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May 22, 2020

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Re: Agnes and Steve Atuahene v. PECO Energy Company
Docket Number: C-2019-3012904

Dear Secretary Chiavetta:

Enclosed for filing with the Commission is the *Main Brief of PECO Energy Company in Support of Denying Agnes and Steve Atuahene's Complaint and Requested Relief*.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Edward Fisher, Esq

Cc: Honorable Angela T. Jones
Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

AGNES AND STEVE ATUAHENE,	:	
	:	
Complainants,	:	
	:	
v.	:	Docket No. C-2019-3012904
	:	
PECO ENERGY COMPANY,	:	
	:	
Respondent.	:	

**MAIN BRIEF OF PECO ENERGY COMPANY IN SUPPORT OF DENYING AGNES
AND STEVE ATUAHENE’S COMPLAINT AND REQUESTED RELIEF**

Pursuant to the Order dated May 6, 2020, PECO Energy Company (“PECO” or “Respondent”) hereby submits this Main Brief presenting PECO’s arguments in support of denying Agnes and Steve Atuahene’s (“Complainants”) Complaint and requested relief.

I. Introduction

On September 13, 2019, PECO was served with Complainants’ formal complaint. The complaint alleges (1) Complainants were overcharged because of a faulty electric meter; (2) PECO engaged in fraud because a third party, AEP Energy, supplied Complainant’s electric service; (3) Complainants’ “due process” was violated when they received bills containing transfer services from other properties owned by Complainants;¹ and (4) PECO and AEP Energy conspired to extort money from Complainants.

As PECO will explain below, these accusations range from fruitless to frivolous. The evidence and testimony presented at the February 19, 2020 hearing before Administrative Law Judge Jones unambiguously established (1) the electricity meter at the relevant property was

¹ While there was confusion with the pleadings and at the hearing regarding the property central to this dispute, it is the understanding of both parties that the relevant property is located at 7500 N. 21st Street Philadelphia, PA. See Initial In-Person Hearing Transcript, 41:11-20, Feb. 19, 2020, the relevant pages of which are attached as Exhibit “1.”

working properly and Complainants were **not** overbilled; (2) PECO did **not** engage in fraud; (3) Complainants' due process was **not** violated; and (4) PECO and AEP energy did **not** conspire to extort money from Complainants.

II. Factual History

As stated above, this formal complaint began with the September 13, 2019 complaint; however, the facts encompassing this dispute date back years prior. The Account Activity Statement relating to Complainants' account demonstrates a first transaction on November 5, 2014 and continues through February 10, 2020, which was the current billing period at the time of the in-person hearing. *See* Account Activity Statement attached as Exhibit "2." This Activity Statement reflects a poor payment history – Complainants maintained a spotty payment history from 2014 through October 13, 2017. *See id.* Complainants **have not even made a payment** since October 13, 2017. *Id.* It is worth noting here that some of the charges reflected on the Account Activity Statement do not relate to the property located at 7500 N. 21st Street, but were transferred to this property from other properties in the name of Complainant, Agnes Atuahene.²

After Complainants stopped paying their bills on October 13, 2017, they began complaining about overcharging and filed a complaint with the Bureau of Customer Service ("BCS") on June 12, 2018. *See* BCS Case Details Report attached as Exhibit "3." Complainants complained that their energy bills had been \$58.00 a month, but should only have been \$30.00 a month. *Id.* at 1. This complaint closed on January 31, 2019 with the Complainants agreeing to close the case and open a new case with the supplier. *Id.* at 3. While this was the formal resolution of the matter, PECO had reached out to Complainants via a June 28, 2018 letter from Analyst

² These other properties are located at (1) 2124 N. 11th St. Philadelphia, PA; (2) 5728 N. Marvine St. Philadelphia, PA; (3) 5512 Hadfield St. Philadelphia, PA; (4) 5528 Crowson St. Philadelphia, PA; (5) 920 E. Price Street Philadelphia, PA; and (6) 6203 Limekiln Pk. Philadelphia, PA. *See* Exhibit 2.

Penni Williams, explaining how the monthly bills are calculated and PECO's willingness to complete a high bill field investigation. *See* Letter dated June 28, 2018 attached as Exhibit "4." Complainants never scheduled the high bill field investigation. Exhibit 1 at 115:4-8.

Despite never hearing from Complainants, PECO Regulatory Assessor Elsa Leung emailed complainants on November 12, 2019 attempting to schedule a time for PECO to test Complainant's electric meter. *See* Email dated November 12, 2019 attached as Exhibit "5." Once again, Complainants never responded to PECO nor scheduled the appointment. Exhibit 1 at 116:25; 117:1-11. However, PECO ultimately conducted the test without scheduling with Complainants on November 19, 2019. Exhibit 1 at 117:15-20. Unsurprisingly, **the meter passed the field inspection, with scores ranging from 99.89% and 99.92% accurate, and PECO verified the meter's accuracy.** *See* High Bill Report attached as Exhibit "6"; Exhibit 1 at 144:18-24.

What is more, Complainants' meter was accurate at all relevant times because **PECO verified the meter's accuracy in November of 2014 as well.** *See* "Meter Number 118926817" attached as Exhibit "7"; Certification of Calibration attached as Exhibit "8"; Exhibit 1 at 132:15-24.

Given, Complainants' protracted history of non-payment, PECO issued a termination notice to Complainants' account, and a ten-day termination notice on August 30, 2019. *See* Collection History attached as Exhibit "9"; Exhibit 1 at 110:8-22.

III. Legal Argument

Complainants have the burden of proof, meaning they must show the respondent utility, PECO, is responsible or accountable for the problems described in the Complaint through a violation of the Code, a regulation, or order of the Commission. *Patterson v. The Bell Telephone*

Company of Pennsylvania, 72 Pa. P.U.C. 196 (1990).³ Such a showing must be by a preponderance of the evidence. *Samuel J. Lansberry, Inc. v. Pa. PUC*, 578 A.2d 600 (Pa. Cmwlth. 1990), *alloc. denied*, 602 A.2d 863 (Pa. 1992). That is, the Complainant’s evidence must be more convincing, by even the smallest amount, than that presented by the respondent. *Se-Ling Hosiery, Inc. v. Margulies*, 70 A.2d 854 (Pa. 1950); *Guagenti v. PECO Energy Co.*, No. F-2018-3001891, 2019 WL 7403539, at *3 (Dec. 19, 2019).

A. Complainants have not met their burden of proof, pursuant to §332(a), that PECO overbilled complainants

In the context of a complaint alleging overbilling, the complainants must establish a *prima facie* case that they were overcharged, which can be accomplished in several ways including “(1) the number of occupants in a household has not changed; (2) the potential for energy utilization was low; (3) the complainant's prior billing history showed no previous abnormalities”; or (4) “any other evidence showing that the bills were unreasonably high.” *Wilson v. PECO Energy Co.*, No. F-2011-2272410, 2013 WL 839961, at *3 (Feb. 28, 2013). This evidentiary device, known as the “*Waldron Rule*,” protects complaining customers who would otherwise be at a competitive disadvantage because they would lack the technical savvy necessary to impeach an electricity meter’s accuracy. *Burleson v. Pennsylvania Pub. Util. Comm'n*, 461 A.2d 1234, 1235–36 (Pa. 1983); *Dziadas v. Pennsylvania Pub. Util. Comm'n*, No. 1951 C.D. 2010, 2012 WL 8699988, at *3 (Pa. Commw. Ct. Feb. 3, 2012). Importantly, the *Waldron Rule* is concerned with preventing a complainant’s complaint from being dismissed in the early stages of litigation and the complainant still carries the burden of establishing, by the preponderance of the evidence, that PECO overbilled. *See Dziadas*, 2012 WL 8699988 at *3. From a practical perspective, the effect of the *Waldron Rule* is merely that the ALJ may credit complainant’s non-technical evidence, but

³ *See also* 66 Pa.C.S.A. § 332(a).

the ALJ may also credit evidence presented by PECO, and the claimant will not have met his/her burden of proof if the ALJ finds PECO's evidence to be of co-equal or greater weight. *See id.* (Affirming the PUC's decision where Claimant's non-technical evidence that, *inter alia*, the cost of running her freezer and refrigerator should have been lower, rather than higher, in the winter because the appliance was located in complainant's garage carried less weight than the testimony of two PPL representatives).

Here, Complaints failed to establish even a *prima facie* case for overbilling and did not meet their burden of proof under §332(a). During the in-person hearing, Steve Atuahene ostensibly attempted to establish that the potential for energy utilization was low at the 7500 N. 21st Street address when he testified that the only electric appliances in use were a television and a refrigerator. Exhibit 1 at 50:19-21. However, upon further questioning by the ALJ and opposing counsel it became clear there were more than just these two appliances, such as electric lights, a laptop, a printer, and a smartphone *Id.* at 51:1-4; 66-67. This non-technical and anecdotal evidence was the only evidence offered by Complainants in support of their overbilling assertion.

In contrast, PECO offered the testimony of two PECO employees who testified to the accuracy of the electric meter at 7500 N. 21st Street, which the ALJ should credit as carrying greater weight than the evidence offered by Complainants outlined above. *Id.* at 131-36; 142-50. First, PECO Business Process Manager, Ralph Landolphi, testified that meters are certified accurate when they test anywhere between 98 percent to 102 percent (i.e., within 2 percent over or under the precise reading). *Id.* at 134:1-4. Thus, the meter located at 7500 N. 21st Street was certified accurate on November 5, 2014 when it tested between 99.86 percent and 99.93 percent. *Id.* at 133:19-25; *see also* Exhibit 7. Next, PECO Senior Field Foreman for High Bill, Thomas Lerro, testified that an investigator was able to verify the meter's accuracy during a field

investigation on November 19, 2019. Exhibit 1 at 144:18-24; *see also* Exhibit 6. And because the charge of the bill is derived from the amount of kilowatt hours read from the meter, the accuracy of the meter is crucial to the accuracy of the charge. *See* Exhibit 2; *see also* *Waldron v. PECO*, No. C-77100047, 1980 WL 140964, at *2 (Mar. 19, 1980) (Observing, “the accuracy of the meter is an important factor in resolving billing disputes”).

It is wholly appropriate for an ALJ to credit technical evidence offered by the utility company over the evidence offered by Complainants. For example, in *Dziadas*, Claimant’s non-technical and anecdotal evidence that PPL was overcharging her was less persuasive than the technical evidence offered by PPL.⁴ Similarly, here, the ALJ should find that Claimants’ non-technical evidence of overbilling (that is to say, that they have few electric appliances), particularly where the Claimants were less than truthful at the hearing, is less persuasive than PECO’s evidence establishing that the electric meter was accurate.

In conclusion, Complainants’ have not established their burden of proof that they were overbilled by PECO.

⁴ Claimant’s argument rested on her belief that PPL’s online system was over calculating her usage because every day at 8:00 AM Claimant’s usage would be relatively high, which Claimant thought was impossible because the family showered at night, the kids were at school, her husband was at work, and her mother was asleep. 2012 WL 8699988 at *1-2. This theory was found less persuasive than PPL’s testimony that “Complainant’s thermostat was set to ‘emergency heat’ so that the usage would be higher than if the heat pump was operating on its normal operation” and Claimant used many space heaters on colder days. *Id.* at *1-2. In other words, the ALJ opted to credit PPL’s testimony, corroborated by account statements, which explained the calculation for Claimant’s bill (days used and kwh), and why Claimant’s estimate might be inaccurate (because her heat pump was drawing more power than she thought possible) over Claimant’s non-technical and anecdotal evidence essentially boiling down to Claimant’s disbelief that the bill could be as high as it was. *See id.* at *2-3.

B. Complainants have not met their burden of proof, pursuant to §332(a), that PECO violated their Due Process rights by transferring charges from other properties to the account relating to 7500 N. 21st Street⁵

When services are discontinued or terminated at a given residence, it is appropriate for PECO to transfer an unpaid balance to a new residential service account of the same customer. *See* 52 Pa. Code § 56.16; *Holmes v. PECO*, No. C-2015-2478698, 2016 WL 3615208, at *6–7 (June 30, 2016) (Affirming the ALJ’s decision because Claimant did not meet her burden of proof establishing that a third-party fraudulently opened an account in her name). Even in the context of a rental property, the payment of the bill may ultimately fall on the owner of the property if PECO is not given notice of the landlord/tenant arrangement. *See* 66 Pa.C.S.A. § 1529.1(b) (emphasis added) (“In the case of individually metered dwelling units, unless notified to the contrary by the tenant or an authorized representative, **an affected public utility shall list the account for the premises in question in the name of the owner, and the owner shall be responsible for the payment for utility services to the premises.**”).⁶

Agnes Atuahene testified that the PECO accounts for all of the transferred properties were in her name. *See* Exhibit 1 at 90-94. This testimony corroborates PECO’s recorded Account History for Agnes Atuahene, which Regulatory Assessor, Elsa Leung, authenticated at the in-person hearing. *See* Exhibit 1 at 109:9-17; *see also* Account History for Agnes Atuahene attached as Exhibit “10.” Moreover, Mrs. Atuahene’s testimony established (1) at least some of the

⁵ The complaint phrases the charges as “bills contain alleged Transfer Services from various properties which have nothing to do with subject property and violation of due process.” PECO takes this as a challenge to the appropriateness of transferring services from other properties to the Account Activity Statement for the property located at 7500 N. 21st Street. *See* Compl. at 2, Sept. 12, 2019.

⁶ *See also Andrews v. PECO*, No. C-2012-2283978, 2012 WL 6763613, at *1 (Dec. 6, 2012) (Noting the owner of the property is still responsible for the unpaid bill regardless of what the lease with the tenant says because the private lease contract will not control liability to PECO).

transferred properties were rented out by Mrs. Atuahene; (2) Mrs. Atuahene did not always notify PECO that the service at the rental properties should be discontinued in Mrs. Atuahene's name; and (3) PECO bills would occasionally remain in Ms. Atuahene's name when the rental properties were occupied if the tenant was delayed in contacting PECO. *See* Exhibit 1 at 92:7-14; 94:21-25; 95:1-10. As was the case in *Andrews*, Complainants' private lease contracts do not control liability to PECO. Accordingly, just as in *Andrews*, unpaid balances from other accounts in the name of Agnes Atuahene were properly and lawfully transferred to the Account Activity Statement relating to 7500 N. 21st Street in accordance with 66 Pa.C.S.A. § 1529.1(b).

In conclusion, Complainants have failed to meet their burden of establishing that PECO's service transfers violated any statute or order.

C. Complainants have not met their burden of proof, pursuant to §332(a), that PECO engaged in Fraud or that PECO and AEP energy considered to extort money from Complainants⁷

PECO, as a public utility, is required to maintain adequate, safe, efficient, and reasonable service. *See* 66 Pa.C.S.A. § 1501.⁸ As a general matter, it is **not** a violation of § 1501 for PECO to bill a customer for services on behalf of an Electric Generation Supplier (EGS), so long as PECO identifies the EGS on the bill. *See Newsome v. PECO*, No. F-2018-3000114, 2018 WL 5082008, at *6 (Sept. 27, 2018).

Complainants did not offer any evidence to support their accusations that PECO violated § 1501 by engaging in fraud or extortion. With respect to the extortion claim, Mr. Atuahene merely

⁷ These two charges were listed separately in the Compliant; however, given their relatedness and their lack of development during the in-person hearing, PECO will address them together.

⁸ While the compliant uses the terms "fraud" and "extort[ion]," Complaints' testimony demonstrated that the thrust of these charges is that it was improper for PECO to bill on behalf of an Electric Generation Supplier (EGS) (namely, AEP Energy). *See* Exhibit 1 at 60:7-25; 61:1-7. This is really an accusation that PECO violated § 1501.

offered conclusory testimony reasoning Complainants' energy bill was higher because the electricity was supplied by AEP. Exhibit 1 at 61:6-7. After pushback from the ALJ on the speculative nature of Mr. Atuahene's testimony, Mr. Atuahene attempted to offer himself as an expert in business. *See* Exhibit 1 at 62:5-25; 63:1-22. But, of course, Mr. Atuahene is not an expert in business and the ALJ did not find him so qualified:

THE WITNESS: Your Honor, I don't think that - that much, except that in terms of the extortion that we are talking about, businesses are competing.

JUDGE: No. I don't need for you to tell me what businesses do, I asked you about what you are complaining about. You're not an expert in businesses. You have not established yourself as an expert in the businesses. So I don't need for you to - I don't need for you to tell me what businesses do. If you were an expert on businesses, then maybe I would want to hear that, but you have not established yourself as an expert on business.

THE WITNESS: Do I have to - you want me to establish myself before -?

JUDGE: I don't think you can, but you can try.

THE WITNESS: Your Honor, I've been in business for over 30 years. I have an MBA in -.

JUDGE: What type of business, sir?

THE WITNESS: Realty. So I deal with electricity and utilities -.

JUDGE: No, you deal with houses. Are they commercial entities or -

THE WITNESS: Yes.

...

JUDGE: Okay.

You're an accountant?

THE WITNESS: Yeah, and I have an MBA, too. I deal with 45 businesses.

JUDGE: That does not qualify you to talk about the business industry and their practices, sir.

THE WITNESS: No. I -.

JUDGE: Are you a CPA?

THE WITNESS: No.

JUDGE: Okay.
So you can't even talk to me about accounting because you're not registered as a CPA.

Id. at 62:2-25; 63:10-22.

Given Mr. Atuahene is not qualified to testify as an expert in business, accounting, nor electricity, his personal opinion regarding the cost of electricity when it is supplied by an EGS is not evidence the ALJ should consider.

In conclusion, Complainants did not meet their burden of establishing that PECO engaged in fraud or extortion, or that PECO violated § 1501.

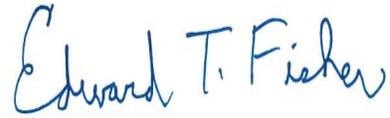
IV. Conclusion

To briefly conclude, the Complaints carry the burden of proving, by the preponderance of the evidence, that PECO committed the various accusations outlined in the complaint. Because Complainants have not met this burden, the complaint and requested relief should be denied.

Dated: May 22, 2020

Respectfully submitted,

GRIESING LAW, LLC



By: _____

EDWARD T. FISHER, ESQ.

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*Attorney for Respondent PECO Energy
Company*

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

AGNES AND STEVE ATUAHENE,	:	
	:	
Complainants,	:	
	:	
v.	:	Docket No. C-2019-3012904
	:	
PECO ENERGY COMPANY,	:	
	:	
Respondent.	:	

VERIFICATION

I, Edward T Fisher, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Main Brief are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: May 22, 2020

Edward T Fisher

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

AGNES AND STEVE ATUAHENE,	:	
	:	
Complainants,	:	
	:	
v.	:	Docket No. C-2019-3012904
	:	
PECO ENERGY COMPANY,	:	
	:	
Respondent.	:	

CERTIFICATE OF SERVICE

I, Edward T Fisher, hereby certify that I have this day served a copy of PECO Energy Company's Main Brief in Support of Denying Agnes and Steve Atuahene's Complaint and Requested Relief in the above matter upon all interested parties via Email to fas098@yahoo.com and by mailing a copy, properly addressed and postage prepaid to:

Agnes Atuahene
Steve Atuahene
7500 N. 21st Street
Philadelphia, PA 19138

DATED: May 22, 2020

Respectfully Submitted,



Edward T Fisher, Esquire
Counsel for PECO Energy Company
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Exhibit “1”

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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Agnes and Steve Atuahene
v.
PECO Energy Company
Initial In-Person Hearing

Docket No.: C-2019-3012904

Pages 1 - 175

Public Utility Commission
801 Market Street
4th Floor
Philadelphia, PA 19107

Wednesday, February 19, 2020
Commencing at 10:00 a.m.

BEFORE:

ANGELA T. JONES, Administrative Law Judge

APPEARANCES:

STEVE ATUAHENE, Pro Se
AGNES ATUAHENE, Pro Se
For the Complainants

EDWARD T. FISHER, Esquire
PECO Energy Company
1880 JFK Boulevard
Suite 1800
Philadelphia, PA 19103
For the Respondent

Reporter: Danielle Breslin

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	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>	<u>FURTHER</u> <u>REDIRECT</u>	<u>FURTHER</u> <u>RECROSS</u>
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1 JUDGE: Is there any objection, Mr.
2 Fisher?

3 ATTORNEY FISHER: Your Honor, I just
4 want to basically put on the record, PECO knew about
5 the address from the account number. I understand the
6 complaint might be defected because it's wrong. But -
7 but we did know about it from - we spoke - spoke to Mr.
8 Atuahene. And from the account number, also pulled up
9 the address of, I believe 7500 -

10 JUDGE: 21st Street.

11 ATTORNEY FISHER: - 21st Street.

12 So I don't know if - if we can go -
13 proceed with the hearing, since we have our witnesses
14 here, despite the fact that the complaint is defective.

15 JUDGE: Okay.

16 So was PECO's Answer regarding 7500 21st
17 Street?

18 ATTORNEY FISHER: Yes.

19 MRS. ATUAHENE: Yeah.

20 JUDGE: Okay.

21 Mr. Atuahene, it appears that your error
22 is what we call not de minimis but it's de facto,
23 meaning the Company was able to understand that you
24 meant 25 - 7500 North 21st Street, instead of what you
25 wrote and the Company is prepared to proceed regarding

1 you discontinued service at 7500 North 21st Street?

2 THE WITNESS: No.

3 JUDGE: At 2500 (sic) North 21st Street,
4 does PECO supply electric service?

5 THE WITNESS: Yes.

6 JUDGE: Does PECO supply gas service?

7 THE WITNESS: No.

8 JUDGE: So there is no gas appliances at
9 7500 North 21st Street?

10 THE WITNESS: There are, but not for
11 PECO.

12 JUDGE: Is there another supplier to
13 7500 North 21st Street?

14 THE WITNESS: Yes.

15 JUDGE: And that supplier supplies gas?

16 THE WITNESS: Yeah.

17 JUDGE: What are the electric appliances
18 at 25 - I'm sorry, 7500 North 21st Street?

19 THE WITNESS: Basically, we have a TV
20 and a refrigerator. That would be it, those two
21 things.

22 JUDGE: Refrigerator -

23 THE WITNESS: Yeah, -

24 JUDGE: - and TV?

25 THE WITNESS: - yeah.

1 JUDGE: There are lights.
2 Right?
3 THE WITNESS: That's correct, Your
4 Honor.
5 JUDGE: The stove is gas?
6 THE WITNESS: Yes, Your Honor.
7 JUDGE: Is there a washer and dryer?
8 THE WITNESS: No.
9 JUDGE: Is there a water heater?
10 MRS. ATUAHENE: Yes.
11 THE WITNESS: Yes.
12 JUDGE: Is the water heater electric or
13 gas?
14 THE WITNESS: Gas. Everything at that
15 property is gas, except -.
16 JUDGE: I'm just making sure. Thank
17 you, Mr. Atuahene.
18 So we have a TV, a refrigerator and
19 lights?
20 THE WITNESS: That's correct, Your
21 Honor.
22 JUDGE: What size is the TV?
23 THE WITNESS: Average.
24 JUDGE: Average? What is average to
25 you?

1 September of 2019? Is that your complaint?

2 THE WITNESS: I think we became aware of
3 that somewhere around August.

4 JUDGE: And then you filed the complaint
5 in September?

6 THE WITNESS: That's correct.

7 JUDGE: So I'm still trying to
8 understand the extortion. You're saying you were
9 unaware of another entity supplying service until
10 August of 2019?

11 THE WITNESS: That's correct, Your
12 Honor.

13 JUDGE: But what - you were still -
14 regardless of who was supplying the service, -

15 THE WITNESS: Uh-huh (yes).

16 JUDGE: - you were obtaining the
17 service?

18 THE WITNESS: Yes, Your Honor.

19 JUDGE: The service was rendered.
20 Correct?

21 THE WITNESS: Around the 7th of -. Yes.

22 JUDGE: Okay.

23 So the service was rendered?

24 THE WITNESS: Yes.

25 JUDGE: So I'm trying to understand

1 where the extortion comes into play. Just because you
2 didn't know who was providing the service, the service
3 was rendered?

4 THE WITNESS: Yeah, at the higher cost.

5 JUDGE: I'm sorry?

6 THE WITNESS: The service was rendered
7 at the higher cost.

8 JUDGE: So you're saying that the
9 service was rendered at a high amount?

10 THE WITNESS: Yeah, without our
11 knowledge.

12 JUDGE: So are you saying that because
13 it was rendered by a different entity and not PECO, you
14 got a higher amount -

15 THE WITNESS: Yes.

16 JUDGE: - for your bill?

17 THE WITNESS: Yes.

18 JUDGE: And that was without your
19 knowledge?

20 THE WITNESS: That's correct.

21 JUDGE: Until approximately, August of
22 2019?

23 THE WITNESS: Yes, around that time.

24 JUDGE: Okay.

25 Is there anything else you wish to tell

1 me about your complaint, Mr. Atuahene?

2 THE WITNESS: Your Honor, I don't think
3 that - that much, except that in terms of the extortion
4 that we are talking about, businesses are competing.

5 JUDGE: No. I don't need for you to
6 tell me what businesses do, I asked you about what you
7 are complaining about. You're not an expert in
8 businesses. You have not established yourself as an
9 expert in the businesses. So I don't need for you to -
10 I don't need for you to tell me what businesses do. If
11 you were an expert on businesses, then maybe I would
12 want to hear that, but you have not established
13 yourself as an expert on business.

14 THE WITNESS: Do I have to - you want me
15 to establish myself before -?

16 JUDGE: I don't think you can, but you
17 can try.

18 THE WITNESS: Your Honor, I've been in
19 business for over 30 years. I have an MBA in -.

20 JUDGE: What type of business, sir?

21 THE WITNESS: Realty. So I deal with
22 electricity and utilities -.

23 JUDGE: No, you deal with houses.
24 Are they commercial entities or -

25 THE WITNESS: Yes.

1 JUDGE: - residential entities?
2 THE WITNESS: It's both.
3 JUDGE: Both?
4 THE WITNESS: Yeah.
5 JUDGE: So you deal with real estate?
6 THE WITNESS: That's correct.
7 JUDGE: Okay.
8 THE WITNESS: And I - I am - I am
9 previously an accountant.
10 JUDGE: Okay.
11 You're an accountant?
12 THE WITNESS: Yeah, and I have an MBA,
13 too. I deal with 45 businesses.
14 JUDGE: That does not qualify you to
15 talk about the business industry and their practices,
16 sir.
17 THE WITNESS: No. I -.
18 JUDGE: Are you a CPA?
19 THE WITNESS: No.
20 JUDGE: Okay.
21 So you can't even talk to me about
22 accounting because you're not registered as a CPA.
23 THE WITNESS: I'm not -. Yes, but
24 you're not a business -.
25 JUDGE: Mr. Atuahene, -.

1 Q. Okay.

2 Is - for the 6203 Limekiln Pike address, is
3 - was the account for electric service in your name as
4 well?

5 A. Yes.

6 Q. Do you have any other - any other accounts
7 for electric service that's in your name at any other
8 properties besides those two properties?

9 A. I mean, right now at this moment?

10 Q. Correct.

11 A. No. In the past.

12 Q. What about in the past, going back to 2014?

13 A. Yes.

14 Q. And which - what properties?

15 A. 5512 Hadfield.

16 JUDGE: 5512 Hadfield Street.

17 THE WITNESS: Hadfield Street.

18 Hadfield. H-A-D -.

19 JUDGE: Hardford (sic)?

20 THE WITNESS: No, no. H-A-D-F-I-E-L-D,

21 Hadfield.

22 JUDGE: Hadfield?

23 THE WITNESS: Yes.

24 JUDGE: And that's in Philadelphia?

25 THE WITNESS: Yes.

1 JUDGE: You may continue, Mr. Fisher.

2 BY ATTORNEY FISHER:

3 Q. Okay.

4 When - so there was an account on in your
5 name at the 5512 Hadfield Street. What - when was that
6 from? What time? To the present?

7 A. No. 2019.

8 Q. So it - it ceased being in your name in
9 2018?

10 A. Yeah, because it was rented out in 2018 and
11 the - the tenant moved out, so the electric is off.

12 Q. Okay.

13 And how much - before 2018, when did the -
14 was the account opened in your name?

15 A. Was it - when?

16 Q. When was it opened in your name?

17 A. I don't remember that. Probably - before I
18 rented it out. 2018, I think.

19 Q. Right. Before 2018, was it in your name -?

20 A. And there was another - and then before
21 then, too, 2017. So every time they moved out, I'll
22 get in my name, and fix it, and then I get - with the
23 next person.

24 Q. Okay.

25 Any other properties where the account would

1 be in your name?

2 A. Yes. The one on 6203 Limekiln Pike. Not
3 now, but it was before this tenant moved in.

4 Q. Okay.

5 Any other properties?

6 A. No.

7 Q. Did you have an account at 920 East Price
8 Street?

9 A. That was a long time ago. Somebody - yeah.
10 That was, like I said, when tenant moved out, I'd get
11 it for a couple of months. They moved in and then you
12 apply. And sometimes you don't apply and then they run
13 the bill. That's when I found out about 6203 Limekiln
14 Pike. He run the bill before I found out.

15 Q. So 920 East Price Street, the account was in
16 your name?

17 A. What - what year?

18 Q. Well, I'm asking you. What - what period
19 would it be when you had the account in your name at
20 that address?

21 A. Probably be, like, 2017.

22 Q. '17?

23 A. Yeah. And I rented it out and I don't
24 remember the exact - the lease date.

25 JUDGE: Excuse me. The Price Street

1 property, is it in Philadelphia?

2 THE WITNESS: Yes.

3 JUDGE: Thank you.

4 You may continue, Mr. Fisher.

5 BY ATTORNEY FISHER:

6 Q. And what about - did you ever have a PECO
7 account at 5528 Crowson Street in Philadelphia?
8 C-R-O-W-S-O-N?

9 A. Yes.

10 Q. And that's in Philadelphia.
11 Correct?

12 A. Yes.

13 Q. And when did you have that account?

14 A. I don't remember offhand, but like I said,
15 I've had it for a couple of months and then I rent it
16 out and the tenants, they call.

17 Q. Okay.

18 And what about 5728 North Marbine,
19 M-A-R-B-I-N-E Street?

20 A. The same way.

21 Q. Okay.

22 And that was in your name as well?

23 A. Yes.

24 Q. Do you know what time that - when that
25 would've been in your name, approximately?

1 A. I don't remember the exact date.

2 JUDGE: Is the Marbine Street in Philly
3 - in Philadelphia?

4 THE WITNESS: Yes.

5 JUDGE: You may continue, Mr. Fisher.

6 BY ATTORNEY FISHER:

7 Q. Okay.

8 And then what about 2124 North 11th Street -

9 A. Yes.

10 Q. - in Philadelphia?

11 A. The same way. Yeah.

12 Q. And what - so that was - the account was in
13 your name when PECO opened an account for electricity?

14 A. Yes.

15 Q. And when was that, approximately?

16 A. Probably 2017.

17 Q. 2017?

18 A. For a short time. Yes.

19 ATTORNEY FISHER: Okay.

20 That - that's all I have, Your Honor.

21 JUDGE: Ms. Atuahene, when you say that
22 you have a property in your name for a short time, is
23 that based on you finding a tenant for that property?
24 And then having the tenant assume responsibility for
25 the utility service at that property?

1 THE WITNESS: Yes.

2 JUDGE: When you rent properties to
3 tenants, do you call the utility to tell them to
4 discontinue service in your name? Or do you assume the
5 tenant will call to initiate service in their name?

6 THE WITNESS: I assume the tenant will,
7 but if they don't, then I - I call PECO.

8 JUDGE: So it's your practice to assume
9 the tenant will call to initiate service?

10 THE WITNESS: Yes.

11 JUDGE: How do you determine they don't?

12 THE WITNESS: In a month or so.

13 JUDGE: So you wait about a month -?

14 THE WITNESS: A month, yeah, to give
15 them a chance to apply.

16 JUDGE: And then you contact the
17 utility?

18 THE WITNESS: Yes.

19 JUDGE: Okay.

20 I have no further questions for this
21 witness.

22 Mr. Fisher, do you have questions based
23 on the questions that I've asked?

24 ATTORNEY FISHER: No, Your Honor.

25 JUDGE: Thank you, Mrs. Atuahene.

1 that was transferred to this account. And that would
2 have been the last transfer for charges from other
3 accounts that Ms. Agnes had in her name.

4 BY ATTORNEY FISHER:

5 Q. Is there anything else from the Account
6 Activity Statement that you might want to discuss with
7 respect to this hearing?

8 A. No.

9 Q. And if you can, we'll go a little bit out of
10 order, but go to PECO Exhibit 9, and this is a
11 nine-page document entitled Account History for Agnes
12 Atuahene. Can you tell us what this exhibit shows?

13 A. Yes. This exhibit is showing an account
14 history for Agnes Atuahene. I gathered this
15 information, again, from our customer information
16 management system for information that is stored
17 through our ordinary course of business.

18 The first page is a summary of the different
19 account numbers and the corresponding address for the -
20 the account and the effective dates for each of the
21 accounts. So there are eight bullets with eight
22 different account numbers, listing the different
23 addresses that have been in Mrs. Atuahene's name.

24 The next page and all the subsequent pages
25 are screenshots from our customer information

1 management system just to show that the accounts, in
2 fact, were in her name and where I gathered the summary
3 information from for page one.

4 Q. And if you can turn to PECO Exhibit 2, back
5 - it's in the - the larger stacks of exhibits. And
6 it's a one-page document bold titled Collections
7 History. Can you tell us what that exhibit is?

8 A. Yes. This collections history is
9 information that, again, gathered from PECO's customer
10 information management system. That demonstrates that
11 at one point, PECO did issue a termination notice for
12 the account of 07200037070 for the service address of
13 7500 North 21st Street.

14 And the top part here, you'll see that on
15 August 30th, 2019, a disconnect notice activity was
16 issued on the account and that means that PECO had sent
17 out a ten-day termination notice. The bottom portion
18 of this page here shows the contacts that we place on
19 the accounts so that we're aware of, you know, this
20 activity, which summarizes that the termination was
21 effective on or after September 16, 2019, for a
22 termination amount of \$1,805.90.

23 Q. Okay.

24 If you can turn to PECO Exhibit 3. It's a
25 Case Details Report and a BCS Decision Report for BCS

1 investigation, please call me directly at 215-841-43 -
2 I'm sorry, 4239, to schedule the appointment.

3 Q. Okay.

4 And do you know if the high-bill field
5 investigation ever occurred?

6 A. No. From my review of customer records, the
7 - there was no appointments actually scheduled and
8 completed at the property after this date.

9 Q. Would - Mr. Atuahene testified that, I think
10 that he had called, I think he said three times. Would
11 - those calls would've been logged in PECO's records.

12 Correct?

13 A. Yes.

14 Q. Did you see any such calls in PECO's
15 records?

16 A. No. I did not.

17 Q. All right.

18 And if you can go to the next page, to PECO
19 Exhibit 5, it is a - it's a one-page email from you to
20 an email address of fas098@yahoo.com, dated November
21 12, 2019.

22 Do you recall Mr. Atuahene testify that
23 email address is his address?

24 A. Yes.

25 Q. Okay.

1 And you sent him this email.

2 Right?

3 A. Yes. I sent him this email, and this email
4 address was actually -. It's the email address listed
5 on - filed on the complaint.

6 Q. Okay.

7 And what did you say in this email?

8 A. So I had sent - this is an email that I had
9 sent to Mr. Atuahene after I had conversations with him
10 on November the 7th, 2019. We had discussed setting up
11 an appointment to test his electric meter and do a
12 high-bill field investigation for him at the property,
13 which at the time he was in agreement on.

14 But he, at that time, did not have time to
15 discuss an appointment date and had asked me to call
16 him back later on. I was not able to reach him, so I
17 -. On the November the 12th, I had sent him this
18 email, just to reach out again, to confirm that, you
19 know, he is still interested in scheduling this
20 appointment and providing him with my phone number.

21 Q. Okay.

22 And Mr. Atuahene had testified that, I think
23 he said he had tried to call you once. Did - did you
24 have any record that he tried to call you once?

25 A. I do not have records of a call from Mr.

1 Atuahene.

2 Q. Okay.

3 And if - if he had called, it would've been
4 logged in PECO's record.

5 Correct?

6 A. Yes. If I had received a call, I would have
7 logged that into PECO's records.

8 Q. What if he had left a voicemail for you?

9 A. Yes.

10 Q. It would be logged in?

11 A. Yes. I would have logged that.

12 Q. And PECO - PECO did go out and check the
13 meter.

14 Correct?

15 A. Yes. Due to not hearing back from Mr.
16 Atuahene for a full, comprehensive high-bill
17 investigation, because the meter was actually located
18 outside and we had the possibility of gaining access,
19 we actually still had sent a field technician to the
20 property on November the 19th of 2019.

21 Q. And that's - our next witnesses are going to
22 testify to that.

23 So that - is there anything else you wanted
24 to add from the exhibits you do have in front of you,
25 Ms. Leung?

1 by PECO?

2 THE WITNESS: Thirty (30) years.

3 JUDGE: So what did you do becoming a
4 business process manager?

5 THE WITNESS: I was a business analyst.
6 I was a benchmarking specialist. I was a lead
7 assessment analyst. I was also a senior supervisor
8 auditor and a business process lead assessor.

9 JUDGE: Did you look over the meter
10 history regarding this particular complaint?

11 THE WITNESS: Yes, Your Honor.

12 JUDGE: Thank you.

13 Mr. Fisher, you may continue with your
14 witness.

15 ATTORNEY FISHER: Thank you, Your Honor.

16 ---

17 DIRECT EXAMINATION

18 ---

19 BY ATTORNEY FISHER:

20 Q. Mr. Landolphi, you have the packet of our
21 exhibits in front of you.

22 Right?

23 A. Yes.

24 Q. Okay.

25 And can you turn to PECO Exhibit 6 and 7?

1 A. Yes.

2 Q. All right.

3 Were Exhibits 6 and 7 kept - were these
4 documents kept in the normal course of doing business?

5 A. Yes. Exhibit 7 and Exhibit 6 are snapshots
6 from our metering system.

7 Q. Okay.

8 And if we - if you'd start with Exhibit 6,
9 so it's a snapshot from the metering system. Can you
10 tell us what - and Exhibit 6 is a three-page document
11 up for - up top, it's meter number 118926817 on the
12 first of the three pages.

13 What does the first page of this document
14 show?

15 A. The first page shows, basically, the summary
16 of the history of this meter. So the highlighted items
17 that you have the equipment number and then if you look
18 at, a little bit in the middle, there's another
19 highlight, pass and fail, one indicator, which
20 indicates passing on the test and then the next
21 highlighted item is the assembly code, which is the
22 type of meter, the XR2SAMI and then the last
23 highlighted item is the last testing for this meter in
24 the meter shop, which was on November 5th, 2014.

25 Q. And the meter shop, that's - is that part of

1 PECO?

2 A. Yes. In Berwin.

3 Q. In Berwin. Okay.

4 And do you see on the left side, the left
5 column, second from the lines on the bottom, there is a
6 - it's kind of faded, it's upload date. Do you know
7 what that date is?

8 A. Yeah. Actually, that's the date that I went
9 into the system to do some research on - on this
10 particular meter.

11 Q. Okay.

12 So that - that's the date when - I guess you
13 would've taken this snapshot or -?

14 A. Yeah. I did my research and I took
15 snapshots of the test and results.

16 Q. Okay. Thank you.

17 And then on the second page of Exhibit 6, if
18 you can explain to us what this document shows?

19 A. Yes. This is the test results from the
20 meter shop. The meter was out in the field and it was
21 brought into the shop and it was tested, as you see on
22 the highlighted dates of 11/5/2014. You'll see on the
23 right, about three-quarters up, some of the test
24 results represent 99.86 percent, 99.93 percent and on
25 the left, you'll see a 99.93 percent.

1 When we test our meters, accuracy is within
2 a range of a plus or a minus two. So anything between
3 98 and 102 percent is certified as accurate.

4 Q. So this - this meter was accurate when it
5 was tested on November 5, 2014?

6 A. Yes.

7 Q. And the last page of Exhibit 6, if you can
8 tell us what that - what that shows?

9 A. This represents the test when it actually
10 came from the vendor manufacturer. This test was done
11 by the vendor on September 24th, 2012. You could see
12 at the very bottom under comments, the highlight
13 manufacturers test. And again, the results are within
14 that plus or minus two percent range. You'll see on
15 the right, again, three-quarters up, we have a 100.00
16 percent and a 100.02 percent and a little up, we have a
17 100.03 percent.

18 Q. And this is - this meter - the manufacturer
19 sends the meter to PECO, that's when - this is the
20 manufacturer test?

21 A. Yes. Yes. A shipment comes in. They send
22 us a vendor file that has these test results in. I'll
23 enter it into the system and this will be the record of
24 the - the vendor's test.

25 Q. Thank you.

1 And if you can turn to PECO Exhibit 7. It
2 is a one-page document; Certificate of Calibration of
3 accurate calibration services. It's dated July 22,
4 2014. Now, what is this document?

5 A. So this represents the testing of our actual
6 meter tests machine, our WECO test board. So we are -
7 that's tested annually by Accurate Calibration Services
8 and then on the bottom, the machine they use to start
9 our WECO board, this Radian Model 21-112, that is also
10 certified and tested by them. So the equipment they
11 use to test our boards is also certified.

12 Q. And Mr. Lerro is going to testify next on
13 the last exhibit, PECO Exhibit 8, but in PECO Exhibit
14 7, the meter was tested. Is this the Certificate of
15 Calibration and it would certify that that test was -
16 it was calibrated and whatever they used to test the -?

17 A. Well, the unit that - that Mr. Lerro uses in
18 the field, that's a separate calibration through
19 another company. It's also Radian, but it's another
20 machine and that tests those field units.

21 Q. Okay.

22 A. Yeah.

23 ATTORNEY FISHER: Okay.

24 I have no further questions, Your Honor.

25 JUDGE: Mr. Atuahene, the witness is

1 available for your Cross Examination.

2 MR. ATUAHENE: Thank you, Your Honor.

3 ---

4 CROSS EXAMINATION

5 ---

6 BY MR. ATUAHENE:

7 Q. Let's go to Exhibit 7, you talked about the
8 Certificate of Calibration. The dates for the
9 calibration was 2014, July 2014.

10 A. Yes.

11 Q. Right?

12 Why - why - why - how long is the
13 calibration effective?

14 A. Annual basis.

15 Q. An annual basis?

16 A. Yes, sir.

17 Q. We know of the calibration in 2014. Was
18 there a calibration in 2016?

19 A. Yes. I just don't have that. I have the
20 '14 because that's when the test was done. But we do
21 have the records of the other information. Every year
22 - we have every years' test results for calibration.

23 Q. Why - why don't you have it?

24 A. Because the - the question - the support was
25 for the 2014 meter test. So I provided the results of

1 they're filed at 23rd Street. I'm out at Christian
2 Street. All the records of the field visits come to
3 me. I order the records and send them there to be
4 filed.

5 JUDGE: And how long have you been a
6 senior field foreman?

7 THE WITNESS: Sixteen (16) years.

8 JUDGE: How long have you been employed
9 by PECO?

10 THE WITNESS: August this year will be
11 40.

12 JUDGE: Congratulations.

13 THE WITNESS: Thank you.

14 JUDGE: Mr. Fisher, you may proceed with
15 your witness.

16 ATTORNEY FISHER: Thank you, Your Honor.

17 ---

18 DIRECT EXAMINATION

19 ---

20 BY ATTORNEY FISHER:

21 Q. Mr. Lerro, you got the packet of our
22 exhibits in front of you.

23 A. Yes, I do.

24 Q. And can you turn to PECO Exhibit 8?

25 A. Okay.

1 Q. It is five pages, the first page of which is
2 entitled High Bill Report Residential Service. Can you
3 tell us what this -? Well, before you do that, what -
4 what is this document?

5 A. This is a residential investigation form
6 that's taken out on all residential field
7 investigations that my technicians use.

8 Q. And this was taken out on Agnes Atuahene's
9 account on the first page, Account 0720037070.

10 Correct?

11 A. That is correct. For 7500 North 21st
12 Street.

13 Q. And were these - did all five of these
14 pages, are these kept in the ordinary course of PECO's
15 records?

16 A. Yes, they are.

17 Q. And what does the first page show?

18 A. The first page is actually the back page of
19 page two of Exhibit 8, there's past the front page,
20 page two, this is the back page where the report is
21 actually written. Gives you a comment field,
22 additional reported information at the bottom. It's
23 filled out for every one of the field visits that we go
24 out to. So in this case, page one of the field
25 document was not used because it was for an instrument

1 test only. You can see that on page two of Exhibit 8,
2 instrument test only and it was underlined by the
3 technician. Page one of that is the back page.

4 Q. Okay.

5 And so the back - so there was instrument
6 tests only, so there was no appliance analysis.

7 Correct?

8 A. Correct. There was no appliance analysis.
9 That's only done when the technician actually gets into
10 the property and go around and record the appliances.

11 Q. Okay.

12 So the technician could not get into the
13 property. They couldn't complete the appliance
14 analysis?

15 A. Exactly.

16 Q. And what does the page one, the back page
17 show?

18 A. It shows that on November 19th, 2019, Eric
19 Riley, which you see was the name of the investigator,
20 went out to the property, did a meter test. There was
21 no answer, N slash A stands for no answer, at the front
22 door. Meter test completed. Verified meter accuracy
23 and then he - he test the meter twice on both full load
24 and light load.

25 What full load is, is - or H/L, which is

1 heavy load, it - the tester that we use simulates a
2 large vial of electricity going through the meter. The
3 light load, the L/L, simulates a very minimal amount of
4 load. This way we can get a true reading of if the
5 meter was spinning very fast or if the meter was
6 spinning very slowly. So we have a full load and a
7 light load.

8 On the full load, for the first test, it
9 came out that 99.89 percent, well within the two
10 percent ratio. And on light load, it came out to 99.2,
11 same thing for the second test.

12 JUDGE: 99.92?

13 THE WITNESS: 99.92 on the second test.
14 Yes. And then on the heavy load for the second test,
15 99.89 and again, 99.92 for light load.

16 BY ATTORNEY FISHER:

17 Q. And the investigator you said was Eric
18 Riley.

19 Correct?

20 A. That's correct.

21 Q. And do you supervise Mr. Riley?

22 A. Yes, I do. He's the senior employee. He
23 has about 26 years with PECO.

24 Q. Okay.

25 And he reports to you?

1 A. He reports directly to me, yes.

2 Q. And page two, you mentioned right in the
3 middle of the page, instrument test only. What are the
4 - see the bottom half of the page, there's - you'll see
5 11/19 and there's dates down there? Can you make out
6 what that numbers are?

7 A. Sure.

8 The meter number that he went to at the
9 property to check was 118926817. That's the number in
10 the left-hand box in the one that says electric meter.
11 The type of meter rate it was, was R. 7.2 is the Kh
12 rating. That is a number that is on the meter, is on
13 every meter as has different Kh readings. But that
14 gives you what to set the meter tester up at. So it's
15 reading the same reading as the Kh for the meter, and
16 that's kilowatt hour readings.

17 The seconds on the passing load, what he had
18 done was, when he got to the meter, he clocked the
19 meter to see what was on it at the time. And what
20 clocking is, he takes the meter - and this meter is a
21 digital meter so it will have dots that flash. There
22 is - like the old meter, we used to have one revolution
23 of the disk. With the meters flashing on/off, on/off,
24 he clocks the on and off of the meter and it's one
25 revolution for that series of dots that flash.

1 So what he does that to - is to be able to
2 tell how many watts are on the meter at the time.
3 There's a calculation that we use to tell us how many
4 watts are on that meter. He wants to check that before
5 he pulls the meter out of the socket to make sure
6 there's nothing very extremely high load on it, like a
7 hot water heater, or a stove or anything like that. So
8 he checks that.

9 In the date area, it was the date that he
10 was there, 11/19. The 13782 is the reading at the time
11 that he was at the meter. That was the electronic
12 reading on the meter. The usage between the last
13 reading, which was on 11/24 - I'm sorry, 11/4, was
14 13681. That was a difference of 101.

15 So what he does is, he takes with him the
16 reading that we last had actual, which was on 11/4, and
17 he subtracts that from the reading that we have when
18 he's out there on 11/19 and there was a difference of
19 101 kilowatt hours. He takes that and divides it by an
20 average of 30 days, and that gave you 6.73 kilowatts
21 per day. So of the 101, he divides that by 30. It
22 comes out to 6.1 a day. Estimated for the next bill
23 for the whole month would be 202 days or 202 kilowatt
24 hours for the month. And at that time when he was
25 there, using the calculation of the 90 to 71 seconds,

1 it was 284 watts on the meter at the time.

2 Q. And if you'd turn to the next page of PECO
3 Exhibit 8, that's the PECO Energy Electric Meter Test.

4 A. Yes.

5 Q. What is this showing?

6 A. This is the actual form that Mr. Riley fills
7 out in front that goes as part of the PECO record.
8 This is the meter tests form. So it gives you full
9 information on it. It gives you the meter number. The
10 address that it was taken for, the date that the meter
11 test was done, the average and light load found. What
12 type of watt hour meter it was, that's WHM. It's an
13 L&G, a Landis and Gyr Meter. So he'd note that down so
14 we have the right information. How many - what type of
15 meter it was. It was an AMI, an automatic meter
16 reading device. How many dials it had, six digits for
17 the dials. And then the bottom is the test one and
18 test two information that he took as found and as left.

19 If you go over to the far right, you'll see
20 the meter reading, which corresponds with the back side
21 of the yellow sheet, 13782, at the time that he tested
22 the meter. His remarks that he pencils in, meter found
23 to be accurate and working within the PECO and PUC
24 guidelines. Who it was tested by, Eric Riley, his
25 payroll number. And the STD, which is the number of

1 the actual tests, or the standardized tests. The test
2 information, what date the meter tester was calibrated
3 and what date it was due to be recalibrated. So it was
4 done on August the 2nd, 2019, six months later, they're
5 tested every six months for calibration. 2/2 of '20 is
6 when it was due again.

7 Q. And if you can turn to page four of this
8 exhibit. It says Probewell. What is this?

9 A. Okay. What this is, is it's an actual tag
10 that hangs from the meter tester face and it's so that
11 the user of the tester can look at it, see when it was
12 tested, the serial number of the tester to make sure
13 inside that tag, matches the serial number for the tag
14 on the outside. The date it was tested and the date
15 it's due to be retested.

16 So for the retest date, the due date, the
17 testers are returned to me. I drive out to the Berwin
18 shop where Ralph resides and I got there and bring them
19 the testers, swap them out and take the one that's
20 tested to return back to the shop.

21 Q. These dates match up with what we just
22 looked at on the previous page.

23 Right?

24 A. Yes. The test date for the meter was
25 11/19/2019, just about right in the middle of when the

1 tester was tested and before it was due.

2 Q. And the last page of Exhibit 8?

3 A. Yeah, the actual last page, we normally
4 don't take, but since these are PUC cases, we do it.
5 This is the actual property at 7500 North 21st Street,
6 meter in the board at the property where we tested it
7 and it's showing you the suction cup on the front, that
8 black, and the wire coming out the side are actually
9 hooked up to the tester to show that we did physically
10 test that meter on that day. And you can tell by the
11 reading of 013782 matches the day that Mr. Riley was
12 there doing the meter test. So the picture was taken
13 any time after the day of the 19th when the meter was
14 read.

15 ATTORNEY FISHER: I don't have anything
16 - further questions. Thank you.

17 JUDGE: Mr. Atuahene, the witness is
18 available for your Cross Examination.

19 MR. ATUAHENE: Thank you, Your Honor.

20 JUDGE: You're welcome.

21 ---

22 CROSS EXAMINATION

23 ---

24 BY MR. ATUAHENE:

25 Q. You mentioned that you didn't do the test

Exhibit “2”

Account Number: 720037070
 Account Name: AGNES ATUAHENE
 Account Status: ACTIVE
 Meter Bill Group: 7

Service Address:
 7500 N 21ST ST
 PHILADELPHIA, PA 19138

Mail To:
 AGNES ATUAHENE
 7500 N 21ST ST
 PHILADELPHIA, PA 19138

Current Bill: \$35.00
 Billed Prior: \$2,054.45
 Balance Due: \$2,089.45

Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 CAP Pre-program Arrears: \$0.00
 Payment Agreement Balance: \$0.00

Account Balance: \$2089.45



Account Transaction Activity

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
11/05/2014	CONNECTION CHARGE - STANBARD																
11/05/2014	ELECTRIC SERVICE		10/27/2014 - 11/04/2014	52352	ACTUAL	67591532	52	0		\$6.00	\$0.00	\$16.07	\$16.07	12/01/2014	\$16.07	99	\$0.00
12/08/2014	LATE PAYMENT CHARGE									\$0.15							
12/10/2014	ELECTRIC SERVICE		11/04/2014 - 12/09/2014	52595	ESTIMATE	67591532	243	0		\$47.31	\$16.22	\$47.31	\$63.53	01/02/2015	\$63.53	734	\$0.00
01/07/2015	LATE PAYMENT CHARGE									\$0.53							
01/09/2015	TRANSFER DEBIT FROM ACCOUNT 74880-69135 (SERVICE AT 2124 N 11TH ST PHILADELPHIA PA 19122)									\$69.82							
01/12/2015	ELECTRIC SERVICE		12/09/2014 - 01/08/2015	52810	ACTUAL	67591532	215	0		\$21.76	\$121.30	\$50.83	\$172.13	02/03/2015	\$172.13	772	\$0.00
02/10/2015	LATE PAYMENT CHARGE									\$16.49							
02/12/2015	ELECTRIC SERVICE		01/08/2015 - 02/09/2015	53060	ACTUAL	67591532	250	0		\$24.06	\$174.50	\$43.24	\$217.74	03/06/2015	\$217.74	1,100	\$0.00
03/05/2015	ALTERNATE ELEC SERVICE	PAYMENT								\$19.18							
03/12/2015	ELECTRIC SERVICE		02/09/2015 - 02/16/2015	53113	ACTUAL	67591532	53			\$20.72	\$117.74	\$35.98	\$153.72	04/06/2015	\$153.72	269	\$0.00
03/12/2015	ALTERNATE ELEC SERVICE		02/16/2015 - 03/10/2015	146	ACTUAL	118926817	146			\$20.72	\$117.74	\$35.98	\$153.72	04/06/2015	\$153.72	852	\$0.00
03/13/2015	LATE PAYMENT CHARGE									\$15.26							
04/10/2015	TRANSFER DEBIT FROM ACCOUNT 16403-92053 (SERVICE AT 5728 N MARVINE ST PHILADELPHIA PA 19141)									\$1.62							
04/10/2015	ELECTRIC SERVICE		03/10/2015 - 04/08/2015	333	ACTUAL	118926817	187	0		\$135.02							
04/10/2015	ALTERNATE ELEC SERVICE									\$19.92	\$290.36	\$34.26	\$324.62	05/04/2015	\$324.62	573	\$0.00
04/13/2015	LATE PAYMENT CHARGE									\$14.34							
05/11/2015	ELECTRIC SERVICE		04/08/2015 - 05/07/2015	502	ACTUAL	118926817	169	0		\$2.16							
05/11/2015	ALTERNATE ELEC SERVICE									\$18.75	\$326.78	\$31.71	\$358.49	06/02/2015	\$358.49	201	\$0.00
05/12/2015	LATE PAYMENT CHARGE									\$12.96							
06/10/2015	LATE PAYMENT CHARGE	PAYMENT								\$4.56							
06/10/2015	ELECTRIC SERVICE		05/07/2015 - 06/08/2015	706	ACTUAL	118926817	204	0		\$3.17							
06/10/2015	ALTERNATE ELEC SERVICE									\$21.46	\$241.22	\$37.11	\$278.33	07/02/2015	\$278.33		\$0.00
06/25/2015		PAYMENT								\$15.65							
06/26/2015	RECONNECT FEE - CUT-OUT NON-PAY									-\$253.49							
06/26/2015		PAYMENT								-\$144.00							
07/15/2015	ELECTRIC SERVICE		06/08/2015 - 07/11/2015	954	ACTUAL	118926817	248	0		\$20.00							
07/15/2015	ALTERNATE ELEC SERVICE									\$24.42	-\$99.16	\$43.44	-\$55.72	08/06/2015	-\$55.72		\$0.00
08/10/2015	ELECTRIC SERVICE		07/11/2015 - 08/06/2015	1142	ACTUAL	118926817	188	0		\$19.02							
										\$20.38	-\$55.72	\$34.80	-\$20.92	09/01/2015	-\$20.92		\$0.00

PECO EX. 1

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
08/10/2015	ALTERNATE ELEC SERVICE									\$14.42							
09/08/2015	ELECTRIC SERVICE		08/06/2015 - 09/04/2015	1350	ACTUAL	118926817	208	0		\$21.72	-\$20.92	\$37.67	\$16.75	09/30/2015	\$16.75		\$0.00
09/08/2015	ALTERNATE ELEC SERVICE									\$15.95							
09/29/2015		PAYMENT								-\$16.75							
10/05/2015	TRANSFER DEBIT FROM ACCOUNT 25462-03081 (SERVICE AT 5512 HADFIELD ST PHILADELPHIA PA 19143)									\$48.97							
10/08/2015	ELECTRIC SERVICE		09/04/2015 - 10/06/2015	1574	ACTUAL	118926817	224	0		\$22.78	\$48.97	\$39.96	\$88.93	10/30/2015	\$88.93		\$0.00
10/08/2015	ALTERNATE ELEC SERVICE									\$17.18							
11/06/2015	ELECTRIC SERVICE		10/06/2015 - 11/04/2015	1755	ACTUAL	118926817	181	0		\$19.90	\$88.93	\$33.78	\$122.71	11/30/2015	\$122.71	186	\$0.00
11/06/2015	ALTERNATE ELEC SERVICE									\$13.88							
11/09/2015	LATE PAYMENT CHARGE									\$1.24							
11/17/2015		PAYMENT								-\$50.00							
11/25/2015		PAYMENT								-\$50.00							
12/07/2015	LATE PAYMENT CHARGE									\$0.34							
12/09/2015	ELECTRIC SERVICE		11/04/2015 - 12/07/2015	1861	ACTUAL	118926817	206	0		\$21.83	\$24.29	\$37.63	\$61.92	12/31/2015	\$61.92	433	\$0.00
12/09/2015	ALTERNATE ELEC SERVICE									\$15.80							
12/28/2015	TRANSFER DEBIT FROM ACCOUNT 41251-03151 (SERVICE AT 5528 CROWSON ST PHILADELPHIA PA 19144)									\$46.43							
01/05/2016	LATE PAYMENT CHARGE									\$0.29							
01/11/2016	ELECTRIC SERVICE		12/07/2015 - 01/08/2016	2203	ACTUAL	118926817	242	0		\$24.93	\$108.64	\$43.44	\$152.08	02/02/2016	\$152.08	545	\$0.00
01/11/2016	ALTERNATE ELEC SERVICE									\$18.51							
01/20/2016		PAYMENT								-\$61.92							
02/09/2016	LATE PAYMENT CHARGE									\$1.24							
02/11/2016	ELECTRIC SERVICE		01/08/2016 - 02/09/2016	2463	ACTUAL	118926817	260	0		\$28.21	\$91.40	\$48.10	\$139.50	03/04/2016	\$139.50	898	\$0.00
02/11/2016	ALTERNATE ELEC SERVICE									\$19.89							
02/23/2016		PAYMENT								-\$90.16							
03/08/2016		PAYMENT								-\$48.10							
03/09/2016	LATE PAYMENT CHARGE									\$0.02							
03/11/2016	ELECTRIC SERVICE		02/09/2016 - 03/09/2016	2683	ACTUAL	118926817	220	0		\$25.29	\$1.26	\$43.12	\$43.38	04/04/2016	\$43.38	759	\$0.00
03/11/2016	ALTERNATE ELEC SERVICE									\$16.83							
04/04/2016		PAYMENT								-\$43.38							
04/11/2016	ELECTRIC SERVICE		03/09/2016 - 04/07/2016	2889	ACTUAL	118926817	206	0		\$24.28	\$0.00	\$40.04	\$40.04	05/03/2016	\$40.04	361	\$0.00
04/11/2016	ALTERNATE ELEC SERVICE									\$15.76							
05/10/2016	LATE PAYMENT CHARGE									\$0.33							
05/10/2016	ELECTRIC SERVICE		04/07/2016 - 05/06/2016	3101	ACTUAL	118926817	212	0		\$24.71	\$40.37	\$40.93	\$81.30	06/01/2016	\$81.30	280	\$0.00
05/10/2016	ALTERNATE ELEC SERVICE									\$16.22							
05/25/2016		PAYMENT								-\$40.37							
06/07/2016	LATE PAYMENT CHARGE									\$0.61							
06/08/2016	ELECTRIC SERVICE		05/06/2016 - 06/07/2016	3346	ACTUAL	118926817	245	0		\$27.14	\$41.54	\$45.88	\$87.42	06/30/2016	\$87.42		\$0.00
06/08/2016	ALTERNATE ELEC SERVICE									\$18.74							
07/06/2016	LATE PAYMENT CHARGE									\$0.88							
07/08/2016	ELECTRIC SERVICE		06/07/2016 - 07/07/2016	3572	ACTUAL	118926817	226	0		\$25.77	\$88.30	\$43.06	\$131.36	08/01/2016	\$131.36		\$0.00
07/08/2016	ALTERNATE ELEC SERVICE									\$17.29							
08/08/2016	LATE PAYMENT CHARGE									\$1.95							
08/08/2016	ELECTRIC SERVICE		07/07/2016 - 08/05/2016	3801	ACTUAL	118926817	229	0		\$25.98	\$133.31	\$43.50	\$176.81	08/30/2016	\$176.81		\$0.00
08/08/2016	ALTERNATE ELEC SERVICE									\$17.52							
08/12/2016		PAYMENT								-\$88.00							
09/07/2016	LATE PAYMENT CHARGE									\$1.30							
09/08/2016	ELECTRIC SERVICE		08/05/2016 - 09/06/2016	4054	ACTUAL	118926817	253	0		\$27.76	\$90.11	\$47.11	\$137.22	09/30/2016	\$137.22		\$0.00

Transaction Dt	Product Type	Credit source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
09/08/2016	ALTERNATE ELEC SERVICE	PAYMENT								\$19.35							
09/29/2016	LATE PAYMENT CHARGE									-\$88.00							
10/05/2016	ELECTRIC SERVICE		09/06/2016 - 10/05/2016	4270	ACTUAL	118926817	216	0		\$25.04	\$49.93	\$41.56	\$91.49	11/01/2016	\$91.49		\$0.00
10/07/2016	ALTERNATE ELEC SERVICE									\$16.52							
11/07/2016	ELECTRIC SERVICE		10/05/2016 - 11/03/2016	4460	ACTUAL	118926817	190	0		\$23.12	\$91.49	\$37.66	\$129.15	11/29/2016	\$129.15	162	\$0.00
11/07/2016	ALTERNATE ELEC SERVICE									\$14.54							
12/08/2016	LATE PAYMENT CHARGE									\$1.34							
12/08/2016	LATE PAYMENT CHARGE									\$1.66							
12/08/2016	ELECTRIC SERVICE		11/03/2016 - 12/06/2016	4693	ACTUAL	118926817	233	0		\$17.82	\$132.15	\$44.10	\$176.25	12/30/2016	\$176.25	517	\$0.00
12/08/2016	ALTERNATE ELEC SERVICE									\$26.28							
12/08/2016	ELECTRIC SERVICE									\$17.82							
01/04/2017	LATE PAYMENT CHARGE									\$2.57							
01/11/2017	ELECTRIC SERVICE		12/06/2016 - 01/09/2017	5005	ACTUAL	118926817	312	0		\$32.00	\$178.82	\$54.43	\$233.25	02/02/2017	\$233.25	957	\$0.00
01/11/2017	ALTERNATE ELEC SERVICE									\$22.43							
02/07/2017	LATE PAYMENT CHARGE									\$3.39							
02/09/2017	ELECTRIC SERVICE		01/09/2017 - 02/08/2017	5308	ACTUAL	118926817	303	0		\$31.30	\$236.64	\$53.09	\$289.73	03/03/2017	\$289.73	758	\$0.00
02/09/2017	ALTERNATE ELEC SERVICE									\$21.79							
03/08/2017	LATE PAYMENT CHARGE									\$4.19							
03/10/2017	ELECTRIC SERVICE		02/08/2017 - 03/09/2017	5559	ACTUAL	118926817	251	0		\$27.49	\$293.92	\$45.54	\$339.46	04/03/2017	\$339.46	580	\$0.00
03/10/2017	ALTERNATE ELEC SERVICE									\$18.05							
04/10/2017	LATE PAYMENT CHARGE									\$4.87							
04/19/2017	ELECTRIC SERVICE		03/09/2017 - 04/07/2017	5964	ACTUAL	118926817	405	0		\$38.70	\$344.33	\$67.82	\$412.15	05/02/2017	\$412.15	616	\$0.00
04/19/2017	ALTERNATE ELEC SERVICE									\$29.12							
04/14/2017	TRANSFER DEBIT FROM ACCOUNT 47491-15084 (SERVICE AT 920 E PRICE ST PHILADELPHIA PA 19138)	PAYMENT								-\$150.00							
04/24/2017	TRANSFER DEBIT FROM ACCOUNT 47491-15084 (SERVICE AT 920 E PRICE ST PHILADELPHIA PA 19138)	PAYMENT								\$102.78							
05/05/2017	LATE PAYMENT CHARGE									-\$200.00							
05/09/2017	BUDGET BILLING									\$1.02							
05/10/2017	ELECTRIC SERVICE		04/07/2017 - 05/08/2017	6220	ACTUAL	118926817	256	0		\$27.59	\$155.95	\$47.00	\$212.95	06/01/2017	\$212.95	126	-\$1.00
05/10/2017	ALTERNATE ELEC SERVICE									\$18.41							
06/06/2017	LATE PAYMENT CHARGE									\$3.00							
06/06/2017	TRANSFER DEBIT FROM ACCOUNT 74880-69180 (SERVICE AT 2124 N 11TH ST PHILADELPHIA PA 19122)									\$161.96							
06/08/2017	BUDGET BILLING									\$47.00							
06/08/2017	ELECTRIC SERVICE		05/08/2017 - 06/07/2017	6452	ACTUAL	118926817	232	0		\$25.78	\$374.88	\$50.03	\$424.91	06/30/2017	\$424.91	18	-\$5.54
06/08/2017	ALTERNATE ELEC SERVICE									\$16.68							
07/06/2017	LATE PAYMENT CHARGE									\$5.83							
07/10/2017	BUDGET BILLING	PAYMENT								-\$200.00							
07/10/2017	ELECTRIC SERVICE		06/07/2017 - 07/07/2017	6690	ACTUAL	118926817	238	0		\$26.12	\$230.74	\$47.00	\$277.74	08/01/2017	\$277.74		-\$9.31
07/10/2017	ALTERNATE ELEC SERVICE	PAYMENT								\$17.11							
08/08/2017	BUDGET BILLING									-\$215.60							
08/08/2017	LATE PAYMENT CHARGE									\$47.00							
08/08/2017	ELECTRIC SERVICE		07/07/2017 - 08/07/2017	6938	ACTUAL	118926817	248	0		\$0.71	\$62.85	\$47.00	\$109.85	08/30/2017	\$109.85		-\$11.68
08/08/2017	ALTERNATE ELEC SERVICE									\$17.83							
09/06/2017	BUDGET BILLING									\$47.00							
09/06/2017	LATE PAYMENT CHARGE									\$1.38							

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Ant Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
09/06/2017	ELECTRIC SERVICE		08/07/2017 - 09/05/2017	7155	ACTUAL	118926817	217	0		\$24.50	\$111.23	\$47.00	\$158.23	09/28/2017	\$139.75		-\$18.48
09/08/2017	ALTERNATE ELEC SERVICE	PAYMENT								\$15.60							
09/08/2017	LATE PAYMENT CHARGE									-\$50.00							
10/03/2017	BUDGET BILLING									\$1.32							
10/06/2017	ELECTRIC SERVICE		09/05/2017 - 10/04/2017	7371	ACTUAL	118926817	216	0		\$24.52	\$109.55	\$47.00	\$156.55	10/31/2017	\$131.12		-\$25.43
10/06/2017	ALTERNATE ELEC SERVICE	PAYMENT								\$15.53							
11/06/2017	BUDGET BILLING									-\$50.00							
11/06/2017	ELECTRIC SERVICE		10/04/2017 - 11/02/2017	7571	ACTUAL	118926817	200	0		\$47.00							
11/06/2017	ALTERNATE ELEC SERVICE									\$23.38	\$106.55	\$47.00	\$153.55	11/28/2017	\$118.88	39	-\$34.67
11/07/2017	LATE PAYMENT CHARGE									\$14.38							
12/06/2017	BUDGET BILLING									\$1.03							
12/06/2017	ELECTRIC SERVICE		11/02/2017 - 12/05/2017	7876	ACTUAL	118926817	305	0		\$47.00							
12/06/2017	ALTERNATE ELEC SERVICE									\$21.93	\$154.58	\$47.00	\$201.58	12/28/2017	\$172.68	584	-\$28.90
01/10/2018	BUDGET BILLING									\$47.00							
01/10/2018	ELECTRIC SERVICE		12/05/2017 - 01/08/2018	8401	ACTUAL	118926817	525	0		\$46.19	\$201.58	\$47.00	\$248.58	02/01/2018	\$258.51	1,148	\$9.93
01/10/2018	ALTERNATE ELEC SERVICE									\$39.64							
02/09/2018	BUDGET BILLING									\$47.00							
02/09/2018	ELECTRIC SERVICE		01/08/2018 - 02/07/2018	8830	ACTUAL	118926817	429	0		\$47.00	\$248.58	\$47.00	\$295.58	03/05/2018	\$329.49	853	\$33.91
02/09/2018	ALTERNATE ELEC SERVICE									\$32.39							
03/12/2018	BUDGET BILLING									\$47.00							
03/12/2018	ELECTRIC SERVICE		02/07/2018 - 03/08/2018	9220	ACTUAL	118926817	390	0		\$35.92	\$295.58	\$47.00	\$342.58	04/03/2018	\$394.86	628	\$52.28
03/12/2018	ALTERNATE ELEC SERVICE									\$29.45							
04/09/2018	BUDGET BILLING									\$47.00							
04/09/2018	ELECTRIC SERVICE		03/08/2018 - 04/06/2018	9626	ACTUAL	118926817	406	0		\$37.21	\$342.58	\$47.00	\$389.58	05/01/2018	\$462.72	708	\$73.14
04/09/2018	ALTERNATE ELEC SERVICE									\$30.65							
05/09/2018	BUDGET BILLING									\$59.00							
05/09/2018	ELECTRIC SERVICE		04/06/2018 - 05/07/2018	9928	ACTUAL	118926817	302	0		\$30.03	\$389.58	\$59.00	\$448.58	05/31/2018	\$515.55	314	\$66.97
05/09/2018	ALTERNATE ELEC SERVICE									\$22.80							
06/08/2018	BUDGET BILLING									\$59.00							
06/08/2018	ELECTRIC SERVICE		05/07/2018 - 06/06/2018	10105	ACTUAL	118926817	177	0		\$21.48	\$448.58	\$59.00	\$507.58	07/02/2018	\$550.39		\$42.81
06/08/2018	ALTERNATE ELEC SERVICE									\$13.36							
07/09/2018	BUDGET BILLING									\$59.00							
07/09/2018	ELECTRIC SERVICE		06/06/2018 - 07/06/2018	10307	ACTUAL	118926817	202	0		\$23.46	\$507.58	\$59.00	\$566.58	07/31/2018	\$589.10		\$22.52
07/09/2018	ALTERNATE ELEC SERVICE									\$15.25							
08/08/2018	BUDGET BILLING									\$59.00							
08/08/2018	ELECTRIC SERVICE		07/06/2018 - 08/06/2018	10533	ACTUAL	118926817	226	0		\$25.17	\$566.58	\$59.00	\$625.58	08/30/2018	\$631.33		\$5.75
08/08/2018	ALTERNATE ELEC SERVICE									\$17.06							
09/07/2018	BUDGET BILLING									\$53.00							
09/07/2018	ELECTRIC SERVICE		08/06/2018 - 09/05/2018	10733	ACTUAL	118926817	200	0		\$23.32	\$625.58	\$53.00	\$678.58	10/07/2018	\$669.75		-\$8.83
09/07/2018	ALTERNATE ELEC SERVICE									\$15.10							
09/18/2018	TRANSFERS DEBIT FROM ACCOUNT 25462-03107 (SERVICE AT 5512 HADFIELD ST PHILADELPHIA PA 19143)																
09/18/2018	TRANSFERS DEBIT FROM ACCOUNT 01051-13086 (SERVICE AT 6203 LIMEKILN PIKE PHILADELPHIA PA 19141)																
09/24/2018	BUDGET BILLING									\$497.88							
10/05/2018	ELECTRIC SERVICE		09/05/2018 - 10/04/2018	10920	ACTUAL	118926817	187	0		\$53.00	\$1,367.19	\$53.00	\$1,420.19	10/30/2018	\$1,394.93		-\$25.26
10/05/2018	ALTERNATE ELEC SERVICE									\$22.45							

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
11/05/2018	BUDGET BILLING									\$53.00							
11/05/2018	ELECTRIC SERVICE		10/04/2018 - 11/03/2018	11101	ACTUAL	118926817	181	0		\$22.40	\$1,420.19	\$53.00	\$1,473.19	11/27/2018	\$1,431.00	211	-\$42.19
12/06/2018	BUDGET BILLING									\$13.67							
12/06/2018	ELECTRIC SERVICE		11/02/2018 - 12/05/2018	11352	ACTUAL	118926817	251	0		\$53.00	\$1,473.19	\$53.00	\$1,526.19	12/28/2018	\$1,477.18	699	-\$49.01
01/09/2019	BUDGET BILLING									\$18.95							
01/09/2019	ELECTRIC SERVICE		12/05/2018 - 01/08/2019	11605	ACTUAL	118926817	253	0		\$47.00							
02/08/2019	BUDGET BILLING									\$9.17	\$1,526.19	\$47.00	\$1,573.19	01/31/2019	\$1,511.62	847	-\$61.57
02/08/2019	ELECTRIC SERVICE		01/08/2019 - 02/07/2019	11817	ACTUAL	118926817	212	0		\$47.00							
03/11/2019	BUDGET BILLING									\$25.27							
03/11/2019	ELECTRIC SERVICE		02/07/2019 - 03/08/2019	12018	ACTUAL	118926817	201	0		\$21.18	\$1,573.19	\$47.00	\$1,620.19	03/04/2019	\$1,557.89	988	-\$62.30
03/11/2019	ELECTRIC SERVICE									\$47.00							
04/09/2019	BUDGET BILLING									\$24.35	\$1,620.19	\$47.00	\$1,667.19	04/02/2019	\$1,602.32	836	-\$64.87
04/09/2019	ELECTRIC SERVICE		03/08/2019 - 04/08/2019	12224	ACTUAL	118926817	206	0		\$20.08	\$1,667.19	\$47.00	\$1,714.19	05/01/2019	\$1,644.54	552	-\$69.65
05/08/2019	BUDGET BILLING									\$47.00							
05/08/2019	ELECTRIC SERVICE		04/08/2019 - 05/07/2019	12409	ACTUAL	118926817	185	0		\$17.61	\$1,714.19	\$35.00	\$1,749.19	05/30/2019	\$1,683.54	108	-\$65.65
06/07/2019	BUDGET BILLING									\$33.18							
06/07/2019	ELECTRIC SERVICE		05/07/2019 - 06/06/2019	12604	ACTUAL	118926817	195	0		\$15.82	\$1,749.19	\$35.00	\$1,784.19	07/01/2019	\$1,721.29		-\$62.90
07/09/2019	BUDGET BILLING									\$23.92							
07/09/2019	ELECTRIC SERVICE		06/06/2019 - 07/08/2019	12841	ACTUAL	118926817	237	0		\$13.83	\$1,784.19	\$35.00	\$1,819.19	07/31/2019	\$1,765.27		-\$53.92
08/07/2019	BUDGET BILLING									\$35.00							
08/07/2019	ELECTRIC SERVICE		07/08/2019 - 08/06/2019	13062	ACTUAL	118926817	221	0		\$16.80	\$1,819.19	\$35.00	\$1,854.19	08/29/2019	\$1,805.90		-\$48.29
09/04/2019	LATE PAYMENT CHARGE									\$26.07							
09/04/2019	ELECTRIC SERVICE		08/06/2019 - 09/05/2019	13289	ACTUAL	118926817	227	0		\$14.56	\$1,854.19	\$35.00	\$1,889.19				
09/06/2019	BUDGET BILLING									\$25.26							
09/06/2019	ELECTRIC SERVICE		08/06/2019 - 09/05/2019	13289	ACTUAL	118926817	227	0		\$35.00	\$1,889.19	\$35.00	\$1,924.19				
10/07/2019	BUDGET BILLING									\$26.50							
10/07/2019	ELECTRIC SERVICE		09/05/2019 - 10/04/2019	13493	ACTUAL	118926817	204	0		\$14.96	\$1,924.19	\$35.00	\$1,959.19				
11/05/2019	BUDGET BILLING									\$35.00							
11/05/2019	ELECTRIC SERVICE		10/04/2019 - 11/04/2019	13681	ACTUAL	118926817	188	0		\$13.44	\$1,959.19	\$35.00	\$1,994.19				
12/06/2019	BUDGET BILLING									\$13.77							
12/06/2019	ELECTRIC SERVICE		11/04/2019 - 12/05/2019	13890	ACTUAL	118926817	209	0		\$12.39	\$1,994.19	\$35.00	\$2,029.19				
01/09/2020	BUDGET BILLING									\$24.80							
01/09/2020	ELECTRIC SERVICE		12/05/2019 - 01/08/2020	14130	ACTUAL	118926817	240	0		\$35.00	\$2,029.19	\$35.00	\$2,064.19				
02/10/2020	BUDGET BILLING									\$18.70							
02/10/2020	ELECTRIC SERVICE		01/08/2020 - 02/07/2020	14329	ACTUAL	118926817	199	0		\$27.67	\$2,064.19	\$35.00	\$2,109.19				
02/10/2020	ELECTRIC SERVICE									\$35.00							
02/10/2020	ELECTRIC SERVICE									\$15.50							
02/10/2020	ELECTRIC SERVICE									\$24.75	\$2,054.45	\$35.00	\$2,089.45	03/03/2020	\$2,076.04	758	-\$13.41

Exhibit “3”

February 18, 2020

Case Details Report

BCS Case #: 003623265
Customer Name: AGNES ATUAHENE
Service Address: 7500 N 21TH STREET

BCS Bill Account #: 8888888888

Mailing Address: PHILADELPHIA, PA 19138

Home Phone: 0 -
Business Phone: 0 -
Business name: STEVE HUSBAND AUTH
Alternate contact:

Date Case Opened: 2018-06-12
PAR Case: N
Investigator Name: BCS CASE POOL
Investigator Phone: (717) 787-5468
Service class: R
Previous case #: 3595807

Date Cut Out: 9999-12-31

Universal Service: N

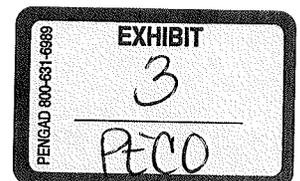
Contact Type: TELEPHONE
Amount in Arrears: \$0.00

Adults: 0
Children: 0
Children Ages:
Gross Income: \$0.00
Miscellaneous Info:

Complaint Reason:
BILLING DISPUTES (# 18)

Customer Problem Description:
CUSTOMER IS DISPUTING HIGH BILL. IT HAS BEEN HIGH 58.00 A MONTH AND SHOULD ONLY BE 30.00. PECO INVESTIGATED AND SAID THE BILL IS CORRECT. THEY ARE NOT HOME MUCH TO USE ELECTRIC JUST MAINLY WEEKENDS. THE CELL PHONE NUMBER (267) 335 - 3135 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS FAS098@YAHOO.COM HAS BEEN ALLOWED TO BE SHARED.

Company Position:





05/28/2018 THE BILL IS CORRECT, CONTACT THE PUC

February 18, 2020

Exhibit “4”

June 28, 2018

Steve Atuahene
7500 N. 21st Street
Philadelphia, PA 19138

Account Number: 07200-37070

Dear Mr. Atuahene:

In response to the Informal Complaint (BCS ST# 003623265) that was filed with the Public Utility Commission on June 12, 2018, the results of the investigation are as follows:

- Service was connected at 7500 N. 21st Street, Philadelphia, PA, in the name of Agnes Atuahene, effective 10/27/14. The payment history is poor. The monthly bills are not paid in full by the due dates. Eight payments were posted in the past 24 months, the last of which was posted on 10/13/17.
- All bills were rendered on actual readings. The meter transmits readings daily. Each subsequent reading verifies the accuracy of the billed readings. The amount of the average monthly bill is \$53.03. The account balance accrued due to the failure to remit good faith payments.
- PECO is willing to complete a high bill field investigation, which would include an appliance analysis, completion of a passing load test to verify the accuracy of the meter and the appliance load would be dropped to determine if there were any abnormal conditions at the property. If you are still interested in scheduling an appointment to complete a high bill field investigation., please call me directly at 215-841-4239 to schedule the appointment.
- The account balance is accurate. The account balance accrued due to the failure to pay the monthly bills.
- PECO is willing to negotiate payment terms upon your request.

The account balance is \$550.39, which includes a deferred budget balance of \$42.81. Pay the past due balance of \$448.58 immediately. Pay the current budget billing of \$59.00 by 7/2/18. Pay subsequent bills as rendered.

A report, with this information, will be forwarded to the Public Utility Commission. The Public Utility Commission will notify you of the decision.

Cordially,

Penni Williams

Analyst
Customer Relations

PECO EX. 4

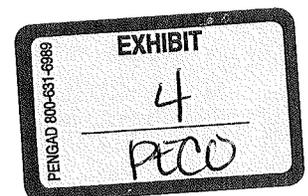


Exhibit “5”

Leung, Elsa:(PECO)

From: Leung, Elsa:(PECO)
Sent: Tuesday, November 12, 2019 3:41 PM
To: fas098@yahoo.com
Subject: FORMAL PUC COMPLAINT - C-2019-3012904 - Agnes and Steve Atuahene - Account 07200-37070

Good Afternoon Mrs. and Mr. Atuahene,

I am writing regarding the complaint you had filed with the Public Utility Commissions for the PECO Account referenced in the subject line. Per our conversation with Mr. Atuahene on Thursday 11/7/19, PECO would like to schedule an appointment to test your electric meter as your complaint included concerns that the meter was not functioning properly.

Please contact me at your earliest convenience at 267-533-1320 to further discuss your complaint and to schedule a meter test.

Thank you,
Elsa

Elsa Leung
Regulatory Assessor
PECO, An Exelon Company
267-533-1320 (Office)
215-841-6208 (Fax)
Elsa.Leung@peco-energy.com

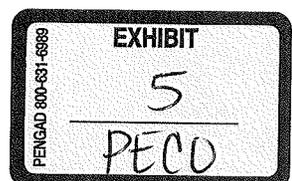


Exhibit “6”

HIGH BILL REPORT-RESIDENTIAL SERVICE

1. LAST BILLED READING VERIFIED:

YES NO NO ACCESS

2. DROPPED LOAD AND IDLED METER

YES NO DECLINED

3. PASSING LOAD TEST PERFORMED:

ELECTRIC: YES NO DECLINED

APPLIANCE USED: _____

KH: _____ No. of Seconds: _____

CLOCKED: _____ OF _____ (watts)

GAS: YES NO DECLINED

APPLIANCE USED: _____

Fl Dial: _____ No. of Seconds: _____

CLOCKED: _____ OF _____ (btu's)

4. FOREIGN WIRING/FOREIGN PIPING FOUND:

YES NO NO ACCESS

N/A

DETAILS: _____

METER ID UP FOUND: YES NO NO ACCESS

METER NUMBER	READING	ADJUSTED	SHOULD BE

ADDITIONAL REPORT: *N/A at Frt door MTR Test completed - Verified*
mtr accuracy Test 1 = HL = 99.99% LL = 99.92%
Test 2 = HL = 99.99% LL = 99.92%

ORAL UTILITY REPORT

NAME: *Agnes Atyahene* ADDRESS: *7500 N 21st St*

ACCOUNT NUMBER: *07200-37070* MAILING: _____

58.152(1) DISPUTES THE FOLLOWING: *PUC*

58.152(2) PECO Energy's POSITION ON THIS DISPUTE IS: SEE REPORT
58.152(3) Termination of service will not take place during any Informal or Formal Complaint proceedings, provided you pay the undisputed portion of bills as they become due. If you do not agree with this report you have ten days from today for filing an informal complaint with the Pennsylvania Public Utility Commission.
58.152(4) The closest company location is 2301 Market St. Philadelphia. Gave closest authorized payment location. Payments may be mailed to P.O. Box 13439, Phila., PA 19101. You may obtain additional information by writing to P.O. Box 13778, Phila., PA 19101, or by calling us at 1-800-494-4000
58.152(5)

58.152(6) An Informal Complaint may be filed with the PUC by calling 1-800-782-1110, or by writing to P.O. Box 3265, Harrisburg, PA 17120. The following information must be included in your complaint.
 a. The name of the customer
 b. The address of the customer, and if different, the address at which service is provided.
 c. The account number of the customer, if applicable.
 d. The name of the utility.
 e. A brief statement of the dispute.
 f. Whether the dispute formerly has been the subject of a utility company investigation and report.
 g. Whether the dispute formerly has been the subject of a PUC informal or formal complaint.
 h. The date, if any, of proposed termination.
 i. The relief sought

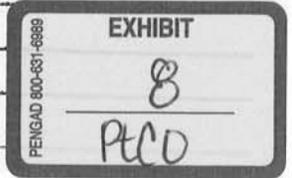
58.152(7) Your open balance is now \$ _____, and will become delinquent on _____ unless a Payment Agreement is entered into, or an Informal Complaint is filed with the Commission (Note: This date must be the later of 16 days from today, or the actual due date of the bill.)
 *The current bill in the amount of \$ _____ is due _____
 The past due amount of \$ _____ will become delinquent on _____
 Payment arrangements are: _____

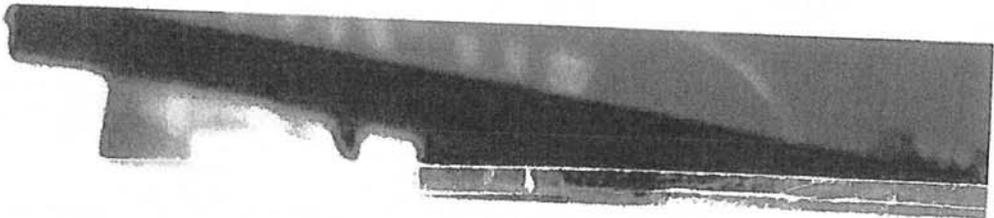
By: _____ Remarks Noted: _____
 () Customer Requested Written Report
 Date: _____ Mailed on _____

INVESTIGATOR: *Eric*

DATE OF INVESTIGATION: *11-19-19*

PECO EX. 8

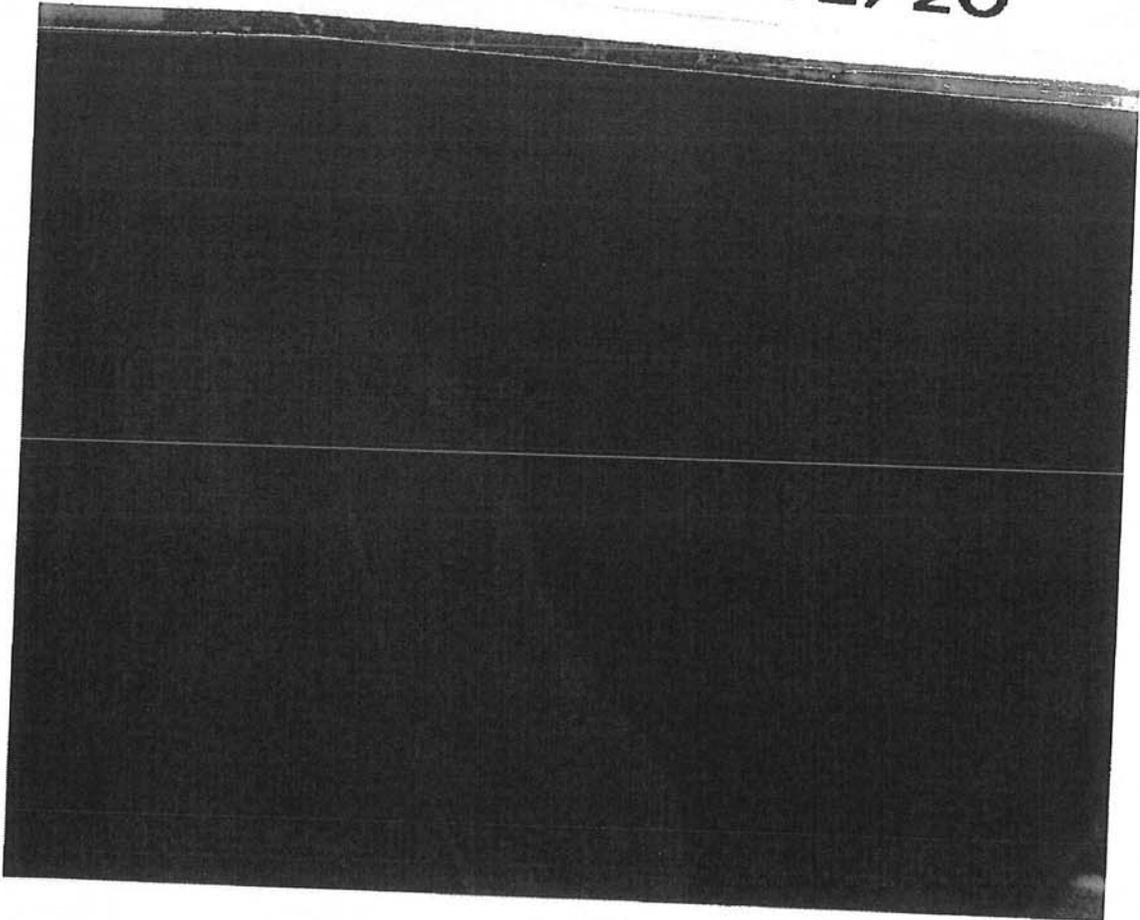


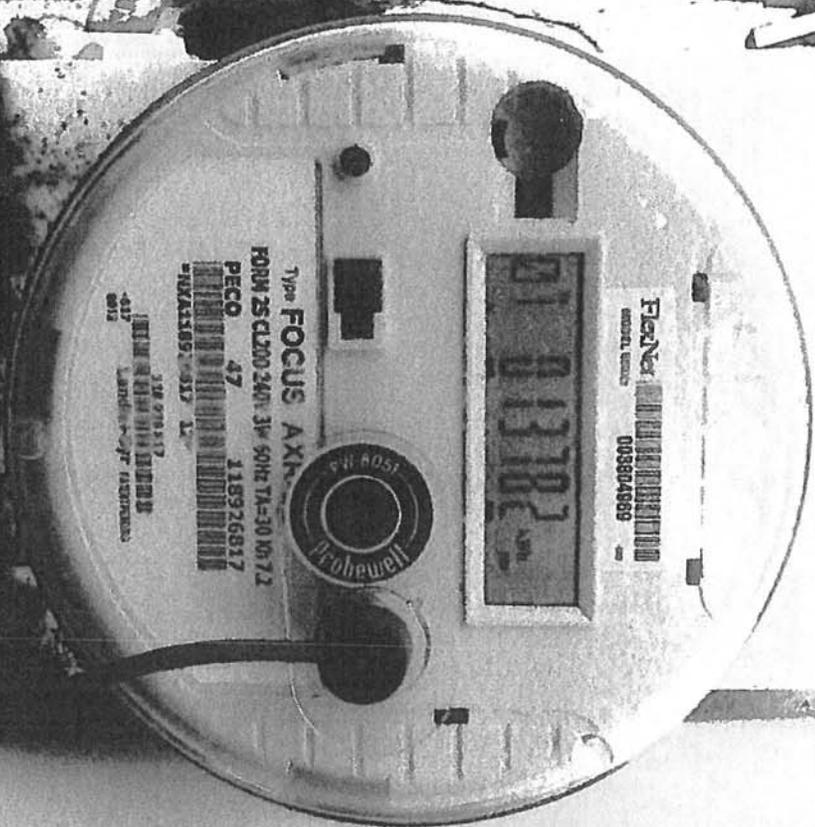


PROBEWELL
MT-1 / NT7
SERIAL# 11603916

TESTED: 08/02/19

DUE: 02/02/20





Fluor
MODEL NUMBER 008804889

01 013702 kWh



Type FOCUS AXN

FORM 25 Q200 240V 3W 60Hz TA-30 0672

PECO

47

118926817

PHXAS05-031 LT

318 078517
417
Landed by PE
0012

Exhibit “7”

Meter number 118-926-817

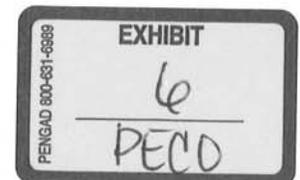
Record Link No.	Company Code	Device Type Co.	Mfg Code	Equipment Num.	Company Num.	Po Group Num.	In House Status	Suppress Flag	Hold Flag
8963908	PEC	EMT	A	118926817		2011-1349	0	N	N

Record: 1 of 1

Record link number: 8963908 UPDATE MODE:

Company code: PEC	Device type code: EMT
Mfg code: A	Equipment number: 118926817
Company number:	Po group number: 2011-1349
In house status code: 0	Suppress flag: No
Hold flag: No	Inventory flag: Yes
Repair device flag: No	Current location code: 23
Change date: 2 / 15 / 2015	Pass fail one indicator: Pass
Pass fail two indicator: Fail	Pass fail three indicator: Fail
Pass fail four indicator: Fail	Pass fail five indicator: Pass
Checkpoint type one code: KWH Testboard	Checkpoint type two code: No Value
Checkpoint type three code: No Value	Checkpoint type four code: No Value
Checkpoint type five code: Inspection Station	Assembly code: AXR-2S-AMI
Test code:	Special note code1:
Special note code2:	Last test date: 11 / 5 / 2014
Upload date: 11 / 18 / 2019	Download date: 11 / 18 / 2019
Comments:	

PECO EX. 6



Drag a column header here to group by that column:

Record Link Number	Cycle Number	Current Or His...	Af Test In Limits Flag	AI Test In Limits Flag	Total Tests Count	Out Of Limits Count	Requested Test Code	Test
8963908	2	C						AMU

Record: 1 Of 2

Record link number: 8963908 Cycle number: 2 UPDATE MODE:

Current or history: Current

AI test in limits flag: Yes

Out of limits count: 0

Test code: AMU

Af test date: 11 / 5 / 2014

Af stop test time: 9:47:26 AM

Af tester id: test

Af series II: 99.93

Af a fl: .

Af a pf: .

Af b II: .

Af c fl: .

Af c pf: .

AI start test time: 9:45:49 AM

AI board number: 55

AI series fl: 99.86

AI series pf: 99.93

AI a II: .

AI b fl: .

AI b pf: .

AI c II: .

Creep pass fail flag:

AI kyz pass fail flag:

Creep direction:

Af wa: 99.87

Seal status indicator:

Af test in limits flag: Yes

Total tests count: 1

Requested test code:

Device type code: EMT

Af start test time: 9:45:49 AM

Af board number: 55

Af series fl: 99.86

Af series pf: 99.93

Af a II: .

Af b fl: .

Af b pf: .

Af c II: .

AI test date: 11 / 5 / 2014

AI stop test time: 9:50:03 AM

AI tester id: test

AI series II: 99.93

AI a fl: .

AI a pf: .

AI b II: .

AI c fl: .

AI c pf: .

Af kyz pass fail flag:

Creep rate: .

Comments:

AI wa: 99.87

Drag a column header here to group by that column.

Record Link Number	Cycle Number	Current Or His...	Af Test In Limits Flag	Al Test In Limits Flag	Total Tests Count	Out Of Limits Count	Requested Test Code	T
8963908	0	H	Y	Y	1	0	SHP	S

Record: 1 Of 2

Record link number: 8963908 Cycle number: 0 UPDATE MODE:

Current or history: History

Al test in limits flag: Yes

Out of limits count: 0

Test code: SHP

Af test date: 9 / 24 / 2012

Af stop test time: 12:00:00 AM

Af tester id: SYSTEM

Af series II: 100.03

Af a fl: 0

Af a pf: 0

Af b II: 0

Af c fl: 0

Af c pf: 0

Al start test time: 12:00:00 AM

Al board number: 0

Al series fl: 100.00

Al series pf: 100.02

Al a II: 0

Al b fl: 0

Al b pf: 0

Al c II: 0

Creep pass fail flag: No Value

Al kyz pass fail flag: No Value

Creep direction:

Af wa: 100.01

Creep rate: No Value

Af test in limits flag: Yes

Total tests count: 1

Requested test code: SHP

Device type code: EMT

Af start test time: 12:00:00 AM

Af board number: 0

Af series fl: 100.00

Af series pf: 100.02

Af a II: 0

Af b fl: 0

Af b pf: 0

Af c II: 0

Al test date: 9 / 24 / 2012

Al stop test time: 12:00:00 AM

Al tester id: SYSTEM

Al series II: 100.03

Al a fl: 0

Al a pf: 0

Al b II: 0

Al c fl: 0

Al c pf: 0

Af kyz pass fail flag: No Value

Creep rate: .

Comments: Manufacturer test

Al wa: 100.01

Exhibit “8”

ACCURATE CALIBRATION SERVICES

32 Elycroft Avenue
Rockaway, NJ 07866
Phone: (973) 586-7724 Fax: (973) 586-7725
E-Mail: kkacs@optonline.net

CERTIFICATE of CALIBRATION

ACS certifies the data provided is accurate and true. The standards used are annually checked against reference standards that are traceable to NIST by an unbroken chain. The described instrument was certified by ACS in compliance to ANSI/NCSL Z540-1.

MODEL 2150 SERIAL NO. 4268 STD 55 DATE OF CERTIFICATION: 7/22/14
As received condition: DUE DATE: 7/22/15

in tolerance out of tolerance inoperative not checked

Condition upon completion:

in tolerance out of tolerance limited calibration

Comments: Cleaned jaws as well as unit. Calibrated and Certified unit.

Equipment used for certification:

Manufacturer	Model	Serial No.	Date Cal.	Due Date
Radian	RD-21-112	206340	5/8/14	5/8/15

Certified By:  Date: 7/22/14

ACS cannot be held responsible for test board performance after certification is completed. It is the user's responsibility to verify accuracy with a known good transfer standard prior to meter testing.

PECO EX. 17

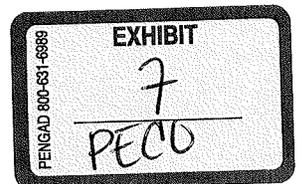


Exhibit “9”

COLLECTIONS HISTORY

NAME: AGNES ATUAHENE
ACCOUNT NUMBER: 07200-37070
ADDRESS: 7500 N 21ST ST PHILADELPHIA PA 19138
CASE: C-2019-3012904

Display Collection Activity Detail for Account 07200-37070

Edit Help

Date	Activity	Amount(\$)	Action By
09/13/19	Removed From Collections	0.00	CUBCL001
09/09/19	72 Hour Notice 1	1,805.90	CUBCL401
08/30/19	Disconnect Notice	1,805.90	CUBCL401
08/30/19	Deposit Review	0.00	

OK

View Account Contact for 07200-37070

Contact Edit Help

Contact Information

Name: SYSTEM GENERATED
Date: 08/30/19 Time: 10:34 PM
Phone: () - Extension:

Critical Contact
 Yes Expiration Date: / /

Contact Type: Correspondence - Collections

Comments:
TEN DAY NOTICE RESIDENTIAL
Service may be terminated on or after: 09/16/2019
Termination Amount: \$1,805.90 which is subject to change

PECO EX. 2

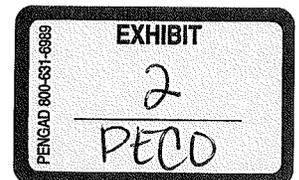
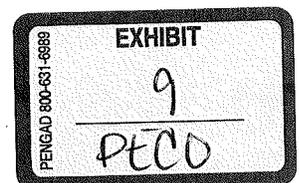


Exhibit “10”

Account history for Agnes Atuahene

- Account 74880-69135 for service at 2124 N 11TH ST PHILADELPHIA PA 19122 effective 7/29/2014 to 12/2014
- Account 74880-69180 for service at 2124 N 11TH ST PHILADELPHIA PA 19122 effective 7/01/2016 to 5/2017
- Account 16403-92053 for service at 5728 N MARVINE ST PHILADELPHIA PA 19141 effective 8/18/2014 to 3/2015
- Account 25462-03081 for service at 5512 HADFIELD ST PHILADELPHIA PA 19143 effective 6/30/2015 to 9/2015
- Account 25462-03107 for service 5512 HADFIELD ST PHILADELPHIA PA 19143 effective 4/27/2018 to 8/2018
- Account 41251-03151 for service at 5528 CROWSON ST PHILADELPHIA PA 19144 effective 9/05/2015to 11/2015
- Account 47491-15084 for service at 920 E PRICE ST PHILADELPHIA PA 19138 effective 11/03/2016 to 3/2017
- Account 01051-13086 for service 6203 LIMEKILN PIKE PHILADELPHIA PA 19141 effective 5/09/2018 to 8/2018

PECO EX. 9



Account 74880-69135 was established for Agnes Atuahene for service at 2124 N 11TH ST PHILADELPHIA PA 19122 effective 7/29/2014 to 12/2014

Account 74880-69135 for AGNES ATUAHENE PECCO

Account Edit Object Actions Help

Customer Name:	AGNES ATUAHENE		
Premise Address:	2124 N 11TH ST PHILADELPHIA PA 19122		
Primary Phone:	(267) 271-5864	Extension:	Unlisted: No
Alternate Phone:		Extension:	Unlisted: No

Bill Account Information

Bill Account:	74880-69135	Master Bill Account:	
Account Status:	Final	Collection Status:	Not in Collections
Account Type:	Service	Revenue Class:	Home Business
Priority Level:		Electronic Funds:	No

View Bill Determinants for 74880-69135

Account Edit Help

Revenue Class: Home Business **Account Opened :** 07/29/2014

Services:

Service Type	Service Point	Rate

Task List

Tax Exempt Certificat...	^
Web Bilty Manager: Depo...	v

Account 16403-92053 was established for Agnes Atuahene for service at 5728 N MARVINE ST PHILADELPHIA PA 19141 effective 8/18/2014 to 3/2015

Account 16403-92053 for AGNES ATUAHENE - PECO

Account Edit Object Actions Help

Customer Name:	AGNES ATUAHENE		
Premise Address:	5728 N MARVINE ST PHILADELPHIA PA 19141		
Primary Phone:	(267) 271-5864	Extension:	Unlisted: No
Alternate Phone:		Extension:	Unlisted: No

Bill Account Information

Bill Account:	16403-92053	Master Bill Account:	
Account Status:	Final	Collection Status:	Not in Collections
Account Type:	Service	Revenue Class:	Home Business
Priority Level:		Electronic Funds:	No

View Bill Determinants for 16403-92053

Account Edit Help

Revenue Class: Home Business **Account Opened :** 08/18/2014

Validate

Services:

Service Type	Service Point	Rate

Task List

Pay Expense Utilities ...	
Mail Plan Manager Remote ...	

Add Using...

View...

Delete

Undelete

Account 25462-03081 was established for Agnes Atuahene for service at 5512 HADFIELD ST PHILADELPHIA PA 19143 effective 6/30/2015 to 9/2015

Account 25462-03081 for AGNES ATUAHENE PECO

Account Edit Object Actions Help

Customer Name: AGNES ATUAHENE

Premise Address: 5512 HADFIELD ST PHILADELPHIA PA 19143

Primary Phone: (267) 271-5864 **Extension:** **Unlisted:** No

Alternate Phone: **Extension:** **Unlisted:** No

Bill Account Information

Bill Account: 25462-03081 **Master Bill Account:**

Account Status: Final **Collection Status:** Not in Collections

Account Type: Service **Revenue Class:** Home Business

Priority Level: **Electronic Funds:** No

View Bill Determinants for 25462-03081

Account Edit Help

Revenue Class: Home Business **Account Opened :** 06/30/2015

Services:

Service Type	Service Point	Rate

Task List

Account 41251-03151 was established for Agnes Atuahene for service at 5528 CROWSON ST PHILADELPHIA PA 19144 effective 9/05/2015 to 11/2015

Account 41251-03151 for AGNES ATUAHENE PECO

Account Edit Object Actions Help

Customer Name: AGNES ATUAHENE

Premise Address: 5528 CROWSON ST PHILADELPHIA PA 19144

Primary Phone: (267) 271-5864 **Extension:** **Unlisted:** No

Alternate Phone: **Extension:** **Unlisted:** No

Bill Account Information

Bill Account: 41251-03151 **Master Bill Account:**

Account Status: Final **Collection Status:** Not in Collections

Account Type: Service **Revenue Class:** Home Business

Priority Level: **Electronic Funds:** No

View Bill Determinants for 41251-03151

Account Edit Help

Revenue Class: Home Business **Account Opened:** 09/05/2015

Services:

Service Type	Service Point	Rate

Task List

Account 47491-15084 was established for Agnes Atuahene for service at 920 E PRICE ST PHILADELPHIA PA 19138 effective 11/03/2016 to 3/2017

Account 47491-15084 for AGNES ATUAHENE PECO

Account Edit Object Actions Help

Customer Name:	AGNES ATUAHENE		
Premise Address:	920 E PRICE ST PHILADELPHIA PA 19138		
Primary Phone:	(267) 271-5864	Extension:	Unlisted: No
Alternate Phone:		Extension:	Unlisted: No

Bill Account Information

Bill Account:	47491-15084	Master Bill Account:	
Account Status:	Final	Collection Status:	Not in Collections
Account Type:	Service	Revenue Class:	Home Business
Priority Level:		Electronic Funds:	No

View Bill Determinants for 47491-15084

Account Edit Help

Revenue Class: Home Business **Account Opened :** 11/03/2016

Validate

Services:

Service Type	Service Point	Rate
Electric	0028834974	Supplier Electric Residential Service

Task List	
Tax Exempt Certificate ...	
Work Flow Manager Remarks ...	

Add Using... View... Delete Undelete

Account 74880-69180 was established for Agnes Atuahene for service at 2124 N 11TH ST PHILADELPHIA PA 19122 effective 7/01/2016 to 5/2017

Account 74880-69180 for AGNES ATUAHENE PECO

Account Edit Object Actions Help

Customer Name: AGNES ATUAHENE

Premise Address: 2124 N 11TH ST PHILADELPHIA PA 19122

Primary Phone: (267) 271-5864 **Extension:** **Unlisted:** No

Alternate Phone: **Extension:** **Unlisted:** No

Bill Account Information

Bill Account: 74880-69180 **Master Bill Account:**

Account Status: Final **Collection Status:** Not in Collections

Account Type: Service **Revenue Class:** Home Business

Priority Level: **Electronic Funds:** No

View Bill Determinants for 74880-69180

Account Edit Help

Revenue Class: Home Business **Account Opened :** 07/01/2016

Services:

Service Type	Service Point	Rate

Task List

Task Summary Certificate
Mark Flow Manager Remarks

Account 01051-13086 was established for Agnes Atuahene for service 6203 LIMEKILN PIKE PHILADELPHIA PA 19141 effective 5/09/2018 to 8/2018

Account 01051-13086 for AGNES ATUAHENE PECO

Account Edit Object Actions Help

Customer Name: AGNES ATUAHENE

Premise Address: 6203 LIMEKILN PIKE PHILADELPHIA PA 19141

Primary Phone: (267) 271-5864 **Extension:** **Unlisted:** No

Alternate Phone: **Extension:** **Unlisted:** No

Bill Account Information

Bill Account: 01051-13086 **Master Bill Account:**

Account Status: Final **Collection Status:** Not in Collections

Account Type: Service **Revenue Class:** Home Business

Priority Level: **Electronic Funds:** No

View Bill Determinants for 01051-13086

Account Edit Help

Revenue Class: Home Business **Account Opened :** 05/09/2018

Services:

Service Type	Service Point	Rate

Task List

Task Manager Cardfile...	^
Work Flow Manager Remarks...	v

Account 25462-03107 was established for Agnes Atuahene for service 5512 HADFIELD ST PHILADELPHIA PA 19143 effective 4/27/2018 to 8/2018

Account 25462-03107 for AGNES ATUAHENE PECCO

Account Edit Object Actions Help

Customer Name:	AGNES ATUAHENE		
Premise Address:	5512 HADFIELD ST PHILADELPHIA PA 19143		
Primary Phone:	(267) 271-5864	Extension:	Unlisted: No
Alternate Phone:		Extension:	Unlisted: No

Bill Account Information

Bill Account:	25462-03107	Master Bill Account:	
Account Status:	Final	Collection Status:	Not in Collections
Account Type:	Service	Revenue Class:	Home Business
Priority Level:		Electronic Funds:	No

View Bill Determinants for 25462-03107

Account Edit Help

Revenue Class: Home Business **Account Opened :** 04/27/2018

Validate

Services:

Service Type	Service Point	Rate

Task List

View Expense Categories...
View Field Manager Records...

Add Using... View... Delete Undelete

