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May 22, 2020

Administrative Law Judge Christopher Pell
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

RE: Lorraine Baker v. Philadelphia Gas Works, Docket No. C-2020-3019418

Dear Judge Pell:

Please accept this letter as PGW's request to have the above referenced matter converted from a telephonic hearing to an in-person hearing to be heard in the Commission's Philadelphia offices.

This matter involves allegations of meter tampering and theft of service and it is anticipated that it will require the testimony of several witnesses, the use of numerous documents, and the presentation of physical evidence. The challenges to PGW created by the COVID-19 pandemic such as working from home and altered schedules for employees in Field Services and Revenue Protection make it unlikely that PGW would be able to effectively present its case telephonically. Even under the best of circumstances, the volume of oral testimony and exhibits that must be addressed, as well as the presentation and use of physical evidence would necessitate that this matter be litigated in person so that both parties may effectively present their cases to the Court.

PGW has discussed its request with the Complainant, Ms. Baker, and she is in agreement.

PGW is filing this request with the Commission and will serve a copy on Ms. Baker via electronic mail. If you need additional information, please feel free to contact me. PGW appreciates the Commission's understanding and cooperation in this matter.

Sincerely,

Graciela Christlieb
Graciela C. Christlieb

Cc: Lorraine Baker