA State Sales Tax	5.21	
Telecommunications Relay Service	.08	
E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.49	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	.42	
Subtotal	\$10.36	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$94.19

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: [REDACTED]
 Bill Date: June 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	94.19	
Payment Received - Thank You	<u>-94.19</u>	5/25
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	6/16 - 7/15
Dial Tone Line	22.75	6/16 - 7/15
Federal Subscriber Line Charge	6.50	6/16 - 7/15
Federal Universal Service Fee	1.52	6/16 - 7/15
Federal Access Recovery Charge	1.57	6/16 - 7/15
VLD Federal Universal Service Fee	1.86	6/16 - 7/15
VLD PA Gross Receipts Tax Surcharge	.68	6/16 - 7/15
VLD Long Distance Access Charge	1.85	6/10 - 7/9
VLD Carrier Cost Recovery Charge	.36	6/10 - 7/9
VLD Long Distance Administrative Charge	<u>.74</u>	6/10 - 7/9
Subtotal	\$83.83	

Equipment and additional services to personalize your Verizon service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.93	
PA State Sales Tax	5.21	
Telecommunications Relay Service E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.49	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	<u>.42</u>	
Subtotal	\$10.36	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$94.19

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: [REDACTED]
 Bill Date: July 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	94.19	
Payment Received - Thank You	-94.19	6/25
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	7/16 - 8/15
Dial Tone Line	22.75	7/16 - 8/15
Federal Subscriber Line Charge	6.50	7/16 - 8/15
Federal Universal Service Fee	1.98	7/16 - 8/15
Federal Access Recovery Charge	1.62	7/16 - 8/15
VLD Federal Universal Service Fee	2.44	7/16 - 8/15
VLD PA Gross Receipts Tax Surcharge	.68	7/16 - 8/15
VLD Long Distance Access Charge	1.85	7/10 - 8/9
VLD Carrier Cost Recovery Charge	.36	7/10 - 8/9
VLD Long Distance Administrative Charge	.74	7/10 - 8/9
Subtotal	\$84.92	

Equipment and additional services to personalize your Verizon service.

Requested Change in Service		
Federal Access Recovery Charge 7/1	.02	7/1 - 7/15
Federal Universal Service Fee 7/1	.21	7/1 - 7/15
VLD Federal Universal Service Fee 6/30	.29	6/30 - 7/15
Subtotal	\$0.52	

Partial month charge or refund for services added or removed prior to the bill date.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.33	
Telecommunications Relay Service E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.57	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	.56	
Subtotal	\$10.71	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$96.15



HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: [REDACTED]
 Bill Date: August 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	96.15	
Payment Received - Thank You	<u>-96.15</u>	7/25
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	8/16 - 9/15
Dial Tone Line	22.75	8/16 - 9/15
Federal Subscriber Line Charge	6.50	8/16 - 9/15
Federal Universal Service Fee	1.98	8/16 - 9/15
Federal Access Recovery Charge	1.62	8/16 - 9/15
VLD Federal Universal Service Fee	2.44	8/16 - 9/15
VLD PA Gross Receipts Tax Surcharge	.68	8/16 - 9/15
VLD Long Distance Access Charge	1.85	8/10 - 9/9
VLD Carrier Cost Recovery Charge	.36	8/10 - 9/9
VLD Long Distance Administrative Charge	<u>.74</u>	8/10 - 9/9
Subtotal	\$84.92	

Equipment and additional services to personalize your Verizon service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.30	
Telecommunications Relay Service	.08	
E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.55	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	<u>.56</u>	
Subtotal	\$10.66	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$95.58

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: September 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments

Payment activity since last bill date.

Previous Balance	95.58	
Payment Received - Thank You	-95.58	8/25
Balance Forward	\$.00	

Details of Charges

Services & Equipment

Equipment and additional services to personalize your Verizon service.

Services		
Verizon Freedom for Business	46.00	9/16 - 10/15
Dial Tone Line	22.75	9/16 - 10/15
Federal Subscriber Line Charge	6.50	9/16 - 10/15
Federal Universal Service Fee	1.98	9/16 - 10/15
Federal Access Recovery Charge	1.62	9/16 - 10/15
VLD Federal Universal Service Fee	2.44	9/16 - 10/15
VLD PA Gross Receipts Tax Surcharge	.68	9/16 - 10/15
VLD Long Distance Access Charge	1.85	9/10 - 10/9
VLD Carrier Cost Recovery Charge	.36	9/10 - 10/9
VLD Long Distance Administrative Charge	.74	9/10 - 10/9
Subtotal	\$84.92	

Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.30	
Telecommunications Relay Service E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.55	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	.56	
Subtotal	\$10.66	

Total Due **\$95.58**

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: October 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Previous Period

Previous Balance \$95.58

Payments

Payment activity since last bill date.

Payment	-94.26	9/25
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Adjustments and Credits

Adjustments to previous months' charges.
 Adjustments can be charges or credits.

Voice		
Access Recovery Charge Credit	-1.32	9/18

Balance Forward \$0.00

Details of Charges

Services & Equipment

Equipment and additional services to
 personalize your Verizon service.

Services		
Verizon Freedom for Business	46.00	10/16 - 11/15
Dial Tone Line	22.75	10/16 - 11/15
Federal Subscriber Line Charge	6.50	10/16 - 11/15
Federal Universal Service Fee	2.03	10/16 - 11/15
Federal Access Recovery Charge	1.62	10/16 - 11/15
VLD Federal Universal Service Fee	2.50	10/16 - 11/15
VLD PA Gross Receipts Tax Surcharge	.68	10/16 - 11/15
VLD Long Distance Access Charge	1.85	10/10 - 11/9
VLD Carrier Cost Recovery Charge	.36	10/10 - 11/9
VLD Long Distance Administrative Charge	.74	10/10 - 11/9
Subtotal	\$85.03	

Requested Change in Service

Partial month charge or refund for services
 added or removed prior to the bill date.

Added Services		
Federal Universal Service Fee added 9/30	.03	
VLD Federal Universal Service Fee added 9/30	.03	
Subtotal - 16 days	\$0.06	9/30 - 10/15

Fees & Other Charges

Includes both Verizon fees and
 governmental taxes and fees. For details,
 visit verizon.com/taxesandfees.

Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.30	
Telecommunications Relay Service	.08	
E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.56	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	.57	
Subtotal	\$10.68	

Total Due **\$95.77**

ControlMode=Common
 K*BJLSTART
 Page 3 of 5
 ControlMode=Common
 SetTime=20191015130111
 BJTEND
 K*BJLSTART

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: November 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments

Payment activity since last bill date.

Previous Balance	95.77	
Payment Received - Thank You	-95.77	10/25
Balance Forward	\$.00	

Details of Charges

Services & Equipment

Equipment and additional services to personalize your Verizon service.

Services		
Verizon Freedom for Business	46.00	11/16 - 12/15
Dial Tone Line	22.75	11/16 - 12/15
Federal Subscriber Line Charge	6.50	11/16 - 12/15
Federal Universal Service Fee	2.03	11/16 - 12/15
Federal Access Recovery Charge	1.62	11/16 - 12/15
VLD Federal Universal Service Fee	2.50	11/16 - 12/15
VLD PA Gross Receipts Tax Surcharge	.68	11/16 - 12/15
VLD Long Distance Access Charge	1.85	11/10 - 12/9
VLD Carrier Cost Recovery Charge	.36	11/10 - 12/9
VLD Long Distance Administrative Charge	.74	11/10 - 12/9
Subtotal	\$85.03	

Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Taxes, Governmental Fees & Surcharges	
Federal Excise Tax	.94
PA State Sales Tax	5.30
Telecommunications Relay Service E911	1.65
Verizon Surcharges & Fees	
PA Gross Receipts Tax Surcharge	2.55
PA State Tax Adj. Surcharge	-.42
VLD Federal Universal Service Fee - Verizon LD	.57
Subtotal	\$10.67

Total Due **\$95.70**

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: December 15, 2019

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	95.70	
Payment Received - Thank You	-95.70	11/25
Balance Forward	\$.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	12/16 - 1/15
Dial Tone Line	22.75	12/16 - 1/15
Federal Subscriber Line Charge	6.50	12/16 - 1/15
Federal Universal Service Fee	2.03	12/16 - 1/15
Federal Access Recovery Charge	1.62	12/16 - 1/15
VLD Federal Universal Service Fee	2.50	12/16 - 1/15
VLD PA Gross Receipts Tax Surcharge	.68	12/16 - 1/15
VLD Long Distance Access Charge	1.85	12/10 - 1/9
VLD Carrier Cost Recovery Charge	.36	12/10 - 1/9
VLD Long Distance Administrative Charge	.74	12/10 - 1/9
Subtotal	\$85.03	

Equipment and additional services to personalize your Verizon service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.30	
Telecommunications Relay Service E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.55	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	.57	
Subtotal	\$10.67	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$95.70

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: January 15, 2020

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	95.70	
Payment Received - Thank You	<u>-95.70</u>	12/25
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	1/16 - 2/15
Dial Tone Line	22.75	1/16 - 2/15
Federal Subscriber Line Charge	6.50	1/16 - 2/15
Federal Universal Service Fee	1.72	1/16 - 2/15
Federal Access Recovery Charge	1.62	1/16 - 2/15
VLD Federal Universal Service Fee	2.09	1/16 - 2/15
VLD PA Gross Receipts Tax Surcharge	.68	1/16 - 2/15
VLD Long Distance Access Charge	1.85	1/10 - 2/9
VLD Carrier Cost Recovery Charge	.36	1/10 - 2/9
VLD Long Distance Administrative Charge	<u>.74</u>	1/10 - 2/9
Subtotal	\$84.31	

Equipment and additional services to personalize your Verizon service.

Requested Change in Service		
Removed Services		
Federal Universal Service Fee removed 12/31	-.16	
VLD Federal Universal Service Fee removed 12/31	<u>-.21</u>	
Subtotal	-\$0.37	12/31 - 1/15

Partial month charge or refund for services added or removed prior to the bill date.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.22	
Telecommunications Relay Service	.08	
E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.50	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	<u>.48</u>	
Subtotal	\$10.45	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$94.39

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: February 15, 2020

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	94.39	
Payment Received - Thank You	-94.39	1/25
Balance Forward	\$.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	2/16 - 3/15
Dial Tone Line	22.75	2/16 - 3/15
Federal Subscriber Line Charge	6.50	2/16 - 3/15
Federal Universal Service Fee	1.72	2/16 - 3/15
Federal Access Recovery Charge	1.62	2/16 - 3/15
VLD Federal Universal Service Fee	2.09	2/16 - 3/15
VLD PA Gross Receipts Tax Surcharge	.68	2/16 - 3/15
VLD Long Distance Access Charge	1.85	2/10 - 3/9
VLD Carrier Cost Recovery Charge	.36	2/10 - 3/9
VLD Long Distance Administrative Charge	.74	2/10 - 3/9
Subtotal	\$84.31	

Equipment and additional services to personalize your Verizon service.

Fees & Other Charges	
Taxes, Governmental Fees & Surcharges	
Federal Excise Tax	.94
PA State Sales Tax	5.25
Telecommunications Relay Service E911	1.65
Verizon Surcharges & Fees	
PA Gross Receipts Tax Surcharge	2.52
PA State Tax Adj. Surcharge	-.42
VLD Federal Universal Service Fee - Verizon LD	.48
Subtotal	\$10.50

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due	\$94.81
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HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: March 15, 2020

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments		
Previous Balance	94.81	
Payment Received - Thank You	-94.81	2/25
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Verizon Freedom for Business	46.00	3/16 - 4/15
Dial Tone Line	22.75	3/16 - 4/15
Federal Subscriber Line Charge	6.50	3/16 - 4/15
Federal Universal Service Fee	1.72	3/16 - 4/15
Federal Access Recovery Charge	1.62	3/16 - 4/15
VLD Federal Universal Service Fee	2.09	3/16 - 4/15
VLD PA Gross Receipts Tax Surcharge	.68	3/16 - 4/15
VLD Long Distance Access Charge	1.85	3/10 - 4/9
VLD Carrier Cost Recovery Charge	.36	3/10 - 4/9
VLD Long Distance Administrative Charge	.74	3/10 - 4/9
Subtotal	\$84.31	

Equipment and additional services to personalize your Verizon service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.25	
Telecommunications Relay Service E911	.08	
	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.52	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	.48	
Subtotal	\$10.50	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$94.81

HIDDEN VALLEY RESORT
 Primary Phone: 814-443-0825
 Account Number: XXXXXXXXXX
 Bill Date: April 15, 2020

 **Get answers fast**
 • Visit verizon.com/business
 • Call 1.800.440.8000

Details of Payments

Payments

Payment activity since last bill date.

Previous Balance	94.81	
Payment Received - Thank You	-94.81	3/25
Balance Forward	\$.00	

Details of Charges

Services & Equipment

Equipment and additional services to personalize your Verizon service.

Services		
Verizon Freedom for Business	46.00	4/16 - 5/15
Dial Tone Line	22.75	4/16 - 5/15
Federal Subscriber Line Charge	6.50	4/16 - 5/15
Federal Universal Service Fee	1.59	4/16 - 5/15
Federal Access Recovery Charge	1.62	4/16 - 5/15
VLD Federal Universal Service Fee	1.96	4/16 - 5/15
VLD PA Gross Receipts Tax Surcharge	.68	4/16 - 5/15
VLD Long Distance Access Charge	1.85	4/10 - 5/9
VLD Carrier Cost Recovery Charge	.36	4/10 - 5/9
VLD Long Distance Administrative Charge	.74	4/10 - 5/9
	\$84.05	
Subtotal		

Requested Change in Service

Partial month charge or refund for services added or removed prior to the bill date.

Federal Universal Service Fee 3/31	-.07	
VLD Federal Universal Service Fee 3/31	-.07	
Subtotal	-\$0.14	3/31 - 4/15

Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Taxes, Governmental Fees & Surcharges		
Federal Excise Tax	.94	
PA State Sales Tax	5.23	
Telecommunications Relay Service	.08	
E911	1.65	
Verizon Surcharges & Fees		
PA Gross Receipts Tax Surcharge	2.50	
PA State Tax Adj. Surcharge	-.42	
VLD Federal Universal Service Fee - Verizon LD	.45	
Subtotal	\$10.43	

Total Due **\$94.34**

**HVUS 2020 Status Report Redacted
Exhibit - Verizon Wireless Invoice
(December 2018 to May 2020)**



May 11,2020

811 RUSSELL AVE STE 302
GAITHERSBURG MD 20879

Account Number [REDACTED]

Payment information for this wireless account for the period May 05,2020 to Dec 05,2018.

Date	Amount	Status	Method
May 05,2020	\$107.91	success	DEBIT CARD
Apr 05,2020	\$108.01	success	DEBIT CARD
Mar 05,2020	\$108.01	success	DEBIT CARD
Feb 05,2020	\$108.01	success	DEBIT CARD
Jan 05,2020	\$108.25	success	DEBIT CARD
Dec 05,2019	\$108.25	success	DEBIT CARD
Nov 05,2019	\$108.25	success	DEBIT CARD
Oct 05,2019	\$108.23	success	DEBIT CARD
Sep 05,2019	\$108.23	success	DEBIT CARD
Aug 05,2019	\$106.97	success	DEBIT CARD
Jul 05,2019	\$105.07	success	DEBIT CARD
Jun 05,2019	\$105.05	success	DEBIT CARD
May 05,2019	\$105.05	success	DEBIT CARD
Apr 05,2019	\$105.15	success	DEBIT CARD
Mar 05,2019	\$105.15	success	DEBIT CARD
Feb 05,2019	\$105.15	success	DEBIT CARD
Jan 05,2019	\$105.11	success	DEBIT CARD
Dec 05,2018	\$105.11	success	DEBIT CARD

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Tanya J. McCloskey, Acting Consumer Advocate	:	
	:	
	:	Docket No. C-2014-2447138
v.	:	
	:	
Hidden Valley Utility Services, L.P. – Water	:	
	:	
and	:	
	:	
Tanya J. McCloskey, Acting Consumer Advocate	:	
	:	
	:	Docket No. C-2014-2447169
v.	:	
	:	
Hidden Valley Utility Services, L.P. – Wastewater	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing correspondence filing the **May 2020 Status Report** upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA E-MAIL AND FIRST CLASS MAIL:

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Kellie A. Kuhleman
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Terry L. Fought
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Harrisburg, PA 17111
Consultant for *Office of Consumer Advocate*

DATED: May 15, 2020



Jonathan P. Nase, Esquire
Counsel for *Hidden Valley Utility Services, L.P.*