

3/18/2020

(Exception Letter)

0-20193013391

134 N 53rd St Michelle Lescauffle

RECEIVED

Phila, PA 19131

MAR 20 2020

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Michelle Lescauffle

V

Philadelphia Gas Works

Today I received a letter dated March 11, 2020, denying me of my request. The letter states all these letters were mailed to me. I did not receive most letters. I had to leave my home w/ children since I had no hot water. Even when I came to the property biweekly or once a month I didn't see such letters. As a matter of fact my home was broken into as if people kept here & stole things. The only letter I found was a hearing dated Jan 7, which was too late. I honestly didn't know what to do because I didn't have a phone I was using an Obama phone. Now I've returned since school closed to clean up this mess & try to fix what I can but I cannot live without hot water. I have a disability, Asthma and so does my daughter which is 10. There is a World Wide disease & hot water kills germs not cold. We need hot water.

As far as these fraudulent Allegations, they make no sense at all. I have 6 children & provided copies of my income but PGW stated I only added 2.

I never went to a PGW location to deliver any paperwork, I mailed them out but was told I had went to a location far from where I lived. The PGW location is on 52nd n Chestnut, why would I go to any different one.

Please reconsider what I'm saying. Someone entered false information using my documents for what ever reason. I have no relation w/ anyone there but who knows if any employee saw my name & wanted to sabotage me.

I have been unemployed for years now.

I need all the help I can to get w/ not for me than my little children.

If I'm not mistaken, I believe the mayor encourages all utilities to be on especially with this disease.

Please tell me my next step  
(215)934 0247

P.S.  
that kills the  
Corona Virus.  
I have no ~~hot~~ hot  
water or can cook

M. Lesouffier  
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20 MAR 2020 PM 4 8



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